



Terms & Conditions for Fair Usage Policy of HKBN mobile services:

The following terms and conditions apply to telecommunication services (“Services”) provided by HKBN mobile services through a third party’s network.

- a) HKBN will ensure the system resources of the third party’s telecommunications network (“Network”) is equitably allocated amongst users of the Services. Users of the Network shall include both HKBN mobile services’ customers as well as the customers of the third party telecommunication network provider.
- b) When a customer reaches the month’s fair usage level, under the Fair Usage Policy, data service will continue. However, thereafter treatment will depend on the service plan chosen:
 - i. For service plans with data speed capped after the data usage limit, when the customer reaches the fair usage level, the data speed will be reduced to not less than 128kbps, until the first day of the following bill cycle.
 - ii. For service plans designated as an “unlimited” plan, the fair usage level is 6GB per month. When monthly data usage reaches 6GB, data service continues without speed throttling or data capping, but access to network resources will be given lower priority and data service experience may be affected, until the first day of the following bill cycle.
- c) Fair Usage Policy for data usage applies to local (Hong Kong) use only. Standard roaming data charge applies during roaming.
- d) Please note that the actual data transmission speed may vary due to Internet traffic conditions, local conditions, hardware, software and other conditions which may arise.