

## Additional Information

### 附加資料

#### Types of Services

#### 服務種類

#### Basic Services

#### 基本服務

- Administrator & User Portal  
管理員及用戶網上管理
- Call Forwarding  
來電轉駁
- Call Hold  
來電暫候
- Call Park  
來電駐留
- Call Transfer  
轉接來電
- Call Waiting  
來電等候
- Call Pickup/Directed Call Pickup  
來電代接 (可指定內線)
- Caller Display  
來電顯示
- Chinese or English Display  
中英文顯示
- Corporate & Personal Directory  
公司及個人電話簿
- Extension Dialing  
內線直撥
- Last Number Redial  
重撥號碼
- N-Way Conference  
多人會議
- Simultaneous-Ring  
同步響鈴
- iVoiceMail Plus  
iVoiceMail「網留言」
- VoiceMail  
留言訊箱

#### Advanced Services

#### 進階服務

- Video Call  
視像通話
- Mobility Apps  
移動Apps
- Extension Mobility  
移動分機
- Remote Extension  
遙距內線
- Presence Communicator  
軟件電話
- Cloud Communicator  
雲在線
- User-Defined Phone Wallpaper  
自訂電話桌布



## Cloud Voice

### 「Phone雲」雲端電話服務

Unified communications services for enhanced business collaboration  
統一通訊服務，加強業務協作

Cloud Voice of HKBN Enterprise Solutions (HKBNES) is a unified business communications service combining voice, video and fixed-mobile convergence capabilities with highly convenient communications feature

香港寬頻企業方案「Phone雲」雲端電話服務結合話音、視像、固網及流動服務匯流等元素，讓客戶體驗斬新統一商業通訊模式

## Features and Benefits

### 功能及優點



#### High Mobility 高流動性

The Mobility feature enables roaming with one number across the desk phone and different mobile devices

「Phone雲」一號走天涯，即使在手機等流動通訊器材上，仍可使用辦公室電話號碼撥打及接聽



#### Remote Extension 遙距內線

Enjoy seamless and secure communications among multiple branches and remote workers

「遙距內線」能將IP電話無縫接上雲端電話服務平台，讓不同分公司及外勤員工可利用內線無縫地通訊



#### High-quality Video Call 超高質視像通話

High-quality video call facilitates ideal and up-close personal interaction

超高質視像通話功能提供理想的面對面視像通訊方式，拉近和工作夥伴的距離

Discover how HKBN Enterprise Solutions can meet your business needs by contacting us at 128-1111 or [hkbnes.net/en](http://hkbnes.net/en)

請即致電128-1111 或瀏覽 [hkbnes.net](http://hkbnes.net)，  
了解香港寬頻企業方案如何配合您的業務發展需要，為您度身訂造企業方案。

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# How It Works

## 技術概覽

### Unified business communications 統一商業通訊

HKBNES' Cloud Voice service delivers an exceptional unified business communications experience that combine a collaboration of scalable voice, video and fixed-mobile convergence equipped with distinctive communications capabilities such as high quality face-to-face video call, instant messaging and mobility. It also supports a range of popular communications devices including IP phone, iPhone, iPad, smartphone and computer to fulfill your sophisticated business communications needs.

香港寬頻企業方案「Phone雲」雲端電話服務結合話音、視像、固網流動通訊匯流及擴容等元素，讓您穿越雲端體驗嶄新統一商業通訊模式。雲端電話備有多項卓越通訊功能，其中包括視頻通話、即時通訊及流動通訊等，並支援一系列流行通訊器材如IP電話、iPhone、iPad、智能手機或電腦等，以滿足商業通訊的細緻需要。



VIVID HQ Video Call

視頻通話  
高·真



#### Unified IP Phone 8865

- 5-inch widescreen VGA graphical colour display
- Support High-definition Voice
- Built-in Camera supporting 720p HD Video
- Support Key Expansion Module
- 5吋VGA闊屏圖像顯示
- 支援高清話音
- 內置鏡頭支援720p高清視頻通話
- 支援增鍵模組

STYLISH IP Phone Set

IP 電話  
型·美



#### Unified IP Phone 8851

- 5-inch widescreen VGA graphical colour display
- Support High-definition Voice
- Support Key Expansion Module
- 5吋VGA闊屏圖像顯示
- 支援高清話音
- 支援增鍵模組

SEAMLESS Remote Extension

遙距內線  
無·縫



#### Unified IP Phone 7821

- 3.5-inch greyscale display
- Support High-definition Voice
- 3.5吋灰階顯示
- 支援高清話音

ROAMING One Number †

公幹漫遊  
任·傾†

SUPERB Voice Quality

話音質素  
清·脆



#### Unified IP Phone 8845

- 5-inch widescreen VGA graphical colour display
- Support High-definition Voice
- Built-in Camera supporting 720p HD Video
- 5吋VGA闊屏圖像顯示
- 支援高清話音
- 內置鏡頭支援720p高清視頻通話



#### Unified IP Phone 8831

- Enhanced sound recognition
- Support High-definition Voice
- 聲效接收增強
- 支援高清話音



#### Colour Key Expansion Module

- 4.3-inch graphical colour display
- Provide Cisco Unified IP Phone 9951 & 8961 with 36 additional line/ function keys
- 4.3吋彩色圖像顯示
- 為Cisco Unified IP Phone 9951 & 8961 額外提供36線路/ 功能鍵



#### Cisco IP Phone 8800 Key Expansion Module

- 4.3-inch graphical colour display (480 x 272 pixel)
- Support Cisco Unified IP Phone 8851 & 8865 with 36 additional line/feature keys
- 4.3吋彩色圖像顯示(480 x 272 像素)
- 為 Cisco IP Phone 8851 & 8865 額外提供36線路/ 功能鍵

ADVANCED Presence Communicator

雲在線  
緊·密

SECURE IP Platform

雲端平台  
安·穩



On-the-road 外勤工作



In the office 於辦公室



Single phone number 單一電話號碼

Secure collaborative workspace  
保安協作空間

† Data services provided by data service providers would be subject to their separate charges and conditions.  
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