

**SERVICES-BASED OPERATOR LICENCE  
TELECOMMUNICATIONS ORDINANCE (Chapter 106)**

**WTT HK LIMITED (“WTT”)**

**A. DIGITAL HOMELINE SERVICE**

Effective date: 26/6/10

Digital HomeLine service provides the Customer with a telephone line using Voice-Over-Internet-Protocol (“VOIP”) technology. The Customer will be assigned a directory number and free directory listing. The service allows the Customer to make/receive calls.

Available value-added service (“VAS”) features include:

- **Speed Call**  
This feature allows the Customer to store up to eight numbers on a Speed Call list. Stored numbers can be dialed by pressing the \* key and a one-digit code.
- **Block-the-blocker**  
With calling number display, this feature can block the anonymous callers, who choose not to transmit their telephone numbers, by diverting their calls to an announcement, which informs them that their calls cannot go through.
- **Call Forwarding**  
This feature allows the Customer to forward the incoming calls to another local telephone number, including mobile or pager numbers.
- **Call Waiting**  
This feature alerts the Customer when an incoming call is waiting while the Customer is on the telephone.
- **Calling Number Display**  
This feature allows the display of caller’s telephone number and the automatic recording of the date, time and calling number of missed calls.
- **Conference Calling**  
This feature allows the Customer to converse with two other parties who are located at two different locations at the same time.
- **Duplex Ringing**  
This feature allows the Customer to have one primary telephone number and one "Duplex Ringing for Fax" number on a single registered line and each of the two numbers will have a ringing pattern distinct from each other.
- **MobileRing**  
This feature allows the Customer to receive calls forwarded from local mobile service with ringing tone distinguishable from the registered line’s.
- **Remote Call Forwarding**  
This feature allows the Customer to remotely divert all incoming calls to any local number including mobile or pager numbers.
- **Call Blocking**  
This feature allows the Customer to restrict certain types of chargeable outgoing calls, inter alias, IDD and 900 information services, from the Customer’s registered line.
- **Calling Number Blocking**  
The feature allows the Customer to restrict the display of the telephone number to the receiving party except for calls to 999 emergency hotline.
- **Appointment Reminder**  
This feature allows machine-generated calls made to the Customer at pre-set time.
- **Do-Not-Disturb**  
This feature allows the Customer to temporarily block incoming calls. When this feature is activated, the calling party (except callers authorized by the Customer) will hear a Do-Not-Disturb announcement message.
- **Voice Mail**  
This feature allows instant telephone message alert and retrieval.

| Service / Activity:   | Charges (HK\$)          |
|---|-------------------------|
| Installation (per line)   | \$600                   |
| Monthly Rental  | \$150                   |
| Monthly Rental for the following VAS:<br>Speed Call/Block-the-blocker/Call Forwarding/Call Waiting/<br>Calling Number Display/Conference Calling/Duplex Ringing/Remote Call<br>Forwarding/Appointment Reminder/Voice Mail/Do-Not-Disturb* | \$25 each               |
| MobileRing  | \$28 each               |
| Internal wiring connection  | \$500 per<br>Connection |

|   |                         |
|---|-------------------------|
| If the equipment provided by WTT (with or without charge) is lost or not returned in good condition   | up to \$2,000 each      |
| Where gift is provided by WTT and the Customer terminates the Service prior to expiry of the term and the gift is lost or not returned in good condition                      | up to \$2,000 each      |
| Relocation within the same building (per line)  | \$500                   |
| Relocation not within the same building (per line)  | \$500                   |
| Reconnection of Service disconnected due to:<br>(a) Customers requested for disconnection temporarily to suit their own purposes**; or<br>(b) non-payment of Service charges. | \$280                   |
| Number Change Service   | \$200 per number change |
| Order Cancellation Charge   | \$550 per line          |

\* For Do-Not-Disturb, HK\$25 per month is inclusive of the charge for setting up the initial password; for each subsequent request to change the password, HK\$50 will be charged.

\*\* The name of the Customer, the nature of Service and the location of the Service must all be the same as those immediately before the disconnection. The Customer must apply for Reconnection of Service within 3 months after disconnection.

| Technical Services For Digital HomeLine Service: | Charges (HK\$)      |
|--|---------------------|
| Technical Inspection                             | \$150 per trip      |
| Replace Splitter                                 | \$100 per trip      |
| Relocate/Replace/Restore Outlet /Wallplate       | \$200 per wallplate |
| Extend Ethernet/Coaxial Cable                    | \$150 per trip      |
| Tap to Tap                                       | \$100 per drop      |
| Additional Wallplate                             | \$300 per wallplate |
| SMATV Tap Connection                             | \$600 per drop      |
| Drop Restoration                                 | \$350 per drop      |
| Internal Wiring Connection                       | \$50 per trip       |
| Replace Drop Cable                               | \$200 per drop      |
| TV / VCR Tuning                                  | \$200 per TV/VCR    |
| Removal Transfer                                 | \$500 per trip      |
| Refix Cable                                      | \$200 per trip      |
| Replace Splitter                                 | \$100 per trip      |

| Other Service/Activity:                             | Charges (HK\$)           |
|---|--------------------------|
| Lost / Damaged /Unreturned Converter/SC (Full Set*) | \$990 per set            |
| Remote Control                                      | \$100 per remote control |
| Lost / Damaged /Unreturned Cable Modem (Full Set*)  | \$990 per set            |
| External Power Supply                               | \$350 per unit           |
| Plug with Power Cord                                | \$100 per drop           |
| USB Cable   | \$50 per drop            |
| Modem stand   | \$50 per unit            |
| Lost / Damaged /Unreturned Cable Modem (Full Set*)  | \$990 per set            |
| Rental Fee for unreturned Cable Modem or eMTA       | \$30 per month           |
| Lost / Damaged /Unreturned DECT phone (Full Set*)   | \$588 per set            |
| DECT Phone Main Unit                                | \$428 per unit           |
| DECT Phone Cord                                     | \$80 per unit            |
| DECT Phone AC Adapter                               | \$80 per unit            |

The above services are subject to WTT's General Terms and Conditions of Service under the Services-based Operator Licence as revised and published from time to time.

**SERVICES-BASED OPERATOR LICENCE  
TELECOMMUNICATIONS ORDINANCE (Chapter 106)**

**WTT HK LIMITED (“WTT”)**

**B. HOMELINE SERVICE**

Effective Date: 28/8/10

HomeLine service provides an exchange line, which connects residential Customer at a place of residence to the Network. The Customer will be assigned a directory number and free directory listing. The service allows the Customer to make/receive calls.

Available value-added service (“VAS”) features include:

- **Speed Call**  
This feature allows the Customer to store up to eight numbers on a Speed Call list. Stored numbers can be dialed by pressing the \* key and a one-digit code.
- **Block-the-blocker**  
With calling number display, this feature can block the anonymous callers, who choose not to transmit their telephone numbers, by diverting their calls to an announcement, which informs them that their calls cannot go through.
- **Call Forwarding**  
This feature allows the Customer to forward the incoming calls to another local telephone number, including mobile or pager numbers.
- **Call Waiting**  
This feature alerts the Customer when an incoming call is waiting while the Customer is on the telephone.
- **Calling Number Display**  
This feature allows the display of caller’s telephone number and the automatic recording of the date, time and calling number of missed calls.
- **Conference Calling**  
This feature allows the Customer to converse with two other parties who are located at two different locations at the same time.
- **Duplex Ringing**  
This feature allows the Customer to have one primary telephone number and one "Duplex Ringing for Fax" number on a single registered line and each of the two numbers will have a ringing pattern distinct from each other.
- **MobileRing**  
This feature allows the Customer to receive calls forwarded from local mobile service with ringing tone distinguishable from the registered line's.
- **Remote Call Forwarding**  
This feature allows the Customer to remotely divert all incoming calls to any local number including mobile or pager numbers.
- **Call Blocking**  
This feature allows the Customer to restrict certain types of chargeable outgoing calls, inter alia, IDD and 900 information services, from the Customer’s registered line.
- **Calling Number Blocking**  
The feature allows the Customer to restrict the display of the telephone number to the receiving party except for calls to 999 emergency hotline.
- **Appointment Reminder**  
This feature allows machine-generated calls made to the Customer at pre-set time.
- **Do-Not-Disturb**  
This feature allows the Customer to temporarily block incoming calls. When this feature is activated, the calling party (except callers authorized by the Customer) will hear a Do-Not-Disturb announcement message.
- **Voice Mail**  
This feature allows instant telephone message alert and retrieval.

| Service / Activity:   | Charges (HK\$)       |
|---|----------------------|
| Installation (per line)   | \$600                |
| Monthly Rental  | \$150                |
| Monthly Rental for the following VAS:<br>Speed Call/Block-the-blocker/Call Forwarding/Call Waiting/<br>Calling Number Display/Conference Calling/Duplex Ringing/Remote Call<br>Forwarding/Appointment Reminder/Voice Mail/Do-Not-Disturb* | \$25 each            |
| MobileRing  | \$28 each            |
| Internal wiring connection  | \$500 per Connection |
| If the equipment provided by WTT (with or without charge) is lost or not returned<br>in good condition  | up to \$2,000 each   |

|   |                         |
|---|-------------------------|
| Where gift is provided by WTT and the Customer terminates the Service prior to expiry of the term and the gift is lost or not returned in good condition                      | up to \$2,000 each      |
| Relocation within the same building (per line)  | \$500                   |
| Relocation not within the same building (per line)  | \$500                   |
| Reconnection of Service disconnected due to:<br>(a) Customers requested for disconnection temporarily to suit their own purposes**; or<br>(b) non-payment of Service charges. | \$280                   |
| Number Change Service   | \$200 per number change |
| Order Cancellation Charge   | \$550 per line          |

\* For Do-Not-Disturb, HK\$25 per month is inclusive of the charge for setting up the initial password; for each subsequent request to change the password, HK\$50 will be charged.

\*\* The name of the Customer, the nature of Service and the location of the Service must all be the same as those immediately before the disconnection. The Customer must apply for Reconnection of Service within 3 months after disconnection.

| Technical Services For HomeLine Service:   | Charges (HK\$)      |
|--|---------------------|
| Technical Inspection                       | \$150 per trip      |
| Replace Splitter                           | \$100 per trip      |
| Relocate/Replace/Restore Outlet /Wallplate | \$200 per wallplate |
| Extend Ethernet/Coaxial Cable              | \$150 per trip      |
| Tap to Tap                                 | \$100 per drop      |
| Additional Wallplate                       | \$300 per wallplate |
| SMATV Tap Connection                       | \$600 per drop      |
| Drop Restoration                           | \$350 per drop      |
| Internal Wiring Connection                 | \$50 per trip       |
| Replace Drop Cable                         | \$200 per drop      |
| TV / VCR Tuning                            | \$200 per TV/VCR    |
| Removal Transfer                           | \$500 per trip      |
| Refix Cable                                | \$200 per trip      |
| Replace Splitter                           | \$100 per trip      |

| Other Charges:                                      | HK\$                     |
|---|--------------------------|
| Lost / Damaged /Unreturned Converter/SC (Full Set*) | \$990 per set            |
| Remote Control                                      | \$100 per remote control |
| Lost / Damaged /Unreturned Cable Modem (Full Set*)  | \$990 per set            |
| External Power Supply                               | \$350 per unit           |
| Plug with Power Cord                                | \$100 per drop           |
| USB Cable   | \$50 per drop            |
| Modem stand   | \$50 per unit            |
| Lost / Damaged /Unreturned Cable Modem (Full Set*)  | \$990 per set            |
| Rental Fee for unreturned Cable Modem or eMTA       | \$30 per month           |
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| DECT Phone Main Unit                                | \$428 per unit           |
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**WTT HK LIMITED (“WTT”)**

**C. ADMINISTRATION CHARGES**

Effective Date: 10/9/10

| Description  | Charge (HK\$)            |
|--|--------------------------|
| Charge for generating and/or processing the first two monthly call or traffic records per each customer account <sup>1</sup>                             | \$22,000.00 <sup>2</sup> |
| Charge for generating and/or processing each additional monthly call or traffic record per each customer account subsequent to item 1 above <sup>1</sup> | \$6,500.00               |

Notes:

- (1) Call or traffic record with period shorter than one month will be treated as one month. No pro-rata adjustment will be made.
- (2) The minimum charge for item 1 is \$22,000.00, irrespective of whether the period upon which the monthly call or traffic record(s) generated and/or processed is equal to or less than two months.

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