



## Cloud Recording

### 雲端電話錄音服務

Call recording service with advanced cloud technology  
採用先進雲端技術的電話錄音服務

Cloud Recording of HKBN Enterprise Solutions (HKBNES) uses advanced cloud technology to help organisations enhance the quality of their business communications, as well as achieve best practices in customer service. Organisations can adopt call recording services to comply with internal policies and external regulations

香港寬頻企業方案「雲端電話錄音服務」利用了先進雲端技術開發，協助企業遵從行業法規及營運守則，以電話錄音服務加強客戶服務及通訊管理，提升商業通訊質素

## Features and Benefits

### 功能及優點



**Unlimited Storage**  
無容量及數目限制

Unlimited recording storage eliminates worries of over usage  
無錄音數目及儲存容量限制，使用無憂



**Installation-free**  
無須安裝

No hardware or software installation  
無須安裝任何硬件或軟件



**Fully Automated**  
自動運作

Automatic recording of incoming and outgoing calls  
全自動來電及致電錄音



**24 x 7 Hotline Services**  
全天候技術支援

Round-the-clock hotline for technical support and after-sales customer services

24小時熱線，提供技術支援及售後服務

### Operation of Cloud Recording 雲端電話錄音的運作

#### Incoming Call Recording • 來電錄音



#### Outgoing Call Recording • 致電錄音



### Data Security is our Top Priority 數據安全至上



#### Data Encryption 錄音檔案加密

All recordings are encrypted with AES 256-bit algorithm.

所有錄音檔案都經過AES 256位元加密處理。



#### Secure Communication 錄音檔案加密傳送

Data communication between Cloud Recording Portal and the user device is protected by SSL encryption.

雲端錄音管理平台與用戶裝置間的數據傳送受SSL安全協定加密保護。



#### Fingerprint Verification 檔案指紋核對

Recorded file will be verified if its content has been modified by any party.

驗證錄音是否曾被修改。

Discover how HKBN Enterprise Solutions can meet your business needs by contacting us at 128-1111 or [hkbnes.net/en](http://hkbnes.net/en)

請即致電128-1111 或瀏覽 [hkbnes.net](http://hkbnes.net)，  
了解香港寬頻企業方案如何配合您的業務發展需要，為您度身訂造企業方案。

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