

**UNIFIED CARRIER LICENCE  
TELECOMMUNICATIONS ORDINANCE (Chapter 106)**

**WTT HK LIMITED (“WTT”)**

**B. CENTREX**

Effective date: 9/12/96, Revision date: 24/12/97, 17/4/98, 1/12/99, 1/6/00, 21/3/01, 18/10/01, 1/1/02, 28/1/14

Centrex Service provides a Customer with Network access and local intercommunication between Customer stations. Connections between the stations and between stations and other network services are made by the switching equipment located in WTT’s Central Office. Minimum subscription is 2 Centrex Lines and minimum subscription period is 3 months.

Charges for this service are based on the number of Centrex Lines and the minimum contract period (MCP) selected by the Customer. The Customer may subscribe for an MCP of 2 years. The Customer must subscribe to a minimum of 50 Centrex Lines for a MCP of 2 years. On expiration of an initial MCP, all Centrex Lines will automatically be reverted to a monthly rate unless a new MCP has been agreed to between the Customer and WTT. During the term of the MCP a Customer may request additional Centrex Lines at the same rate as those Lines covered by the then current MCP. If the Customer terminates the Service before expiration of an MCP WTT may charge the Customer an amount up to the total of monthly rental charges applicable for the unexpired portion of the then current MCP.

The monthly rental charge provisions each Centrex Line with:

- Common and switching equipment as required
- Building wiring and Centrex Station jack point
- Access to a comprehensive range of Centrex and network features
- One group of trunks for incoming service to an attendant’s console if supplied. WTT determines the number of Centrex Lines in the group based on the Customer’s requirement
- Direct Dial In (DDI)/Direct Dial Out (DDO) capability to each Centrex Line
- Tone dialing capability
- Repair and maintenance of the above during WTT’s Standard Business Hours

Service/Activity/Feature	Monthly Rental (HK\$)	Installation/ Activity Charges (HK\$)
Installation Centrex (A) / Centrex (B)		\$504.00
Rental (per month per line) Centrex (A) / Centrex (B)		\$200.00
Relocation (per order/ per visit) <sup>(Note 1)</sup> Centrex (A) / Centrex (B)		\$500.00 per line
Reconnection of Service disconnected due to: (a) Customers requested for disconnection temporarily to suit their own purposes <sup>(Note 2)</sup> , or (b) non-payment of Service charges.		\$170.00
Change Service Charge <sup>(Note 3)</sup>		\$800.00
Automatic Line <sup>(Note 4)</sup>	\$20.00	
Inward Dial/Multiple Appearance Directory Number (MADN) <sup>(note 5)</sup>	\$15.00 per line	
Hunting Line <sup>(note 6)</sup>	\$15.00 per line	

Change of feature change - where change on customer site is required - where change is performed at WTT’s Central Office		\$400 per feature per line per request \$400 per feature per line per request
System Upgrade <sup>(note 7)</sup>		\$800.00 per Centrex Line
Centrex Training <sup>(note 8)</sup> - First training session on installation - additional training during office hours <sup>(note 9)</sup> - additional training outside office hours <sup>(note 9)</sup>	Free \$900.00 per session \$1,350.00 per session	
Secondary Station <sup>(note 10)</sup> - installation charge for each Secondary Station		\$493.00
Translation Charge <sup>(note 11)</sup>		\$500.00
Headset (per unit)		
- Plantronics Headset H51N	\$810.00	
- Plantronics Headset H41	\$720.00	
- Plantronics Adapter M10	\$975.00	
Change of Hunting Group/Sequence		\$400 per number per request
Number Change Service (per number change)		\$200.00
Change of Caller Display		\$400 per number per request
Change service setting		\$400 per number per request
Change line type / Change service charge		\$800 per number per request

Notes:

1. Relocation is applicable to all relocation requests made by the Customer, irrespective of whether the Service is relocated within or outside the Customer's existing address of installation.
2. The name of Customer, the nature of service and the location of service must all be the same as those immediately before the disconnection. Customers must apply to WTT for Reconnection of Service within 3 months after disconnection.
3. Change Service Charge applies where another WTT exchange line or trunk is converted to a Centrex Line.
4. Automatic Line connects the Customer to a pre-selected line when the handset is lifted.
5. Direct inward dial number charge is required for each telephone number not assigned to a physical Centrex Line.
6. Hunting line charge applies to each Centrex Line arranged in a hunting group.
7. System Upgrade allows the Customer to change from a single Centrex Line to a feature set Centrex Line; or a feature set Centrex Line to a single Centrex Line.
8. Centrex Training provides training to Customers on the use of the Centrex Service. Each training session is up to 3 hours duration and for a maximum of 25 trainees. The training will be conducted at WTT's premises for Customers with less than 15 Centrex Lines. For Customers with more than 15 Centrex Lines the training may be conducted at either WTT's premises or the Customer's premises.
9. Office hours are Monday to Friday 8:45 am to 12:45 pm and 2:00 pm to 5:00 pm and Saturday 8:45 am to 12:45 pm, excluding public holidays.
10. Secondary Station provides the customer with an additional jack point to the main station of their Centrex connection. The following Special Conditions shall apply:
  - (a) only one Secondary Station will be provided for each main station;
  - (b) the distance between the main station and the associated Secondary Station required must not exceed 20 metres; and
  - (c) the Secondary Station required must be on the same floor as the associated main station.
11. Translation charge applies where the Customer requests additional services or changes to existing optional services requiring Central Office software changes. It applies for each order associated with a particular facility unless otherwise stated. Translation charge does not apply if facility is ordered at same time as initial system installation.

In addition to WTT's General Terms and Conditions, the following special conditions will apply to the Service:

1. The provision of the Service is subject to availability and the actual delivery time for the Service is subject to the availability of WTT Network to the installation address.
2. Minimum subscription period for the Service is 3 months unless otherwise specified in the Order Confirmation.
3. The Customer shall not use the Service for any purposes not authorized by WTT or for any purposes contravene the laws of Hong Kong and shall indemnify WTT for any losses or damages sustained.
4. Customer shall be liable for any additional charges incurred due to regulatory changes or changes in interconnection charge arrangement between WTT and other service provider(s).

(Centrex service with minimum contract period of 5 years was removed as of 17/4/98)  
(LED Wallboard was no longer available for sale as of 1/12/99)

**B1. Centrex Business Builder Package**

Effective date: 28/11/97, Revision date: 21/3/01

Centrex Business Builder Line comprises rental of Centrex line with basic features of Call Answer; DDI / DDO; 4 digit dialling; and a choice of either Call Forward (all calls, no answer and busy) or Call Waiting, at \$105.00 per Centrex line per month.

With an additional charge of \$17.00 per Centrex line per month, the Customer can add the following features to their Centrex Business Builder Lines: Hunting; Call Transfer; Call Pickup; Conference 3; Last Number Redial; Speed Call; Music on Hold; Ringing; Call Park; and Group Intercom.

Unless otherwise specified all other conditions and charges applicable to Centrex service shall apply.

**B2. Call Supervisor**

Effective date: 10/11/97

This feature allows a third person within the Centrex group to join in a conversation being conducted on a Centrex extension line.

Charge: HK\$100.00 per month for each Centrex extension provided with this feature within the Centrex group.

**B3. Digit Dialling**

Effective date: 17/4/98

This feature facilitates a Customer dialling an extension line within a Centrex group by dialling 3 digits.

Charge: HK\$1,950.00 per Centrex group

**B4. Busy Lamp & Fast Transfer\***

Effective date: 17/4/98

Busy Lamp feature allows a Customer to monitor the station status of a directory number within the Centrex group, by means of an indication lamp or symbol shown on the customer premises equipment. Fast Transfer feature provides a single button transfer or release capability to improve ease in handling incoming calls.

Charge: HK\$35.00 per Centrex line per month

\* Customers will need to have WTT's recommended customer premises equipment to use these features.

#### **B5. Conference 6**

Conference 6 feature allows a Customer to establish a conference call of up to 6 parties.

Charge: HK\$300.00 per Centrex line per month

For the purposes of Centrex Services, unless the context requires otherwise:

- "Centrex Line(s)" refers to a direct line from the Customer's premises to WTT's Central Office.
- "Centrex Group" refers to a collection of Centrex Lines which share a common dialing plan and intercommunication capabilities.
- "Centrex Station" refers to equipment located in a Customer's premises through which Centrex Service can be accessed.
- "External Move Charge" applies where a Customer moves a Centrex Station or other equipment to another premises away from their original premises.
- "Internal Move Charge" applies where a Customer moves a Centrex Station or other equipment to another location within their original premises.

Notes:

1. Centrex (A) Rental applies to first 50 Centrex lines.
2. Centrex (B) Rental applies to each additional line in addition to the first 50.
3. A minimum of 50 Centrex lines is necessary to subscribe to Centrex (B) MCP.
4. Lower installation rate applies for each Centrex Line in a Centrex Group if the overall number of Centrex Lines installed by the Customer is greater than 50.
5. A lower rate applies if 50 or more Centrex Lines are moved to a new location at the same time.
6. The name of Customer, the nature of service and the location of service must all be the same as those immediately before the disconnection. Customers must apply to WTT for Reconnection of Service within 3 months after disconnection.
7. Change Service Charge applies where another WTT exchange line or trunk is converted to a Centrex Line.
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