

**UNIFIED CARRIER LICENCE
TELECOMMUNICATIONS ORDINANCE (Chapter 106)**

WTT HK LIMITED (“WTT”)

J27. Direct Fibre Internet Service

Effective date: 05/07/17, 01/02/18

Direct Fibre Internet (“Service”) is a data service to support Internet Protocol (IP) based application and services and is provided by forming a broadband network using IP routing technology over a network infrastructure shared by user(s). The provision of the Service is subject to site feasibility.

The charges for the Service are as follows:

Bandwidth	Downstream Transmission/ Upstream Transmission	Monthly Rental (HK\$)	No. of IP Address(s) Provided
Standard Plan			
500Mbps	500Mbps/500Mbps	\$24,000	1 IP Address (Fixed)
1000Mbps or 1Gbps	1000Mbps/1000Mbps or 1Gbps/1Gbps	\$40,000	
Premium Plan			
500Mbps	500Mbps/500Mbps	\$36,000	8 IP Addresses (Fixed)
1000Mbps or 1Gbps	1000Mbps/1000Mbps or 1Gbps/1Gbps	\$60,000	

Installation & Reconfiguration Charges are as follows:

Service/Activity	Charges (HK\$)
Installation Charge	\$ 200,000 per circuit
CPE Reconfiguration Charge	\$ 5,000 per hour (minimum 2 hours)
Relocation Charge	\$ 200,000 per circuit

** Charges are applicable to all relocation requests made by the Customer, irrespective of whether the Service is relocated within or outside the Customer’s existing address of installation.

Value-added services available on the Service and corresponding charges are as follows:

Service/Activity	Charges (HK\$)
Additional email account with 10 Megabytes storage	\$50 per month
Additional per-registered email storage	\$10 per Megabytes
Additional 100 Megabytes email storage	\$100 per month
Additional 1 Gigabyte email storage	\$500 per month
Additional IP (only available to Premium Plan)	\$8,000 for 8 IP Addresses
Domain name registration or migration	\$600 per year
Router on loan rental	\$50,000 per month
Change IP address	\$5,000 (one-off) per line per request

Notes:

- “Fixed IP addresses” means a computer/ router is configured to use the same IP address each time it powers up.
- The Service is available to the Customer using Microsoft Windows 7 or above on their personal computers equipped with Intel Core2 Duo P8700/ 2.5 (3GHz or above), 8GB memory, 100GB free disk space (Minimum I/O speed of 200M/s), and pre-installed 10/100/1000 Base-T Ethernet Card.
- Throughput limits apply to the Service. The maximum throughput is equal to the bandwidth subscribed for each circuit except for international Internet access which is 20Mbps maximum. The actual throughput for each circuit will be affected by usage levels, network configuration, coverage and extraneous factors. WTT may take such action as it sees fit to ensure that the throughput does not exceed the aforementioned limits.
- Wireless access is available to the Customer using personal computers equipped with IEEE802.11b wireless LAN clients.
- Request for additional IP Addresses will only be available for the Customer subscribing to Premium Plan.
- Domain name registration or migration will be available on global domain name (.com) or local (.com.hk) only.
- Provision of the Service is subject to WTT gaining access to the Customer’s building and premises to install the necessary facilities including equipment and wiring and in some situation access to the use of any in-situ wires in the Customer’s building or premises. The Customer will provide the necessary assistance to facilitate such access including liaising with the respective building owner, building management office, data centre operator or relevant authority, and the Customer will be responsible for settling any cross connection charges or any surcharges that may be imposed (one-off and monthly recurring).

The following special conditions shall apply to the Service:

1. The Service is subject to the Customer's equipment meeting the relevant specifications for interoperability with WTT's Network. Any equipment which the Customer intends to connect to WTT's Network must be approved by WTT prior to any connection, and must be in compliance with the technical standards specified by WTT. At the time of application for Service the Customer must provide all details regarding the equipment which it intends to connect to WTT's Network. WTT may reject the application if the required information is not provided or WTT opines that the said equipment does not comply with WTT's technical standards. WTT may at any time, without being liable to the Customer, disconnect the Customer's equipment connected to WTT's Network if:
 - The configurations or technical specifications of such equipment so connected differ from the details previously provided by the Customer;
 - There is malfunction of the equipment; or
 - The provision of the Service to the Customer is terminated or suspended for any reasons.
2. The provision of the Service is subject to site feasibility and available resources of WTT including network coverage to the installation address.
3. Minimum subscription period for the Service is twenty-four (24) months unless otherwise specified in the Order Confirmation. The Customer shall on demand pay for the monthly charges for the remaining contract period in the event of termination before expiration of the minimum subscription period.
4. Unless otherwise specified, both monthly charges and installation charges are per circuit end. Additional costs for civil or fibre work will be quoted on a case-by-case basis.
5. Unless otherwise specified in the Order Confirmation,
 - "M" or "Mbps" stand for megabits per second; and
 - "G" or "Gbps" stand for gigabits per second.