

**UNIFIED CARRIER LICENCE
TELECOMMUNICATIONS ORDINANCE (Chapter 106)**

WTT HK LIMITED (“WTT”)

T17. Order Cancellation Charge

Effective date: 04/08/03, Revision date: 23/04/04

“The order cancellation charge shall apply to all Customers who cancels the order prior to or after completion of service installation. The order cancellation charge shall be imposed in addition to such early termination charges for fixed term contract (where applicable). The order cancellation charge shall be the higher of the installation charge applicable for the relevant service whose order is cancelled or a sum as notified by WTT representing losses or damages which may be suffered as a result of the cancellation.” (23/04/04)

T18. Service Callout Charge

Service/Activity	Charge (HK\$)
For fault finding/repair/maintenance and so forth as requested by Customer)	\$200.00 per visit per line

T19. Change of Subscriber’s Name

Service/Activity	Charge (HK\$)
Change of subscriber’s name	\$300 per number

T20. Number Port-in Charge

Service/Activity	Charge (HK\$)
Number port-in for normal DEL and JustOne	\$300 per number

T21. Number Port-in Charge (for Special Numbers)

Service/Activity	Charge (HK\$)
Special Number port-in	Charges as quoted by the Donor Network Operator plus WTT’s charges for non-standard jobs

T22. Information Access Service

Effective date: 04/08/03

Upon successful registration, this Service enables Customers to access information provided by the information providers (“IPs”) directly connected to WTT’s network. The Customers shall pay charges to WTT based on the charges as levied by the IPs. WTT makes no warranties or representations, express or implied, in relation to the contents and quality of the information provided by the IPs. WTT does not guarantee that there is continuous provision or a fault-free Service. WTT reserves the right to suspend, restrict or terminate the provision of the Service at any time without prior notice to Customers.

T23. Clarification on Existing Installation and Relocation Charges

Effective date: 20/11/03

The installation and relocation charges for all WTT’s fixed line services (including without limitation BusinessLine, Payphone Line, Centrex, HomeLine and Digital HomeLine) are charged on a per line basis. If more than one visit to the Customer’s premises are required for installation/relocation due to no fault of WTT, WTT may charge the Customer the applicable installation/relocation charge on a per line per visit basis.