

香港寬頻商業寬頻服務 HKBN Business Broadband Service

互聯網連線配置及電子郵件設定指南 Internet Connection & Email Configuration Guide



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(I) 簡介 Introduction

香港寬頻為配備自建設施的寬頻及多媒體服務供應商,致力為客戶提供完善先進 的寬頻互聯網方案,以及優質的客戶服務。透過最新的光纖互連大廈互聯網接駁技 術,香港寬頻商業寬頻服務為您提供可靠及相同雙向頻寬的互聯網服務。

HKBN's Business Broadband Service offers customers high-speed access to the Internet. Our Fiber-To-The-Building architecture caters for high speed and high bandwidth multimedia applications with two-way symmetric bandwidth for upload and download.

這本安裝指南能讓您簡易地使用我們為您提供的優質互聯網服務。

Simply follow the instructions with this user guide and enjoy the many benefits of our Internet access service.

(II) 電腦系統基本要求 System Requirement

香港寬頻商業寬頻服務基本安裝配備:

Basic requirements for installation of HKBN Business Broadband:

- 電腦配備 1.6 GHz (或以上)處理器 1.6GHz Processor (or above)
- 1GB RAM 記憶體 1GB RAM memory
- 微軟視窗 8 SP1 (32 或 64 位元版本) Microsoft Windows 8 (32-bit or 64-bit)
- 已安裝之以太網絡接駁卡 Pre-installed Ethernet Card
- 可支援 DirectX 9 (或更高版本) 的圖形卡 Pre-installed DirectX 9 (or above) graphics card



(III) 如何安裝香港寬頻商業寬頻服務 How to Use HKBN Business Broadband Service

於安裝香港寬頻商業寬頻服務前,請首先確定已安裝網路咭於電腦內,網路咭安裝程序請參照網路咭用戶手冊。

Before installing HKBN Business Broadband Service, please ensure the network card has been properly installed in your PC according to the user manual of the network card.

於完成網路咭安裝後參照下列步驟:

Follow the steps below when the LAN card has completed installation:

<u> 視窗 8 PPPoE 接駁配置指南</u> Installation Guide for Windows 8 Using PPPoE

- 1. 設定網路 Network Setting
 - 1.1. 把標鼠指向屏幕右方並選擇「設定」 Point the mouse to right hand corner, and click "Settings".



1.2. 選擇「控制台」 Click "Control Panel"





1.3. Select View by "Large icons"



1.4. 點選『網路和共用中心』

Click "Network and Sharing Center"



| Language | | Location Settings | |
|--------------------------------------|-----------------------------------|----------------------------|---|
| Mouse | 22 | Network and Shar | ing |
| | Center Network and Sharing Center | Network and Sharing Center | |
| Notification Area Icons | 1 | Pen and Touch | Check network status, change network settings and set preferences for sharing files and printers. |
| Performance Information and Tools | 1 | Personalization | |
| Phone and Modem | 1 | Power Options | |

1.5. 點選『設定新的連線或網絡』 Click "Set up a new connection or network"





1.6. 點選『連線到網際網路』

Click "Connect to the Internet"

| e internet Iband or dial-up conn | ection to the internet | | |
|-------------------------------------|--|--|--|
| router or access point. | | | |
| p or VPN connection | to your workplace. | | |
| | | | |
| | ie Internet aband or diale up conn network router or access point. workplace up or VPN connection | ie Internet dband or dial-up connection to the Internet network router or access point. workplace up or VPN connection to your workplace. | ne Internet dband or dial-up connection to the Internet network router or access point. workplace up or VPN connection to your workplace. |

1.7. 點選『寬頻(PPPoE)』 Click "Broadband(PPPoE)"





1.8.請輸入你的「使用者名稱」 (User_ID@nwtbb), 「密碼」, 並輸入你的「連線名稱」 (NWTBB), 然後按「連線」

| Input your "User name" (User ID@nwtb | b), "Password" and "Connection |
|--------------------------------------|--------------------------------|
| name" (NWTBB), then press "Connect" | |

| ype the informatio | t | |
|---|---|------------|
| Jser name: | User_ID@nwtbb | |
| assword: | ••••• | |
| | Show characters | |
| | Remember this password | |
| Connection name: | NWTBB | |
| 🚱 📃 Allow other peop This option allow | le to use this connection s anyone with access to this computer to use this co | onnection. |
| | | |

如要設定自動/手動連線,請參閱"(IV)如何設定 Internet Explorer"

For setting of Auto/manual connection, please refer to "(IV)Internet Explorer Set Up via HKBN Business Broadband"



<u>視窗 8 動態 IP 位址配置指南</u> Installation Guide for Windows 8 Using DHCP IP Address

2. 設定網路

Network Setting

2.1. 把標鼠指向屏幕右方並選擇「設定」

Point the mouse to right hand corner, and click "Settings".



2.2. 選擇「控制台」 Click "Control Panel"





2.3. Select View by "Large icons"

| | Control Panel | | _ | | |
|------|-------------------------------------|---|--|---|---|
| | | ~ | C Search Control Par | nel 🔎 | |
| 2.4. | h File h File Lick "Network a | er Accounts ar Change account typ Set up Family Safet pearance and nge the theme nge desktop backg 田中心』 nd Sharing | View by: Category - Category Category Category Category Small icon Small icon Small icon pround Center" | s s | |
| | Language | | Location Settings | | |
| | Mouse | 5 | Network and Sharin Center | IgNetwork and | Sharing Center |
| | Notification Area Ico | ins 1 | Pen and Touch | Check network settings and setting files | k status, change network set preferences for and printers |
| | Performance Informa and Tools | ation 🛒 | Personalization | | |
| | Phone and Modem | 1 | Power Options | | |
| 2.5. | 按「區域連線 | ₹ | | | |

Click "Local Area Connection"

| Control Panel Home | View your basic network | information ar | nd set up connections | |
|----------------------------------|--|-----------------------------------|--|------------------|
| Change adapter settings | N | - 00 - | | See full ma |
| Change advanced sharing settings | My computer (This computer) | Network | Internet | |
| | View your active networks | | Con | nect or disconne |
| | Network Work network | | Access type: Internet Connections: U Local Area | a Connection |
| | Change your networking setting | s | | |
| | 🙀 Set up a new connect | on or network | | |
| | Set up a wireless, broa access point. | dband, dial-up, <mark>ad l</mark> | hoc, or VPN connection; or set | up a router or |
| | Connect to a network | | | |



- 2.6. 點選「內容」
 - Click "Properties"

| eneral | | |
|--------------|----------|-------------------|
| Connection | | |
| IPv4 Connect | tivity: | Internet |
| IPv6 Connect | tivity: | No network access |
| Media State: | | Enabled |
| Duration: | | 00:05:48 |
| Speed: | | 1.0 Gbps |
| Activity | | |
| Activity | Sent — 📕 | Received |
| Bytes: | Sent — 4 | |

| You can get IP settings assigned auto this capability. Otherwise, you need for the appropriate IP settings. | omatically if to ask your r | your n networ | etwork s k admini | suppor istrato |
|---|--------------------------------|------------------|----------------------|-------------------|
| Obtain an IP address automatic | ally | | | |
| OUse the following IP address: — | | | | |
| IP address: | | | | |
| Sybnet mask: | | 1 | 140 | |
| Default gateway: | 1. | | | |
| | | | | |
| Optain DNS server address auto Optain DNS server address auto | matically | | | |
| - O use the following Divis server ad | uresses: | | | - |
| Preferred DN5 server: | | | | |
| | | | | |

- 3.1. 選擇「自動取得 IP 位址」 Select "Obtain an IP address automatically"
- 3.2. 選擇「自動取得 DNS 伺服器 位址」

Select "Obtain DNS server address automatically"

3.3. 再按「確定」 Click "OK"



視窗8固定 IP 位址配置指南

Configuration Guide for Windows 8 Using Static IP Address

4. 設定網路

Network Setting

4.1. 把滑鼠指向屏幕右方並選擇「設定」

Point the mouse to right hand corner, and click "Settings".



4.2. 選擇「控制台」 Click "Control Panel"





4.3. Select View by "Large icons"

| | Control Panel | | | - × | |
|------|---|--|--|--|--|
| | | ~ ¢ | Search Control Par | nel 🔎 | |
| 4.4. | h File b File Lick "Network and States of the states of | View counts and Fa account type amily Safety for nce and Pers theme sktop background theme sktop background theme sktop background | by: Category • • Category ami Large icon: Small icon: any user onalization d | s s | |
| | Language | Loc | ation Settings | | 21 |
| | Mouse | Met <u>Cen</u> | work and Sharin ter | gNetwork and | Sharing Center |
| | Notification Area Icons | / Pen | and Touch | Check netwo settings and sharing files | rk status, change network set preferences for and printers |
| | Performance Information and Tools | Ners | onalization | | |
| | Phone and Modem | Pow | ver Options | | |
| 4.5. | 按「區域連線」 | | | | |

D. 按"回现建绿」 Click "Local Area Connection"

| | view your basic network | cinformation a | nd set up connections | |
|----------------------------------|--|---------------------|---|------------------|
| Change adapter settings | N | — Do | 🎱 | See full m |
| Change advanced sharing settings | My computer (This computer) | Network | Internet | |
| | View your active networks | | Con | nect or disconn |
| | Network Work network | | Access type: Internet Connections: 🗍 Local Are | a Connection |
| | Change your networking setting | js | | |
| | 🙀 Set up a new connect | ion or network | | |
| | Set up a wireless, broa access point. | adband, dial-up, ad | hoc, or VPN connection; or set | t up a router or |
| | Connect to a network | | | |



4.6. 點選「內容」

| | _ |
|-------|--------------|
| Click | "Properties" |
| | |

| eneral | | |
|-------------------------------|---------------|-------------------|
| Connection — | | |
| IPv4 Connecti | ivity: | Internet |
| IPv6 Connecti | ivity: | No network access |
| Media State: | | Enabled |
| Duration: | | 00:05:48 |
| Speed: | | 1.0 Gbps |
| Details | | |
| Details | Sent — | 🕎 — Received |
| Details Activity Bytes: | Sent — 96,057 | Received |

5.

| General | | |
|--|--|-------------|
| You can get IP settings assigned this capability. Otherwise, you ne for the appropriate IP settings. | automatically if your network supp eed to ask your network administra | orts tor |
| Obtain an IP address autom | atically | |
| Output the following IP address | 8 | |
| IP address: | 192.168.0.1 | |
| Subnet mask: | 255.255.255.0 | |
| Default gateway: | 192 . 168 . 0 . 254 | |
| Obtain DNS server address | automatically | |
| Use the following DNS serve | r addresses: | |
| Preferred DNS server: | 203 . 98 . 129 . 1 | |
| Alternate DNS server: | 203.98.129.9 | |
| | | |
| | Advance | d |
| | | |

- 5.1. 選擇「使用下列的 IP 位址」 Select "Use the following IP address"
- 5.2. 輸入香港寬頻提供的 IP 位 址及子網路遮罩

Type in your ASSIGNED "IP address" and "Subnet Mask" provided by HKBN.

- 5.3. 選擇「使用下列的 DNS 伺 服 器位址」Select "Use the following DNS server addresses"
- 5.4. 輸入香港寬頻提供的 DNS 伺服器位址, 並按「確定」

Type in your ASSIGNED "DNS server" addresses provided by HKBN, and click "OK".



(IV) 如何設定 Internet Explorer Internet Explorer Set Up via HKBN Business Broadband

1. 設定首頁

Configure home page

- 1.1. 按「開始」及選擇「控制台」 Click "Start" and select " Control Panel "
- 1.2. 按兩次「Internet 選項」 Double click "Internet Options"
- 1.3. 選擇「一般」鍵 Select "General" tab
- 1.4. 在網址一欄輸入 http://hkbnes.net Enter http:// hkbnes.net in the "address" field of "Homepage" Section
- 1.5. 按「確定」 Click "OK" to confirm

| To set up an Internet connection, click Setup. | Set <u>u</u> p |
|--|-------------------|
| Dial-up and Virtual Private Network settings | |
| NWTBB (Default) | A <u>d</u> d |
| | <u>R</u> emove |
| Choose Settings if you need to configure a proxy server for a connection. | <u>S</u> ettings. |
| © Never dial a connection | |
| C Dial whenever a network connection is not prese | ent |
| Always dial my default connection | |
| Current NWTBB | S <u>e</u> t Defa |
| Local Area Network (LAN) settings | |
| LAN Settings do not apply to dial-up connections. Choose Settings above for dial-up settings. | LAN Settin |
| | |

- 2.1. 選擇「連線」
 - Select "Connection" tab
- 2.2. 如要每次上網時自動連線,可 選擇「永遠使用預設的連 線」

Select "Always dial my default connection" if you want for automatically connection.

2.3. 如要每次上網時手動連線,可 選擇「網絡連線不存在時撥 號」

Select "Dial whenever a network connection is not present" if you want for manually connection

2.4. 按「區域網路設定」 Click "LAN Settings"



| us | e of manual settings, dis | ay override manual setti able automatic configura | ngs. To ensure th ation. |
|-----|--|--|-----------------------------|
| • | Automatically detect se | ettings | |
| Г | Use automatic configur | ation <u>s</u> cript | |
| | Address | | |
| Pro | oxy server | | |
| Г | Use a proxy server for dial-up or VPN connecti | your LAN (These setting ions). | gs will not apply to |
| | Address: | Port: | Advanged |
| | | er For local addresses | |

3. 然後重新啟動 Internet Explorer Restart the Internet Explorer

2.5. 在「區域網路設定」內選擇 「自動偵測設定」

Select "Automatically detect settings" in "Local Area Network (LAN) Settings" 2.6. 按「確定」

Click "OK"



(V) HKBN Broadband Mail POP3 用戶設定 Windows Live Mail 手冊 HKBN Broadband Mail Windows Live Mail Setup for POP3 User Guide

 按「開始」及選擇 Windows Mail Click "Start", and select "Windows Mail"



2. 按「新增電子郵件帳戶」 Click "Add e-mail account".





- 在「新增電子郵件帳戶」中, 請輸入: In "Add an E-mail Account", please enter:
 - 3.1. 在「電子郵件地址」填上你的個人電子郵件地址(Email Address) Enter your email address & password
 - 3.2. 在「顯示名稱」一欄輸入您的名稱,此名稱將會在送出的郵件中寄件者一 欄出現。然後按「下一步」

Enter your "Display Name". This name will be displayed as "Sender" in all outgoing mails.

Cancel Next

3.3. 剔取"手動設定伺服器"。然後按「下一步」 Tick "Manually configure server settings, then press "Next"

| Windows Live Mail | | 23 |
|--|---|----|
| Add your email accou If you have a Windows Live ID, sign in now. Sign in to Windows Live | nts If not, you can create one later. | |
| Email address: | Most email accounts work with Windows Live Mail | |
| someone@example.com | including | |
| Get a Windows Live email address Password: | Hotmail Gmail and many others. | |
| Remember this password Display name for your sent messages: | | |
| Example: John Doe | | |
| Make this my default email account | | |



在「我的內送郵件伺服器是」選擇 "POP3" 伺服器。 Choose "POP3" in "My Incoming mail server is".

- 3.4. 在「內收郵件伺服器」一欄填上 "pop3.nwtbb.com"。
 Enter "pop3.nwtbb.com" in "Incoming mail (POP3 or IMAP) server"
 3.5. 在「外寄郵件伺服器」一欄填上 "smtp.nwtbb.com"。
 Enter "smtp.nwtbb.com" in "Outgoing e-mail server (SMTP) name".
- **3.6**. 在「外寄郵件伺服器資料」上剔取"要求認證"
 - Tick "Requires authentication" under outgoing server information
- 3.7.之後按「下一步」。

| _ | | 2 |
|-------------------------|--|--|
| ings 1995, contact y | our ISP or network administrator. Outgoing server information | Port |
| • | smtp.nwtbb.com | 25 |
| Port: | Requires a secure connection (SSL) | J |
| | | |
| | | |
| | ings Igs, contact y | ings Igs, contact your ISP or network administrator. Outgoing server information Server address: Smtp.nwtbb.com Port: Requires a secure connection (SSL) |

| C 1 | D | 51 |
|--------|------|-------|
| Cancel | Back | INEXT |

4. 按「完成」離開。 Press "Finish"



如何透過 HKBN Broadband Mail 網上電郵服務接收電子郵件 How to Check E-mail via HKBN Broadband Mail Web-based E-mail Account?

- 1. 進入 http://ecs.hkbnes.net。 Go to http://ecs.hkbnes.net.
- 2. 於「網上電郵」選項中輸入「登入名稱」、「電郵域名」及密碼····。 Enter "Username", "Email domain" and "password" in webmail box.
- 3. 按「遞交」。 Click "Submit".

多謝您使用香港寬頻商業寬頻服務安裝指南!現在您可享用我們為您提供的新一代互聯網服務。

Thank you for using this HKBN Broadband Service User Guide! You can now experience our HKBN Business Broadband Service.

如有任何查詢, 歡迎致電商業客戶服務熱線或電郵至: <u>cscorp@hkbnes.net</u>

Should you have any further queries, please feel free to call our Corporate Customer Services Hotline or email to: cscorp@hkbnes.net.

<u>商業客戶服務熱線 Business Customer Services Hotline: 128 180</u>

24 小時維修服務熱線 24-Hour Fault Reporting Hotline: 2131 2131

<u>香港寬頻商業寬頻網址 HKBN Business Broadband Website :</u> <u>http://hkbnes.net</u>