WTT HK LIMITED ("WTT")

C.   CALLCENTRE
Effective date: 1/6/00

CallCentre service provides call centre features to WTT Centrex Service customers.

C1.   CallCentre - ACD Service
CallCentre - ACD Service (previously called Automatic Call Distribution) provides automatic call distribution functionality.

Service/Activity/Feature	Monthly Rental (HK$)	Installation/ Activity Charge (HK$)
ACD Group (per group)	$2,000.00	
ACD Position (per position)	$35.00	
Installation/change of agent group		$500.00
Installation/change of agent position		$50.00
Primary Directory Number *		
Secondary Directory Number (up to 4)		

C2.   CallCentre - MIS Service
CallCentre - MIS Service (previously called Management Information) provides management information system functionality.

Service/Activity/Feature	Monthly Rental (HK$)	Installation/ Activity Charge (HK$)
MIS	$5,000.00	
---Installation (per order / per visit)		$850.00
---Internal Move		$300.00
---External Move		$850.00
Primary Directory Number *		
Secondary Directory Number (up to 4) *		

*   Each of the Primary and Supplementary Directory Numbers provides queuing and priority access for calls to an UCD or ACD group.

C3.   CallCentre - UCD Service
Effective Date: 1/6/00

CallCentre - UCD Service provides uniform call distribution functionality.

Service/Activity/Feature	Monthly Rental (HK$)
UCD Position	$20.00 per position
- Primary Directory Number *	$15.00 per number
- Supplementary Directory Number (up to 4) *	$15.00 per number

Each of the Primary and Supplementary Directory Numbers provides queuing and priority access for callers to an UCD or ACD group.