

**UNIFIED CARRIER LICENCE
TELECOMMUNICATIONS ORDINANCE (Chapter 106)**

WTT HK LIMITED (“WTT”)

J28. Mobile Solution Service

Mobile Solution Service (“Service”) is a high-speed data transmission service to support Internet access or IP connectivity provided by 3G/4G mobile network over an infrastructure shared by different user(s). The provision of the Service is subject to mobile signal coverage.

The charges for the Service are as follows:

	No. of IP Address(s) Provided	On-loan CPE	Transmission Speed	Setup Charge (HK\$) ***	Monthly Rental (HK\$) ***
Service (Business Broadband)	Dynamic IP x 1	Router with SIM card	5Mbps*	\$10,000 per router	\$5,000 per router
Service (IPSec VPN Broadband)	Fixed IP x 1				
Service (Local IPVPN)	n/a				
Service (Metro Ethernet)					

Installation & Reconfiguration Charges (HK\$):

Service/Activity	Charges (HK\$) ***
CPE Reconfiguration Charge	\$ 2,000 per hour (minimum subscription 2 hours)
Relocation Charge **	\$ 10,000 per router

* The maximum throughput of the Service is 5Mbps. The actual throughput will be affected by usage levels, network configuration, coverage and extraneous factors.

** Charges are applicable to all relocation requests made by the Customer, irrespective of whether the Service is relocated within or outside the Customer’s existing installation address.

*** Unless otherwise specified, both monthly charges and installation charges are per router and per SIM.

The following special conditions will apply to the Service:

1. The Service applies to local use only.
2. The Service is subject to the coverage and connectivity conditions of the 3G/4G mobile network. Also, the actual data transmission speeds may be varied due to various factors including but not limited to Internet traffic conditions, local conditions, hardware and other conditions. WTT reserves the right to cease providing the Service without liability to the Customer if the Service is materially affected by reasons beyond the control of WTT.
3. The Service is only applicable to WTT’s connected devices (including but not limited to specified routers).
4. WTT does not guarantee un-interrupted operation of the CPE provided in connection with the Service. WTT will not be liable to the Customer or any other person for any losses or damages resulting from any stoppage, breakdown or failure of the CPE.
5. WTT will incur no liability and issue no credits due to any causes beyond its reasonable control, including, but not limited to: RF interference, failure of an Internet connection not provided by WTT, lack of access to its equipment at the Customer site, Customer or guest tampering with the equipment or settings, network attacks, extended power outages, acts of God, state of emergency. Customer is responsible for providing adequate power surge protection and a UPS for the CPE on their premises.
6. WTT will determine the appropriate means of providing the Service including the method, technology and the route of delivery of the Service to the Customer. WTT may vary such method, technology and route of delivery at any time without notice to the Customer.
7. Upload/download speed of the Service cannot be guaranteed. It will be subject to environment and on shared-basis.
8. The Service cannot be used as connection for applications such as data voice, peer-to-peer (P2P), CCTV or webcam connection and the Service will be blocked without notice.
9. The Service (Business Broadband) is used for basic Internet access only and shall not be used for connecting with any servers.
10. The Service (Business Broadband) is available to the Customer using Microsoft Windows 7 or above on their personal computers equipped with Intel Core2 Duo P8700/ 2.5 (3GHz or above), 8GB memory, 100GB free disk space (Minimum I/O speed of 200M/s), and pre-installed 10/100/1000 Base-T Ethernet Card.
11. The Service (Local IPVPN) or the Service (Metro Ethernet) is used to make connection with WTT private network and cannot be used to access the Internet.
12. Wireless access service is available to the Customer using personal computers equipped with IEEE802.11b wireless LAN clients.

13. Provision of the Service is subject to WTT gaining access to the building and the Customer's premises to install the necessary facilities including equipment and wiring and in some situation access to the use of any in-situ wires in the Customer's building or premises. The Customer will provide the necessary assistance to facilitate such access including liaising with the respective Building Management Office or building owner, data centre operator or relevant authority, and Customer will be responsible for settling fibre cross connection charge or any surcharges that may be imposed (one-off and monthly recurring). The provision of the Service is also subject to site feasibility and available resources of mobile service coverage at the installation address.
14. The Service is subject to the Customer's equipment meeting the relevant specifications for interoperability with WTT's Network. Any equipment which the Customer intends to connect to WTT's Network for the purpose of the Service must be approved by WTT prior to any connection, and must be in compliance with the technical standards specified by WTT. At the time of application for Service the Customer must provide all details regarding the equipment which it intends to connect to WTT's Network. WTT may reject the application if the required information is not provided or WTT opines that the said equipment does not comply with WTT's technical standards. WTT may at any time, without being liable to the Customer, disconnect the Customer's equipment connected to WTT's Network if:
 - The configurations or technical specifications of such equipment so connected differ from the details provided by the Customer in its application for the Service;
 - There is any malfunction of the equipment; or
 - The provision of the Service to the Customer is terminated or discontinued for any reason whatsoever.
15. Minimum subscription period for the Service is twenty-four (24) months unless otherwise specified in the Order Confirmation. Customer shall on demand pay for the monthly charges for the remaining contract period in the event of termination before expiration of the minimum subscription period.