

Terms and Conditions for Mobile Services post-registration cooling off period:

1. Upon registration of selected Mobile Services Plan(s), Subscriber can enjoy post-registration cooling off period of 14 days, starting the next day after registration. During this 14-day period, Subscriber can call 128 180 to cancel the registered mobile service plan. If the cancellation occurs within the specified 14-day period, HKBNES will not charge Subscriber for any charges. This post-registration cooling off period will immediately expire if: (i) Subscriber has collected any device or premium (including, but not limited to, handset) under the plan; or (ii) Subscriber has activated his/her SIM card (whereby the post-activation cooling off period will commence, if applicable). Regarding the post-activation cooling off period, please refer to “Terms and Conditions for mobile services post-activation cooling off period” for details.
2. If Subscriber terminates his/her Mobile Services Plan within the 14–day post-registration cooling off period, all other services and value-added services those are included in the same service plan and/or that are registered under the same application will also be terminated.