

UNIFIED CARRIER LICENCE  
TELECOMMUNICATIONS ORDINANCE (Chapter 106)

HKBN Enterprise Solutions Limited (“HKBNES”)

**Name of Tariff:**

Infinite WiFi

**Description of Tariff:**

Please refer to the Tariff attached on scope and charges for the Service.

**Effective Date of Tariff:**

6 July 2023

**Revision History:**

N/A

The above service is subject to HKBNES’s General Terms and Conditions as revised and published from time to time.

## Infinite WiFi

- The Service is a cloud-based WiFi controller to manage all WiFi access points (AP) in dispersed sites.
- The Service provides business customers (“Customer(s)”) a centralized management on the AP and WiFi landing page.

### Charges:

1. Infinite WiFi Controller in Cloud Platform (Compulsory Item)

HK\$ 1,000 per month per installation site

2. Infinite WiFi AP On-loan in Customer installation site (Compulsory Item)

Item	Installation Fee (One-off)	Monthly Charge
WiFi Access Point (AP)	HK\$ 5,000 per AP	HK\$ 1,500 per AP

3. Router/ Firewall On-loan at Customer installation site (Compulsory Item)

Item	Installation Fee (One-off)	Monthly Charge
Router On-Loan	HK\$ 5,000 per Router	HK\$ 3,000 per Router
Firewall	HK\$ 10,000 per Firewall	HK\$ 5,000 per Firewall

4. Optional Items:

Item	Installation Fee (One-off)	Monthly Charge
WiFi Landing Page (including 1 SSID)	HK\$ 5,000 per Site	HK\$ 1,500 per Site
Additional Request on 1 more SSID on WiFi Landing Page	HK\$ 5,000	HK\$ 1,500
PoE Switch	HK\$ 5,000 per Switch	HK\$ 5,000 per PoE Switch
PoE Injector	HK\$ 5,000 per Injector	HK\$ 800 per Injector

5. Reconfiguration charge: HK\$ 3,000 per hour (minimum 2 hours)

6. Reconnection charge: HK\$ 2,000 per AP

### Special Terms and Conditions

1. Unless otherwise stated, words and expressions used herein shall have the same meaning ascribed to them in the General Terms and Conditions of HKBNES.
2. Provision of Service
  - (i) The Customer must subscribe to business broadband connectivity, on-loan router and firewall from HKBNES.
  - (ii) Installation does not include equipment mounting, conduit, drill hole or high platform. HKBNES will not be responsible for any damages in customer premise during the installation.
3. The Service is subject to the Customer’s equipment and/or software meeting the relevant specifications for interoperability with HKBNES Network and electronic platform.
4. The provision of the Service is subject to availability and the actual delivery time for the Service is subject to the availability of HKBNES network to the installation address.

5. HKBNES reserves all the rights and final discretion to suspend and/or terminate provision of the Service without prior notice and/or giving any reason therefor.
6. HKBNES may immediately suspend and/or terminate provision of the Services without giving notice thereof to the Customer, if in the opinion of HKBNES, the Customer causes or is likely to cause or permits any third party to cause (either by act or omission) any failure, disruption, interruption or congestion of or in any telecommunications network or services (whether of HKBNES or any other third party)
7. Where the Service has been suspended (whether or not at the Customer's request) within Contract Period, the Customer shall continue to pay the service fees of the Service during the suspension period and, in the event the Service is reconnected, the Customer shall pay HKBNES the Reconnection charges as may from time to time imposed by HKBNES.
8. The use of Service
  - (i) Customer shall be responsible for all Charges for the provision of the Service by HKBNES unless and until the Service is terminated in accordance with the terms herein.
  - (ii) Unless otherwise provided, Customer agrees to subscribe the Service for a minimum period of 24 months from the Service activation date ("Minimum Contract Period"). If the Service is terminated for whatever reasons during the Minimum Contract Period, Customer shall pay the monthly service fee for the remainder of the Minimum Contract Period or the set-up charge / installation charge as set out in the subscription form whichever the higher.
  - (iii) Customer may terminate the Service by giving at least thirty (30) days prior written notice to HKBNES. No written confirmation will be given by HKBNES upon such termination.
  - (iv) HKBNES will not be responsible for any failure of WiFi internet connection resulting from delays, non-deliveries, mis-deliveries, or service interruptions. Nonetheless, the Customer shall be responsible for all relevant charges and expenses for such transmission. Customer acknowledges and agrees that HKBNES disclaims any liability for (i) any damage to or loss of data, software and/or hardware pre-installed in the Customer's computer; (ii) any claim for any direct or indirect loss of revenue, profit or any consequential loss whether of economic nature or any such loss the Customer or any third party suffered as a result of any error disruption and/or computer virus introduced into the Customer's computer system and (iii) any claim for the disruption or suspension of the Customer's computer or any part thereof. HKBNES exercises no control and shall not accept any liability or responsibility whatsoever over the content passing through the Service.
  - (v) It will be the Customer's responsibilities prior to installation or reconfiguration of any Software to back up any data stored in the Customer's computer and inform HKBNES if any reconfiguration or installation by HKBNES is likely to invalidate any support arrangements and/or other functions of the computer and HKBNES shall not in any event be liable for any loss or damages of Customer or any third party caused in the course of such installation and/or reconfiguration.
  - (vi) HKBNES makes no warranties of any kind including without limitation to fitness for purpose, quality standard or continuity, whether expressed or implied, for the Service it is providing and in particular disclaims any liability or responsibility for the accuracy or quality of information obtained through its Service. HKBNES will not be responsible for any damage in relation to the Service including loss of data, voice or other information resulting from delays, non-deliveries, mis-deliveries, or service interruptions.
  - (vii) Customer is not allowed to use any type of process, device, codes or instructions that are designed to gain unauthorized access to the software.
  - (viii) HKBNES grants the right to Customer to use the Services. Customer may be either a corporation or business entity, but Customer agrees not to resell the use of the Services.

- (ix) Customer agrees to indemnify HKBNES and each of its licensors and its partners from and against any and all liabilities, expenses and damages arising out of claims based upon use of desktop facsimile account, including any violation of this Agreement by Customer or any other person using the Customer's account, any claim of libel, defamation, violation of rights of privacy or publicity, any loss of service by other customer, any infringement of intellectual property or other rights of any third parties, and any violation of any laws or regulations prohibiting transmission of unsolicited facsimiles.
9. HKBNES reserves the right to the final decision on any dispute regarding the terms and conditions herein stated.