

香港寬頻商業寬頻服務

HKBN

Business Broadband Service

手機電子郵件設定指南

Mobile Email

Configuration Guide

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(I) 簡介 Introduction

香港寬頻為配備自建設施的寬頻及多媒體服務供應商，致力為客戶提供完善先進的寬頻互聯網方案，以及優質的客戶服務。透過最新的光纖互連大廈互聯網接駁技術，香港寬頻商業寬頻服務為您提供可靠及相同雙向頻寬的互聯網服務。

HKBN's Business Broadband Service offers customers high-speed access to the Internet. Our Fiber-To-The-Building architecture caters for high speed and high bandwidth multimedia applications with two-way symmetric bandwidth for upload and download.

這本安裝指南能讓您簡易地使用我們為您提供的優質互聯網服務。

Simply follow the instructions with this user guide and enjoy the many benefits of our Internet access service.

(II) 如何透過手機接收電子郵件

HKBN Broadband Mail POP3 用戶設定 Android 手冊

HKBN Broadband Mail Android Setup for POP3 User

Android 2.X

1. 開啟 Android 手機電子郵件程式

Run your email application



2. 請輸入你的「電子郵件地址」並輸入你的「密碼」之後按「下一步」。

Enter your "Email Address" and your password. Then press "Next".



3. 選擇 "POP3" 帳戶。

Choose "POP3" account.



4. 在「使用者名稱」一欄填上「您的電子郵件地址」, 並輸入你的「密碼」。在「Pop3 伺服器」一欄填上「pop3.nwtbb.com」。在「安全類型」選擇「不安全 (No SSL)」之後按「下一步」。

Enter "Your Email Address" in "Username" and enter "pop3.nwtbb.com" in "pop3 server". Select "Non Secure (No SSL)" in "Security type" and then press "Next".



5. 在「SMTP 伺服器」一欄填上「smtp.nwtbb.com」。在「安全類型」選擇「不安全 (No SSL)」在「使用者名稱」一欄填上「您的電子郵件地址」,並輸入你的「密碼」。之後按「下一步」。

Enter "pop3.nwtbb.com" in "SMTP server" and enter "your email address" in "Username". Select "Non Secure (No SSL)" in "Security type", and then press "Next".

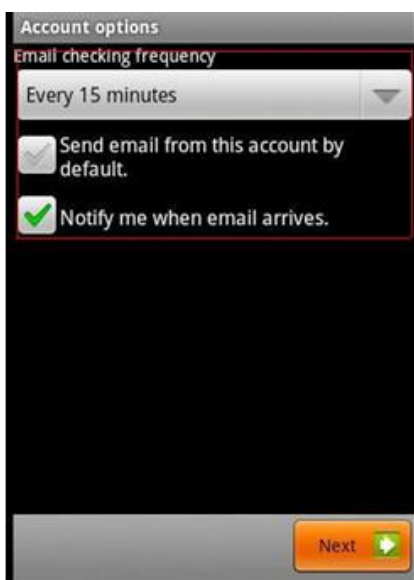


The screenshot shows a mobile application interface for configuring outgoing server settings. The title is "Outgoing server settings". The form includes the following fields and options:

- SMTP server:** A text input field containing "smtp.nwtbb.com".
- Port:** A text input field containing "25".
- Security type:** A dropdown menu with "Non Secure (No SSL)" selected.
- Require sign-in:** A checkbox that is checked.
- Username:** A text input field containing "User_ID@nwtbb.com".
- Password:** A text input field with masked characters (dots).
- Next:** A button with a right-pointing arrow.

6. 設定接收電子郵件的頻繁，如要在有新 Email 時收到通告，可剔取「當收到 Email 時通知我」。(請注意數據用量)

Setup the email checking frequency, you may tick "Notify me when email arrives" if you want the email notification. (mind the data service usage)

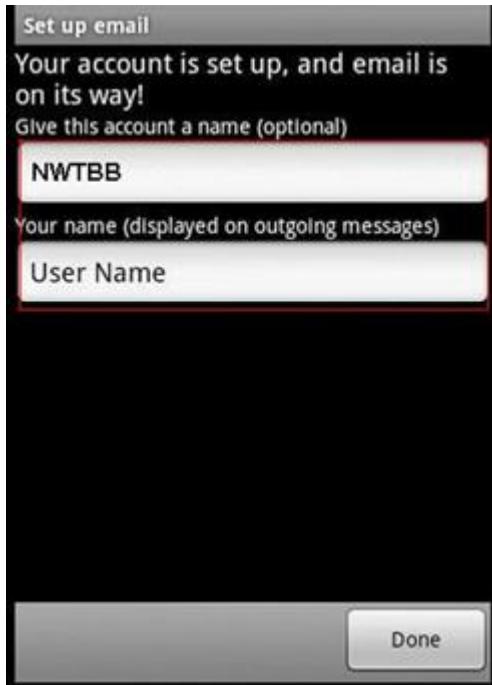


The screenshot shows a mobile application interface for configuring account options. The title is "Account options". The form includes the following fields and options:

- Email checking frequency:** A dropdown menu with "Every 15 minutes" selected.
- Send email from this account by default:** A checkbox that is checked.
- Notify me when email arrives:** A checkbox that is checked.
- Next:** A button with a right-pointing arrow.

7. 在「給帳戶名稱」一欄輸入「NWTBB」。在「您的名稱」一欄輸入您的名稱，此名稱將會在送出的郵件中寄件者一欄出現。然後按「完成」。

Enter "account name (NWTBB)" and "Your Name", then press "Done". This name will be displayed as "Sender" in all outgoing mails.



Android 4.X

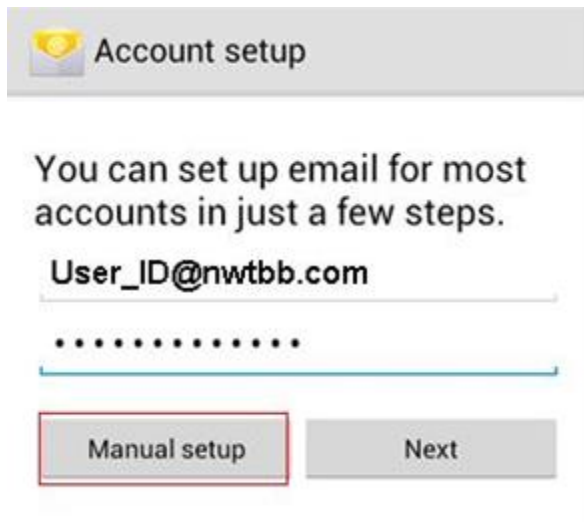
1. 開啟 Email 程式。

Run the Email application



2. 在「電子郵件地址」一欄填上「您的電子郵件地址」,並輸入你的「密碼」。然後按「手動設定」。

Enter “your email address” in “email address” and enter your “password”, then click “Manual setup”



The screenshot shows a grey header bar with a yellow envelope icon and the text 'Account setup'. Below the header, the text reads 'You can set up email for most accounts in just a few steps.' There are two input fields: the first contains 'User_ID@nwtbb.com' and the second contains a series of dots representing a password. At the bottom, there are two buttons: 'Manual setup' (highlighted with a red border) and 'Next'.

3. 按「POP3」。

Click “POP3”



The screenshot shows a grey header bar with a yellow envelope icon and the text 'Account setup'. Below the header, the text reads 'What type of account is this?'. There are three buttons: 'POP3' (highlighted with a red border), 'IMAP', and 'Exchange'.

4. 在「使用者名稱」一欄填上「您的電子郵件地址」,並輸入你的「密碼」。在「POP3 伺服器」一欄輸入「pop3.nwtbb.com」,然後按「下一步」

Enter "your email address" and "your password". And enter "pop3.nwtbb.com" in "POP3 server", then click "next"

The screenshot shows a 'Account setup' window with the following fields and values:

- Username: User_ID@nwtbb.com
- Password: [Masked with dots]
- POP3 server: pop3.nwtbb.com
- Port: 110
- Security type: None
- Delete email from server: Never

Buttons: Previous, Next

5. 在「SMTP 伺服器」一欄填上「smtp.nwtbb.com」。在「通訊埠」一欄填上「25」。在「安全性類型」一欄選擇「無」。勿取「必須登入」。

在「使用者名稱」一欄填上「您的電子郵件地址」,並輸入你的「密碼」。

Enter "smtp.nwtbb.com" in "SMTP server". Enter "25" in Port".

Select "None" in "Security type"

Tick "Require sign-in"

Enter "Your email address" in "Username" and enter your "password" in "Password".

The screenshot shows the 'Account setup' screen with the following fields and options:

- SMTP server: smtp.nwtbb.com
- Port: 25
- Security type: None
- Require sign-in.
- Username: User_ID@nwtbb.com
- Password: [masked with dots]

Navigation buttons: Previous, Next

6. 設定接收電子郵件的頻繁，如要在有新 Email 時收到通告，可剔取「當收到 Email 時通知我」。(請注意數據用量)

Setup the email checking frequency, you may tick “Notify me when email arrives” if you want the email notification. (mind the data service usage)

The screenshot shows the 'Account settings' screen with the following options:

- Inbox checking frequency: Every 15 minutes
- Send email from this account by default.
- Notify me when email arrives.
- Sync email from this account.

Navigation buttons: Previous, Next

7. 在「給帳戶名稱」一欄輸入「NWTBB」。在「您的名稱」一欄輸入您的名稱，此名稱將會在送出的郵件中寄件者一欄出現。然後按「Next」完成設定。

Enter "account name (NWTBB)" and "Your Name", then press "Next" to finish. This name will be displayed as "Sender" in all outgoing mails.



Account setup

Your account is set up, and email is on its way!
Give this account a name (optional)

NWTBB

Your name (displayed on outgoing messages)

Your Name

Next

恭喜!您的電子郵件設定已完成!

Congratulations! Your mail account setup is now complete

HKBN Broadband Mail IOS Setup for POP3 User

1. 在主畫面中開啟「設定」。
Tap “Settings” on the Home screen of your iOS device.
2. 選擇「電子郵件/聯絡資訊/行事曆」。
Select “Mail, Contacts, Calendars”

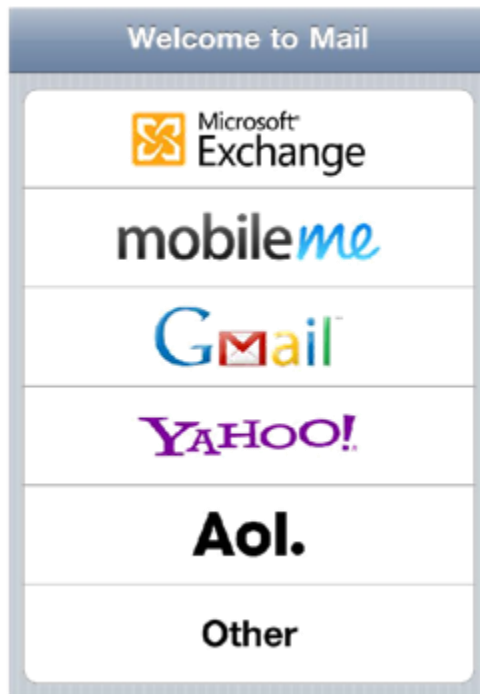


3. 按「加入帳戶」。
Click “Add Account...”



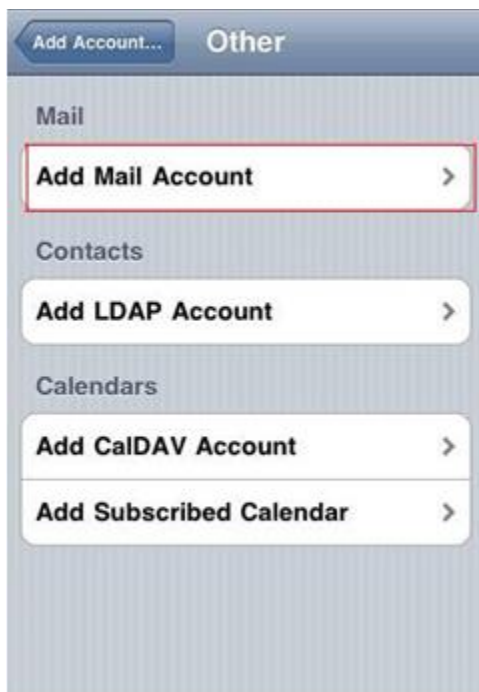
4. 選擇「其他」。

Select “Other”



5. 選擇「加入電子郵件帳號」。

Select “Add mail Account”.



- 在「名稱」一欄輸入您的名稱，此名稱將會在送出的郵件中寄件者一欄出現。在「位址」一欄填上「您的電子郵件地址」，並輸入你的「密碼」。之後按「儲存」。

Enter "Your name" in "Name". Enter "Your Email Address" in "Address" and enter your "password" in "Password". Then press "Save".



Looking up account information

New Account Save

Name	Your Name
Address	User_ID@nwtbb.com
Password	●●●●●●●●
Description	NWTBB

- 在「名稱」一欄輸入您的名稱，此名稱將會在送出的郵件中寄件者一欄出現。在「位址」一欄填上「您的電子郵件地址」，並輸入你的「密碼」。在「主機名稱」一欄填上「pop3.nwtbb.com」。在「使用者名稱」一欄填上「您的電子郵件地址」，並輸入你的「密碼」。

Enter "Your name" in "Name". Enter "Your Email Address" in "Address". Enter "pop3.nwtbb.com" in "Host Name". Enter "Your email address" in "User Name" and enter your "password" in "Password".



Enter your account information

Cancel **New Account** Save

IMAP POP

Name	Your Name
Address	User_ID@nwtbb.com
Description	NWTBB
Incoming Mail Server	
Host Name	pop3.nwtbb.com
User Name	User_ID@nwtbb.com
Password	●●●●●●●●

8. 在「主機名稱」一欄填上「smtp.nwtbb.com」。在「使用者名稱」一欄填上「您的電子郵件地址」,並輸入你的「密碼」。之後按「儲存」。

Enter "smtp.nwtbb.com" in "Host Name".

Enter "Your email address" in "User Name" and enter your "password" in "Password".

Then press "Save".



9. 按「是」完成設定。

Press "Yes" to finish.



恭喜!您的電子郵件設定已完成!

Congratulations! Your mail account setup is now complete!

HKBN Broadband Mail Windows Phone Setup for POP3 User

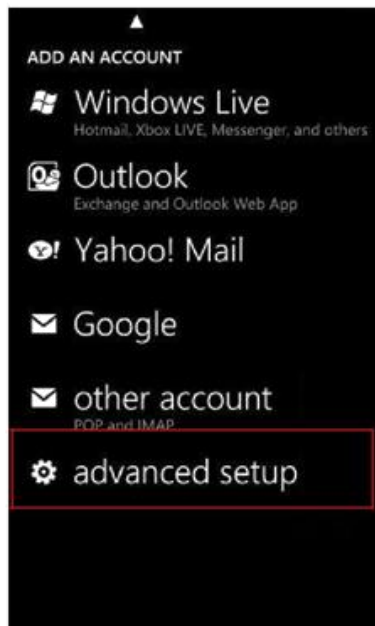
1. 開啟「設定」→「信箱和帳號」>「新增帳戶」。

Go to “Settings” → “email & accounts” → “add an account”

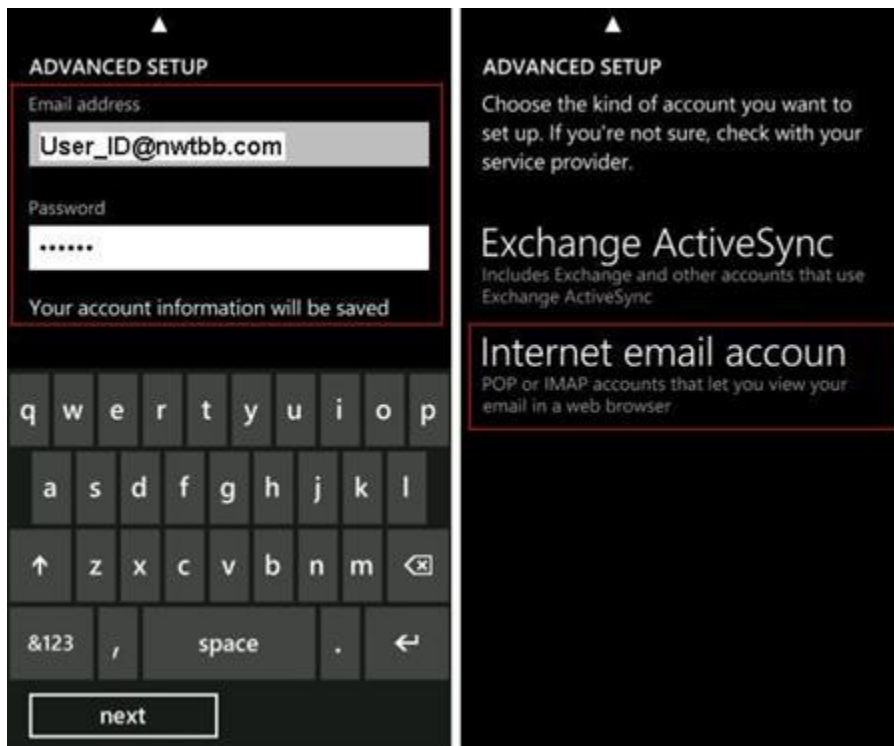


2. 選擇「進階設定」。

Select “advanced setup “



3. 輸入「你的電子郵件地址」和「密碼」,然後按「Internet email account」。
Enter “your email address” and “Password”, then click “Internet email account”



4. 在「帳戶名稱」一欄輸入「NWTBB」。在「您的名稱」一欄輸入您的名稱，此名稱將會在送出的郵件中寄件者一欄出現。

在「接收郵件伺服器」一欄填上「pop3.nwtbb.com」。在「使用者名稱」一欄填上「您的電子郵件地址」,並輸入你的「密碼」。在「送出郵件伺服器」一欄填上「smtp.nwtbb.com」。剔取「送出郵件伺服器需要驗證」。剔取「使用相同名稱和密碼發送郵件」。

之後按「登入」

Enter “NWTBB” in “Account name”. Enter “Your name” in “Your name”.

Enter “pop3.nwtbb.com” in “Incoming email server”. Select Account type as “POP3”

Enter "Your Email Address" in "User name" and enter your "password" in "Password".

Enter “smtp.nwtbb.com” in “Outgoing (SMTP) email server”. Tick “Outgoing server requires authentication”

Tick “Use the same user name and password for sending email”

INTERNET EMAIL ACCOUNT

Account name
NWTBB

Your name
User_ID

We'll send your messages using this name

Incoming email server
pop3.nwtbb.com

Account type
POP3

User name
User_ID@nwtbb.com

Examples: kevinc, kevinc@contoso.com

INTERNET EMAIL ACCOUNT

Examples: kevinc, kevinc@contoso.com, domain\kevinc

Password

Outgoing (SMTP) email server
smtp.nwtbb.com

Outgoing server requires authentication


Use the same user name and password for sending email


advanced settings

sign in

恭喜!您的電子郵件設定已完成!

Congratulations! Your mail account setup is now complete!

1. 從 Blackberry 主畫面中按「功能鍵 」→ 進入「設定」。

Press the “Function key ” in home menu, and then select “Setup”.

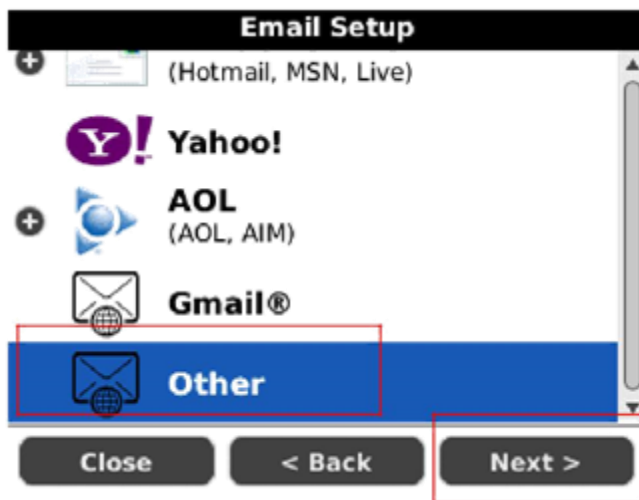


2. 進入「電子郵件設定」。

Enter “Email Setup”



3. 在「電子郵件帳號」頁面，選取「新增」→「其他」，然後按「下一步」。
- Click “Add” → “Other” in “Email Account” tab, and then press “Next” .



4. 在電子郵件設定頁面輸入「電子郵件地址」與「密碼」，然後按「下一步」。
Enter "Email address" and "password", and then press "Next".

Email Setup

Email address:
User_ID@nwtbb.com

Password:

Show Password

Close < Back **Next >**

5. Blackberry 會顯示「您已成功新增」，按「完成」結束。
Blackberry will show the "You have successfully added" message, press "OK" to exit.

Account Setup Confirmation

You have successfully added:

User_ID@nwtbb.com

A new icon for this mailbox has been added to the Home screen. You can use this mailbox to send and receive new email from your device.

OK

恭喜!您的電子郵件設定已完成!

Congratulations! Your mail account setup is now complete!

(III) 如何透過 HKBN Broadband Mail 網上電郵服務接收電子郵件

How to Check E-mail via HKBN Broadband Mail Web-based E-mail Account?

1. 進入 <http://ecs.hkbnes.net>
Go to <http://ecs.hkbnes.net>
2. 於「網上電郵」選項中輸入「登入名稱」、「電郵域名」及密碼…。
Enter “Username”, “Email domain” and “password” in webmail box.
3. 按「遞交」。
Click "Submit".

多謝您使用香港寬頻商業寬頻服務安裝指南! 現在您可享用我們為您提供的新一代互聯網服務。

Thank you for using this HKBN Broadband Service User Guide! You can now experience our HKBN Business Broadband Service.

如有任何查詢，歡迎致電商業客戶服務熱線或電郵至 [:cscorp@hkbnes.net](mailto:cscorp@hkbnes.net)

Should you have any further queries, please feel free to call our Corporate Customer Services Hotline or email to: cscorp@hkbnes.net.

商業客戶服務熱線 Business Customer Services Hotline: 128 180

24 小時維修服務熱線 24-Hour Fault Reporting Hotline: 2131 2131

香港寬頻商業寬頻網址 HKBN Business Broadband Website :

<http://hkbnes.net>