

**UNIFIED CARRIER LICENCE
TELECOMMUNICATIONS ORDINANCE (Chapter 106)**

WTT HK LIMITED (“WTT”)

A24. Smart Voice Service

Effective date: 25/3/13, Revision date: 28/1/14

The Service provides converged voice and data services and features for telephone calls over WTT’s managed Internet Protocol (“IP”) Network. To enjoy the Service, the Customer must concurrently subscribe to WTT’s Business Broadband Service at the same installation address for the Service. Unless otherwise stated, the Customer must use the IP telephone equipment from WTT. Minimum subscription for the Service is 3 lines, with the maximum subscription of 6 lines.

The Service provides the Customer access to the following:

- Incoming and outgoing calls using the Network
- A directory number
- A free directory listing
- Call Hold (Music-on-hold)
- International direct dial (“IDD”) service unless specific call barring options are invoked
- General service restoration during WTT’s Business Hours
- Emergency 999 service access

Subject to the applicable tariff(s), terms and conditions, the Customer may also subscribe to the following services offered by WTT:

- 001/ 002/ 007 IDD services and IDD Call Plan, Diskette Billing and Authorization Code Billing
- Call Management services
- Change Number Announcement service
- iVOICEMAIL

Service/Activity	Charges (HK\$)
Monthly Rental	\$500/ line
Basic IP Phone Terminal Equipment Monthly Rental	\$500/ line
Installation Charge per line (per order / per visit)	\$1,000/ line
Relocation within the same building (per order/ per visit) ^{Note 1}	\$1,000/ line
Relocation not within the same building (per order/ per visit) ^{Note 1}	\$1,000/ line
Reconnection of Service disconnected (per line) ^{Note 2}	\$1,000/ line
Project Management Charge (per installation site)	\$6,000/ line
Usage Charge (per minute) ^{Note 3}	\$0.05/ line
Outbound or Inbound Call Attempt (Successful or Unsuccessful)	\$0.05/ call attempt
Monthly Traffic Measurement Charge	\$450/ customer
Standard Traffic Report	\$450/ customer
Number Port-in Charge	\$300/ number
Number Change Service	\$200/ number
Change of Caller Name Display	\$400/ number per request
Change of Email Address or Mobile Phone Number	\$400/ number per request
Change of Hunting Group Sequence	\$400/ number per request
Extension Dialing (4-digit/ 3-digit/ 2-digit)	\$1,950/ group
Charge for feature change	
- where on site visit is required (per line)	\$500/ request
- where on site visit is not required (per line)	\$500/ request
Training session ^{Note 4}	
- during WTT’s Business Hours (1 hour session)	\$1,000
- outside WTT’s Business Hours (1 hour session)	\$2,000
Fast Track Order Service [lead time less than five (5) Business Days]	\$1,000/ line
Voice & Data Convergent (per Fiber Business Broadband line) ^{Note 5}	\$100/ month
Change service setting	\$400 per number per request
Change line type / Change service charge	\$800 per number per request

Value-added Service	Monthly Charges (HK\$)
Extension Dialing (4-digit/ 3-digit/ 2-digit)	\$100/ line

Hunting Service	\$100/ line
Hunting Group Overflow to a specific telephone number	\$20/ line
Smart Fax ^{Note 6}	\$500/ line
Fax Answering (for Smart Fax) ^{Note 7}	\$33/ line
Fax Compliance Manager (for Smart Fax) ^{Note 8}	\$200/ line
Smart Modem ^{Note 9}	\$500/ line
Automatic Line or "Hotline" ^{Note 10}	\$20/ line
Speed Call Group	\$10/ line

Notes:

- 1 If the Customer requests for relocating part of the Service, the minimum charges for the Service at each installation address will be based on a minimum number of 3 lines irrespective of the actual number of lines installed.
- 2 The Customer requesting for reconnection of disconnected Service must ensure that its registered name and the installation address of the Service must remain unchanged before and after the reconnection. Applications for reconnection of disconnected Service will not be accepted after Service has been disconnected for 3 months or more.
- 3 Usage Charge payable by the Customer will be calculated according to WTT's records and based on the minutes accrued between the seizure of a circuit and the release of the circuit.
- 4 Each training session is up to 1 hour duration and for a maximum of 25 trainees at a time and venue specified by WTT.
- 5 Voice and Data Convergent service provides internet access on IP Telephone equipment after connecting with Customer's personal computer.
- 6 Smart Fax service connects Customer's fax machine for receiving and sending out faxed documents.
- 7 Fax Answering service stores an incoming fax if the called number is engaged or not answering, and automatically delivers stored faxes to a pre-defined fax machine according to delivery schedule.
- 8 Fax Compliance Manager service will have screening of Customer's outbound fax call destination number against OFCA's Do-not-call Registers database and will not connect to the do-not-call fax destination number accordingly.
- 9 Smart Modem service supports modems for low speed data transmission purpose.
- 10 Automatic Line value-added service connects the Customer to a pre-selected line when the handset is lifted.

In addition to WTT's General Terms and Conditions of Service, the following special conditions will apply to the Service:

- 1 The provision of the Service is subject to WTT's specific Network coverage and the delivery lead time to the installation address.
- 2 Minimum service period for the Service is 3 months unless otherwise specified in the Order Confirmation.
- 3 The Customer shall not use the Service for any purposes not authorized by WTT or for any purposes that contravene the laws of Hong Kong and shall indemnify WTT for any losses or damages sustained.
- 4 The Customer shall be liable for any additional charges incurred due to regulatory changes or changes in interconnection charge arrangement between WTT and other service provider(s).
- 5 The Service does not support any lifeline devices and is not a telephone line-powered service.
- 6 The Customer fully understands that WTT will not be able to ascertain or provide the geographic location of the caller to the emergency services authorities in case of emergency call made via the Service. The Customer must specifically advise the geographic location to emergency service authorities during emergency call and shall indemnify and hold harmless WTT against any liability, claim, loss, damage, or expense arising from any event of emergency call from the Service.