

**UNIFIED CARRIER LICENCE  
TELECOMMUNICATIONS ORDINANCE (Chapter 106)**

**WTT HK LIMITED (“WTT”)**

**G. MESSAGEMASTER**

(formerly known as “One2One Messaging Services”)  
Effective date: 11/9/98

**G1. MessageMaster - Call Answer**

(formerly known as “Call Answering”)  
Effective date: 28/2/97, Revision date: 10/11/97

MessageMaster - Call Answer features will be provided to Customers with WTT's BusinessLine, HomeLine, and Centrex services. MessageMaster - Call Answer is a network based telephone answering service which enables a Customer's caller to leave a message in a voice mailbox for the Customer when the called number is busy or unattended. Minimum subscription period is 3 months.

Available features:

Basic:

- (a) Provides mailbox capacity of up to 20 messages, with maximum of 3 minutes duration and 30 days storage
- (b) English or Cantonese Language option
- (c) Messaging Waiting Indication
- (d) Remote Retrieval of Messages

Enhanced:

- (a) 30 Message Mailbox
- (b) 99 Message Mailbox
- (c) Message Alert
- (d) Sub Mailbox
- (e) Guest Mailbox

Packages:

- (a) Call Answer on Hunting lines 1 - provides Call Answer on a BusinessLine - Hunting or Centrex hunt group with call forwarding, mailbox provisioning as prime number, extra storage (40 messages) and Message Alert.
- (b) Call Answer on Hunting lines 2 - as for Call Answer on Hunting lines 1 and Sub Mailbox facilities.

Activity	Charges (HK\$ per month)
Call Answer	\$25.00
40 Message Mailbox	\$25.00
Message Alert	\$28.00
Sub Mailbox	\$28.00
Guest Mailbox	\$28.00
Call Answer on Huntlines 1	\$28.00
Call Answer on Huntlines 2	\$60.00
99 Message Mailbox	\$60.00

The following Special Conditions shall apply to MessageMaster - Call Answer:

- (a) Customers are required to initialise their Call Answer function in accordance with instructions in the User Guide before use.
- (b) Customers are unable to receive messages if they have exceeded their mailbox storage capacity as stated in the User Guide.

**G2. MessageMaster - Voice Mail**

Effective date: 8/3/97, Revision date: 10/11/97

MessageMaster - Voice Mail is a network based feature which provides a personal messaging service to Customers who want to receive, send, copy, reply and broadcast voice messages from and to other Voice Mail Customers. Minimum subscription period is 3 months.

Basic Features:

- (a) Voice message sending capabilities to other Voice Mail Customers (including copy, reply and delivery options) and Group List facilities (to send broadcast messages to groups, and create/edit group distribution lists).
- (b) Provides Mailbox capacity of up to 20 messages, with maximum of 3 minutes message duration, 30 days storage, 10 group lists with a maximum of 20 recipients per group list.
- (c) Call Answer feature support for Centrex, BusinessLine and HomeLine services Customers.
- (d) Transfer to personal assistant.

Enhanced Features:

- (a) Support of existing Guest Mailbox, 30 Message Mailbox and 99 Message Mailbox and Message Alert service options under Call Answer service.
- (b) Provide enhanced group list mailbox capabilities (Grouplist of 30 Mailbox).

Service	Charges (HK\$)
Voice Mail	\$36 per month
Grouplist of 30 Mailbox (optional)	\$28 per month
Voice Mail Training during WTT's standard business hours	\$660 per hour
Voice Mail Training outside WTT's standard business hours	\$990 per hour