

**UNIFIED CARRIER LICENCE
TELECOMMUNICATIONS ORDINANCE (Chapter 106)**

WTT HK LIMITED (“WTT”)

W10. Cloud Video Service
Effective date: 06/02/16

The Cloud Video Service (the “Service”) provides multi-party video conferencing over WTT’s managed Internet Protocol (“IP”) Network. To enjoy the Service, the Customer must concurrently subscribe to WTT’s Business Broadband Service at the same installation address. Unless otherwise stated, the Customer must use the video endpoints or IP phones with camera purchased or provided from WTT. Minimum subscription for the Service is 5 lines.

The Service provides the Customer access to the following:

- Incoming and outgoing video calls using the Network
- An URL address for making incoming or outgoing video calls
- Multi-party video conferencing with a maximum of 8 parties
- Transfer/ hold the incoming video call
- General service restoration during WTT’s Business Hours

| Service / Activity | Charges (HK\$) |
|--|---------------------------------------|
| Monthly Rental | \$2,000/ line |
| Basic Video Endpoint/ IP Phone Terminal Equipment Monthly Rental | \$10,000/ line |
| Mobility Apps Monthly Rental ^{Note 1} | \$1,000/ line |
| Presence Communicator Monthly Rental ^{Note 1} | \$1,000/ line |
| Installation Charge | \$10,000 per line per order per visit |
| Relocation within the same building ^{Note 2} | \$10,000 per line per order per visit |
| Relocation not within the same building ^{Note 2} | \$10,000 per line per visit |
| Reconnection of Service disconnected ^{Note 3} | \$10,000/ line |
| Project Management Charge | \$50,000 per line per project |
| Usage Charge ^{Note 4} | \$0.05 per line per minute |
| Outbound or Inbound Call Attempt (Successful or Unsuccessful) | \$0.05/ call attempt |
| Monthly Traffic Measurement Charge | \$450/ customer |
| Standard Traffic Report | \$5,000/ customer |
| Charge for feature change | |
| Where on site visit is required | \$2,000 per line per feature request |
| Where on site visit is not required | \$400 per line per feature request |
| 2-digit/ 3-digit Dialing within company | \$10,000/ group |
| Training session ^{Note 5} | |
| during WTT’s Business Hours (1 hour session) | \$1,000 |
| outside WTT’s Business Hours (1 hour session) | \$2,000 |
| Fast Track Order Service [Lead Time less than five (5) Business Days] | \$1,000/ line |

Note 1: The Service is subject to the Customer’s equipment(s) and/or software and/or Internet connectivity meeting the relevant specifications for interoperability with WTT’s Network and/or online platform. The Service does not include connection to the Internet. The Customer is required to download and install the software provided by WTT onto its own equipment(s) and connect to WTT’s managed IP Network via the Internet.

Note 2: If the Customer requests for relocating part of the Service, the minimum charges for the Service at each installation address will be based on a minimum number of 5 lines irrespective of the actual number of lines installed.

Note 3: The Customer requesting for Reconnection of Disconnected Service must ensure that its registered name and the installation address of the Service must remain unchanged before and after the reconnection. Applications for Reconnection of Disconnected Service will not be accepted after the Service has been disconnected for 3 months or more.

Note 4: The actual amount of Usage Charge payable by the Customer will be calculated according to WTT's records and based on the minutes accrued between the seizure of a circuit and the release of the circuit.

Note 5: Each training session is up to 1 hour duration and for a maximum of 25 trainees at a time and venue specified by WTT.

In addition to WTT's General Terms and Conditions of Service, the following special conditions shall apply to the Service:

1. The provision of the Service is subject to WTT's Network coverage and the delivery lead time to the installation address.
2. Minimum subscription period for the Service is 3 months unless otherwise specified in the Order Confirmation.
3. The Customer shall not use the Service for any purposes not authorized by WTT or for any purposes that contravene the laws of Hong Kong and shall indemnify WTT for any losses or damages sustained.
4. The Customer shall be liable for any additional charges incurred due to regulatory changes or changes in interconnection charge arrangement between WTT and other service provider(s).
5. The Service does not support any lifeline devices and is not a telephone line. The Service is subject to the Customer's equipment(s), inter alias, IP phone set, software, audio- and/or visual-featured file(s) and/or Internet connectivity meeting the relevant specifications for supporting the Services.
6. The Customer fully understands that WTT will not be able to ascertain or provide the geographic location of the caller to the emergency services authorities in case of emergency calls made via the Service.
7. The Customer must specifically advise the geographic location to emergency service authorities during the emergency call and shall indemnify and hold harmless WTT against any liability, claim, loss, damage, or expense arising from any event of emergency call from the Service.
8. The Customer is fully responsible for its audio- and/or visual-featured file(s) provided to WTT for uploading/ sharing to the Customer's equipment(s) or platform for supporting the Service. The Customer shall provide, if requested by WTT, proof of authorization of use granted by the owner(s) of the audio- and/or visual-featured file(s). The Customer shall indemnify WTT against any claims arising directly or indirectly from the use or uploading of the music file(s) provided by the Customer to WTT for the purpose of the Service.