

**UNIFIED CARRIER LICENCE
TELECOMMUNICATIONS ORDINANCE (Chapter 106)**

WTT HK LIMITED (“WTT”)

W12. Cloud Recording Service

Effective date: 01/11/08, Revision date: 29/04/19

Cloud Recording Service (the “Service”)

The Service provides a cloud-based recording solution for WTT’s Cloud Voice customers (“Customer(s)”). Incoming calls or outgoing calls will be recorded in WTT’s cloud recording platform. The Customer can listen to or retrieve its secured recording files by login to the web portal provided by WTT.

Service/ Activity	Charges (HK\$) Per Subscription
Initial Setup	\$10,000 / Line
Reconfiguration	\$50,000 / Line
Reconnection Charge	\$10,000 / Line
Standard Plan (with 3 months online storage)	\$1,000 / Month / Line
Premium Plan (with 12 months online storage)	\$2,000 / Month / Line
Mobile Recording	\$1,000 / Month / Line
Face-To-Face Recording	\$1,000 / Month / Line
On-demand Terms & Conditions (with 1 audio file)	\$1,000 / Month
PC Binding	\$5,000 / Company / Month
2 Factor Authentication	\$5,000 / Company / Month
Extension Recording	\$1,000 / Month / Line
Recording files archiving	\$1,000 / Month / Line
Setup charge for recording files archiving	\$50,000 / Company
Setup charge for Mobile Recording	\$1000 / Line
Setup charge for Face-To-Face Recording	\$1000 / Line
Setup charge for On-demand Terms & Conditions	\$1000 / audio file
Setup charge for PC Binding	\$20,000 / Company
Setup charge for 2 Factor Authentication	\$20,000 / Company

The provision of the Service is subject to WTT’s General Terms and Conditions of Service as revised and published from time to time.

In addition to WTT’s General Terms and Conditions of Service, the following special conditions shall apply to the Service:

1. The Customer acknowledges that WTT does not assume any responsibility in respect of the collection, storage or other processing of any personal data in the course of using the Service by the Customer.
2. The Customer acknowledges that WTT does not have any control over the contents of the recordings, and will not access, disclose or in any way tamper with any data therein except for compliance with requests by courts, law enforcement agencies or as required by laws.
3. The Customer acknowledges that it has the responsibility to regularly download the recordings from the server assigned to it for storage and WTT disclaims any liabilities in respect of any loss of such data or any damage arising from or incidental to the use of such data. WTT will delete the any recordings which are beyond the relevant retention period as specified in the Order Confirmation without notifying the Customer.
4. The Customer acknowledges that neither WTT nor its content service provider guarantee the accuracy or reliability of the Service, information or content so provided and will accept no liability (whether in tort or contract or otherwise) for any loss or damage arising from the Service or any inaccuracy or omission of information.
5. The Service is subject to the Customer’s equipment(s) meeting the relevant specifications for interoperability with WTT’s Network. Any equipment which the Customer intends to connect to WTT’s Network must be approved by WTT prior to any connection, and must be in compliance with the technical standards specified by WTT. At the time of application for Service the Customer must provide all details regarding the equipment which it intends to connect to WTT’s Network. WTT may reject the application if the required information is not provided or WTT opines that the said equipment does not comply with WTT’s technical standards. WTT may at any time, without being liable to the Customer, disconnect the Customer’s equipment connected to WTT’s Network if:
 - the configurations or technical specifications of such equipment so connected differ from the details previously provided by the Customer;
 - there is malfunction of the equipment; or
 - the provision of the Service to the Customer is terminated or suspended for any reasons.

6. The minimum subscription period for the Service is three (3) months unless otherwise specified in the Order Confirmation. The Customer shall on demand pay for the monthly charges for the remaining subscription period in the event of termination before expiration of the minimum subscription period.
7. The Service does not include connection with WiFi or Internet connectivity. The Customer will be responsible for any additional WiFi or Internet connectivity charges incurred when accessing the Service's web portal via notebook device(s).