

**UNIFIED CARRIER LICENCE
TELECOMMUNICATIONS ORDINANCE (Chapter 106)**

WTT HK LIMITED (“WTT”)

A20. Cloud Voice Service – Cloud Communicator

Effective date: 8/07/11, Revision date: 3/3//14

The Service provides the Customer with telephony services and features over WTT’s managed Internet Protocol (“IP”) Network. To enjoy the Service, the Customer must install the software provided by WTT onto its own equipment(s) and connect to WTT’s managed IP Network via the Internet. Minimum subscription for the Service is 5 lines.

The Service is available either as a package with WTT’s Cloud Voice service or as a standalone service. Unless subscribed as a package with WTT’s Business Broadband or other Internet connection services, the Service does not include connection to the Internet.

The Service provides the Customer access to the following:

- Incoming and outgoing calls using the Network
- A directory number (if the Customer subscribes as a standalone service)
- A free directory listing
- 4-digit Extension Dialing
- Caller Number Display, Conferencing, Call Waiting, Call Transfer, Call Forwarding, Call Pickup, Call Hold
- International direct dial (“IDD”) service unless specific call barring options are invoked
- General service restoration during WTT’s Business Hours
- Emergency 999 service access

Subject to the applicable tariff(s), terms and conditions, the Customer subscribing to the Service may also subscribe to the following services offered by WTT:

- 001/ 002/ 007 IDD services and IDD Call Plan, Diskette Billing and Authorization Code Billing
- Call Management services
- Change Number Announcement service
- Dual Access service

Service/Activity	Charges (HK\$)
Monthly Rental	\$500/ line
Video Call Monthly Rental	\$200/ line
Installation Charge per line (per order/ per visit)	\$1,000/ line
Reconnection of Service disconnected (per line) ^{Note 1}	\$1,000/ line
Project Management Charge (per project)	\$6,000/ line
Usage Charge (per minute) ^{Note 2}	\$0.05/ line
Outbound or Inbound Call Attempt (Successful or Unsuccessful)	\$0.05/ call attempt
Monthly Traffic Measurement Charge	\$450/ customer
Standard Traffic Report	\$450/ customer
Number Port-in Charge	\$300/ number
Number Change Service	\$200/ number
Change of Caller Name Display	\$400/ entry
Change of Corporate Directory Entry	\$400/ entry
Change of Email Address or Mobile Phone Number	\$400/ entry
Change of Hunting Group Sequence	\$400/ request
3-digit Dialling	\$1,950/ group
Change of feature charge	
o where on site visit is required (per line)	\$400/ request
o where on site visit is not required (per line)	\$400/ request
Change line type / Change service charge (per number)	\$800/ request
Change Service Setting (per number)	\$400/ request
Training session ^{Note 3}	
o during office hour (1 hour session)	\$1,000
o outside office hour (1 hour session)	\$2,000
Fast Track Order Service	

[Lead Time less than five (5) Business Days]	\$1,000/ line
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Value-added Service	Charges (HK\$)
VoiceMail (30 messages with 1 minute duration)	\$100/ month
VoiceMail (99 messages with 1 minute duration)	\$500/ month
Corporate Directory	\$500/ month
Hunting Service	\$100/ month
Multiple Line Appearance – SCA	\$100/ month
Multiple Line Appearance – MCA	\$100/ month
Meet-me Conference	\$1,000/ month
Voice Memo Recording	\$100/ month

Note 1: The Customer requesting for Reconnection of Disconnected Service must ensure that its registered name and the installation address of the Service must remain unchanged before and after the reconnection. Applications for Reconnection of Disconnected Service will not be accepted after Service has been disconnected for 3 months or more.

Note 2: The actual amount of Usage Charge payable by the Customer will be calculated according to WTT's records and based on the minutes accrued between the seizure of a circuit and the release of the circuit.

Note 3: Each training session is up to 1 hour duration and for a maximum of 25 trainees at a time and at venue specified by WTT.

In addition to WTT's General Terms and Conditions of Service, the following special conditions will apply to the Service:

1. The Service is subject to the Customer's equipment(s) and/or software (e.g. operating system) and/or Internet connectivity meeting the relevant specifications for interoperability with WTT's Network and/or online platform.
2. The provision of the Service is subject to WTT's Network coverage and the delivery lead time to the installation address.
3. Minimum subscription period for the Service is 3 months unless otherwise specified in the Order Confirmation.
4. The Customer shall not use the Service for any purposes not authorized by WTT or for any purposes that contravene the laws of Hong Kong and shall indemnify WTT for any losses or damages sustained.
5. The Customer shall be liable for any additional charges incurred due to regulatory changes or changes in interconnection charge arrangement between WTT and other service provider(s).
6. The Service does not support any lifeline devices and is not a telephone line-powered service.
7. The Customer fully understands that WTT will not be able to ascertain or provide the geographic location of the caller to the emergency services authorities in case of emergency call made via the Service. The Customer must specifically advise the geographic location to emergency service authorities during emergency call and shall indemnify and hold harmless WTT against any liability, claim, loss, damage, or expense arising from any event of emergency call from the Service.