香港寬頻商業寬頻服務
HKBN
Business Broadband Service

互聯網連線配置及電子郵件設定指南
Internet Connection & Email Configuration Guide

目錄 Table of Content

(I) 簡介 **Introduction**

香港寬頻為配備自建設施的寬頻及多媒體服務供應商，致力為客戶提供完善先進
的寬頻互聯網方案，以及優質的客戶服務。透過最新的光纖互連大廈互聯網接駁技
術，香港寬頻商業寬頻服務為您提供可靠及相同雙向頻寬的互聯網服務。

HKBN's Business Broadband Service offers customers high-speed access to the Internet.
Our Fiber-To-The-Building architecture caters for high speed and high bandwidth
multimedia applications with two-way symmetric bandwidth for upload and download.

這本安裝指南能讓您簡易地使用我們為您提供的優質互聯網服務。

Simply follow the instructions with this user guide and enjoy the many benefits of our
Internet access service.

(II) 電腦系統基本要求 **System Requirement**

香港寬頻商業寬頻服務基本安裝配備:
Basic requirements for installation of HKBN Business Broadband:

- 電腦配備 1.6 GHz (或以上)處理器
  1.6GHz Processor (or above)
- 1GB RAM 記憶體 1GB
  RAM memory
- 微軟視窗 8 SP1 (32 或 64 位元版本)
   Microsoft Windows 8 (32-bit or 64-bit)
- 已安裝之以太網絡接駁卡
  Pre-installed Ethernet Card
- 可支援 DirectX 9 (或更高版本) 的圖形卡
  Pre-installed DirectX 9 (or above) graphics card

(III) 如何安裝香港寬頻商業寬頻服務 **How to Use HKBN Business Broadband Service**

於安裝香港寬頻商業寬頻服務前, 請首先確定已安裝網路咭於電腦內, 網路咭安裝程序請參照網路咭用戶手冊。

Before installing HKBN Business Broadband Service, please ensure the network card has been properly installed in your PC according to the user manual of the network card.

於完成網路咭安裝後參照下列步驟：
Follow the steps below when the LAN card has completed installation:
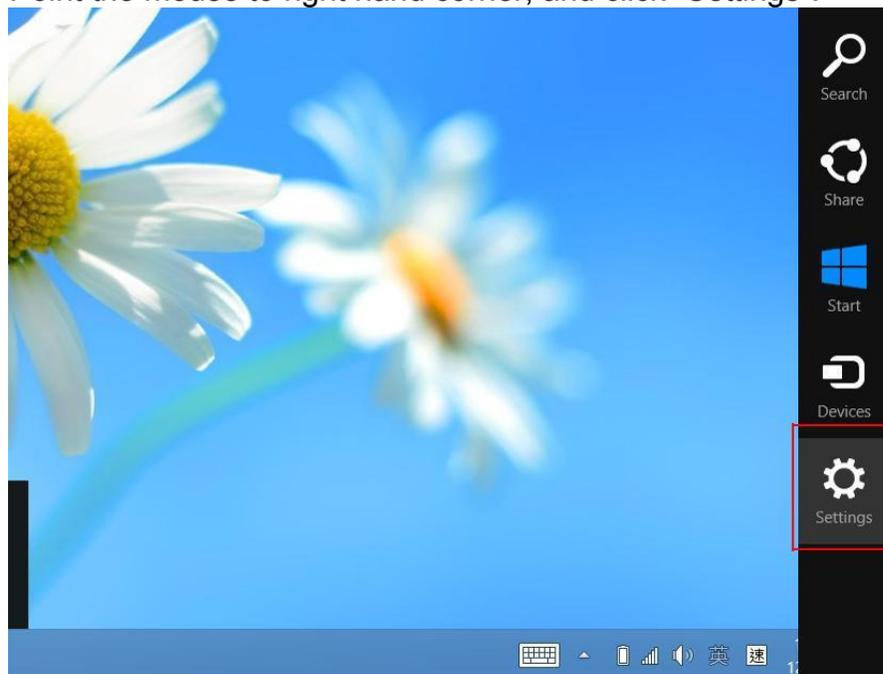
視窗 8 PPPoE 接駁配置指南
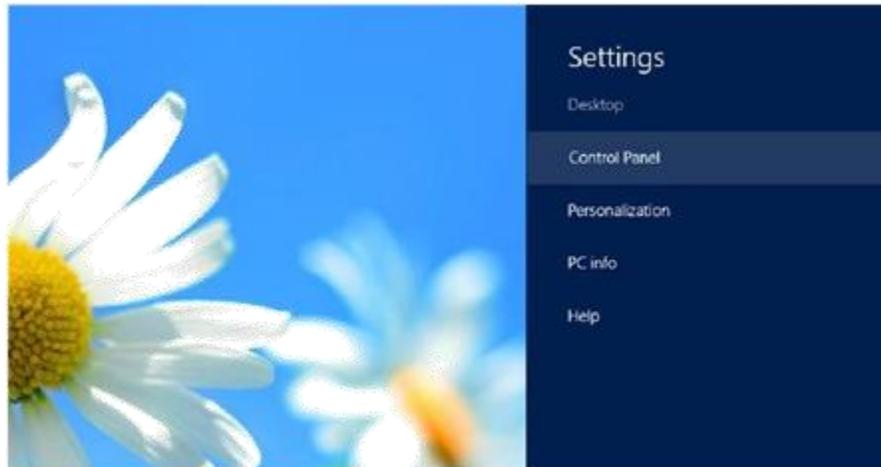*Installation Guide for Windows 8 Using PPPoE*

1. 設定網路
   Network Setting

   1.1. 把標鼠指向屏幕右方並選擇「設定」
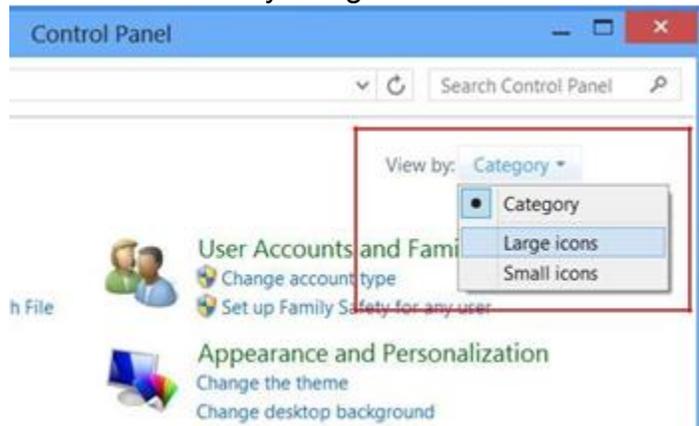   Point the mouse to right hand corner, and click "Settings".
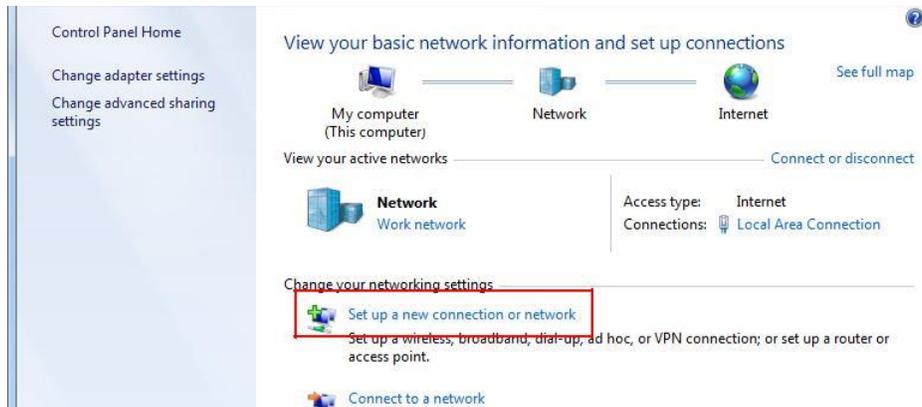

   1.2. 選擇「控制台」
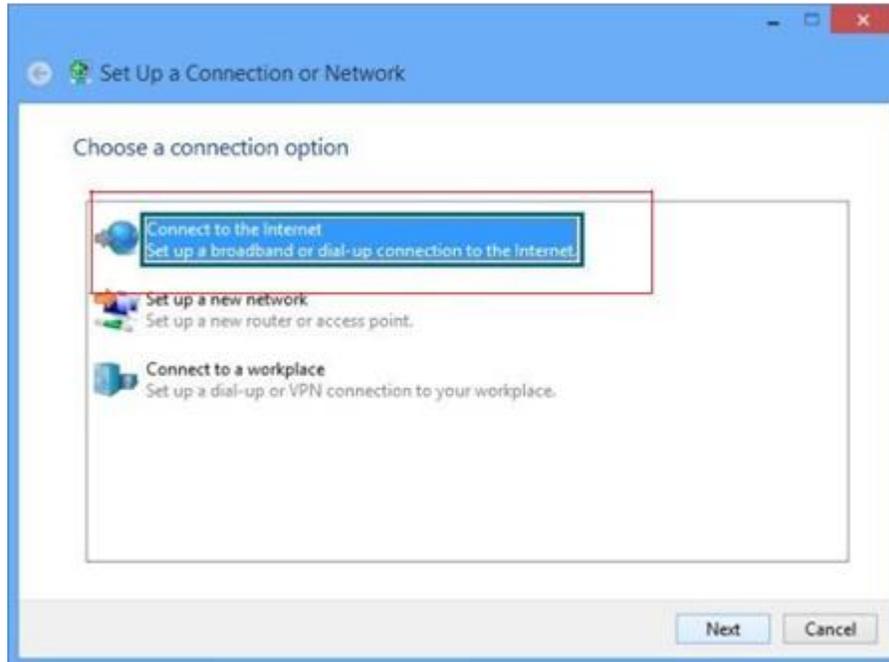   Click "Control Panel"

1.3. Select View by "Large icons"
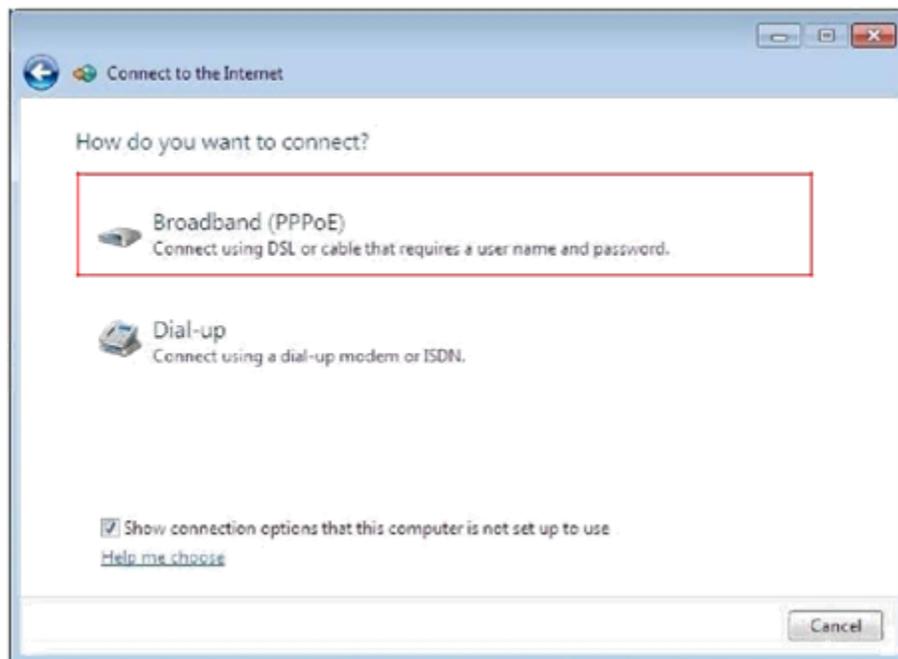

1.4. 點選『網路和共用中心』
   Click "Network and Sharing Center"

1.5. 點選『設定新的連線或網絡』
Click "Set up a new connection or network"
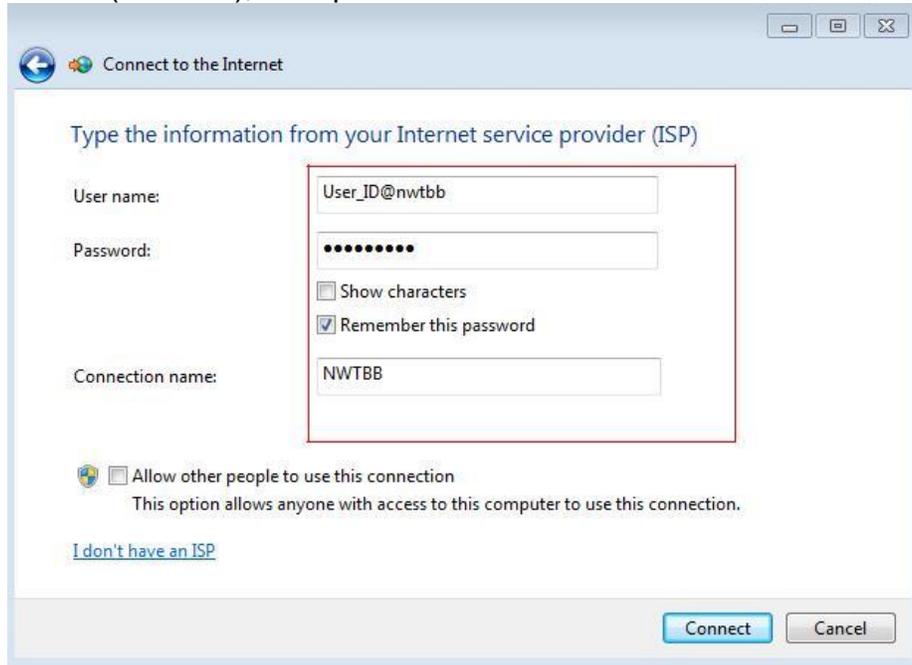
1.6. 點選『連線到網際網路』
Click "Connect to the Internet"

1.7. 點選『寬頻（PPPoE）』
Click "Broadband(PPPoE)"

1.8. 請輸入你的「使用者名稱」 (User_ID@nwtbb), 「密碼」, 並輸入你的 「連線名稱」(NWTBB), 然後按「連線」

Input your "User name" (User_ID@nwtbb), "Password" and "Connection name" (NWTBB), then press "Connect"

如要設定自動/手動連線,請參閱"(IV)如何設定 Internet Explorer"
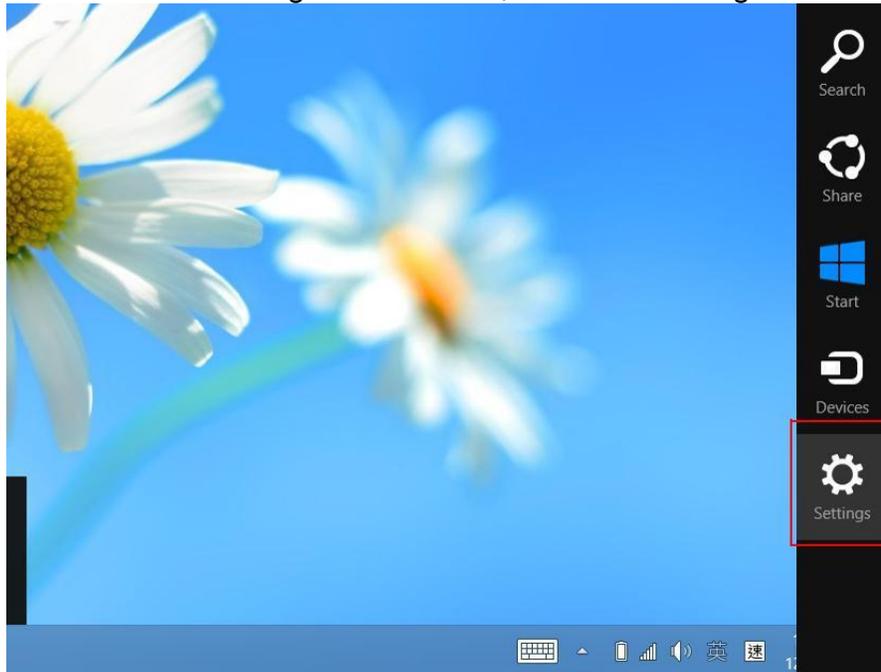
For setting of Auto/manual connection, please refer to "(IV)Internet Explorer Set Up via HKBN Business Broadband"
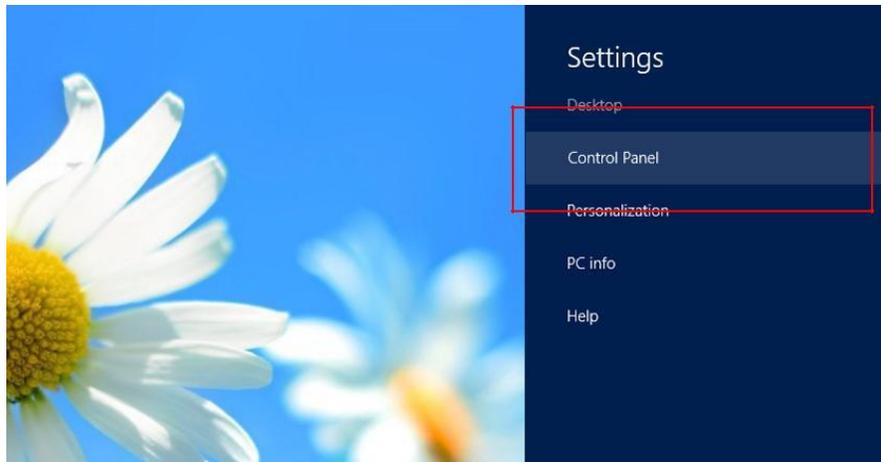
2. 設定網路
   Network Setting
   2.1. 把標鼠指向屏幕右方並選擇「設定」
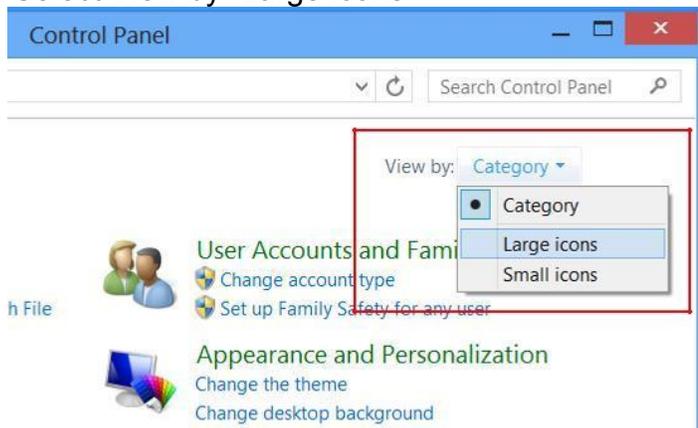   Point the mouse to right hand corner, and click "Settings".

   2.2. 選擇「控制台」
   Click "Control Panel"

2.3. Select View by "Large icons"

2.4. 點選『網路和共用中心』

Click "Network and Sharing Center"

2.5. 按「區域連線」

Click "Local Area Connection"

2.6. 點選「內容」
Click "Properties"

3.

3.1. 選擇「自動取得 IP 位址」
Select "Obtain an IP address automatically"

3.2. 選擇「自動取得 DNS 伺服器位址」
Select "Obtain DNS server address automatically"

3.3. 再按「確定」
Click "OK"

4. 設定網路
   Network Setting
   4.1. 把滑鼠指向屏幕右方並選擇「設定」
   Point the mouse to right hand corner, and click "Settings".

   4.2. 選擇「控制台」
   Click "Control Panel"

4.3. Select View by "Large icons"
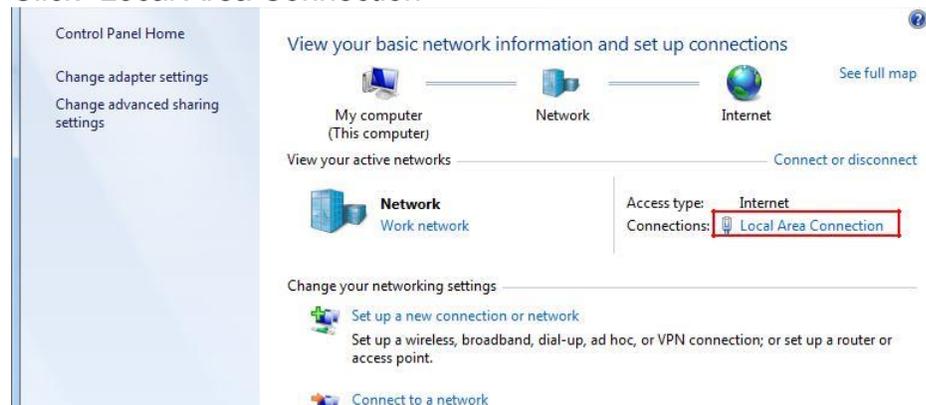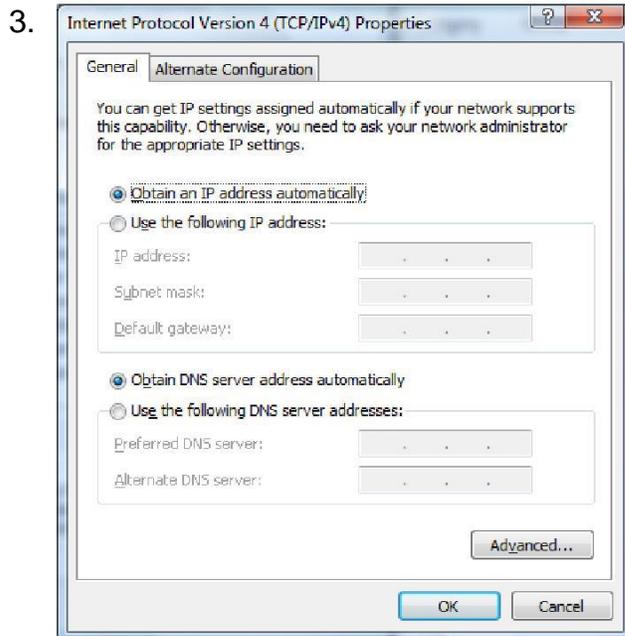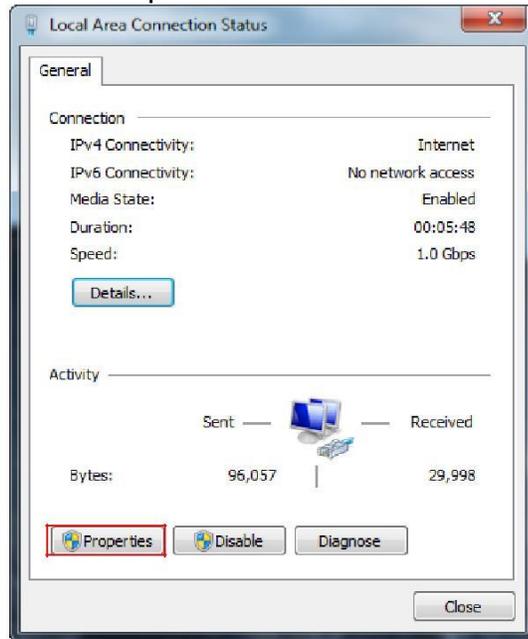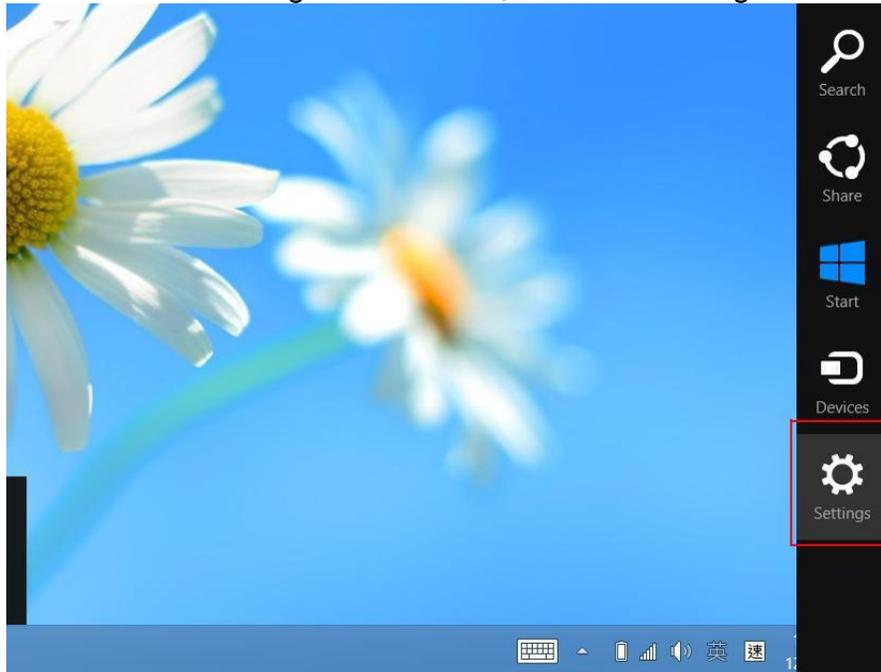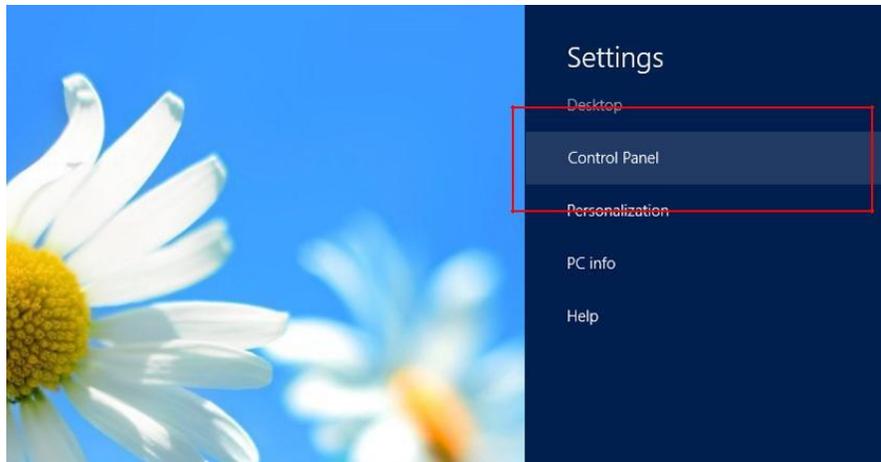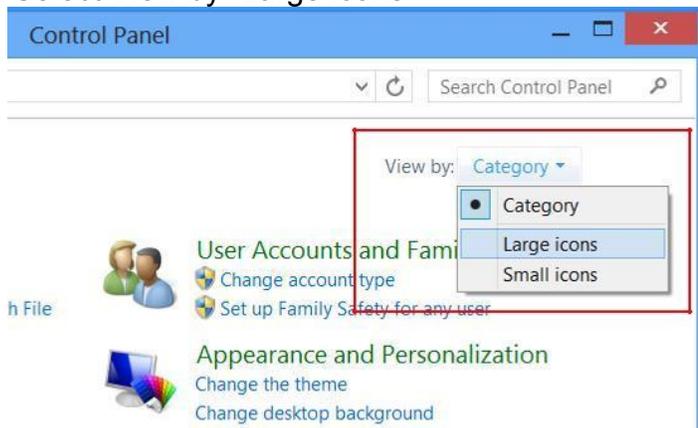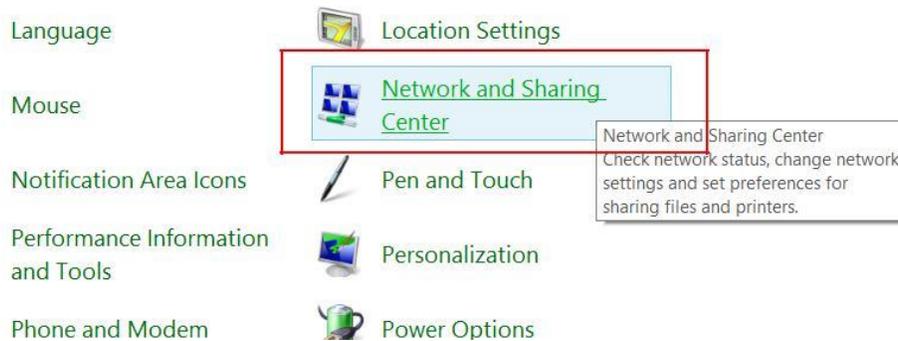

4.4. 點選『網路和共用中心』
Click "Network and Sharing Center"

4.5. 按「區域連線」
Click "Local Area Connection"
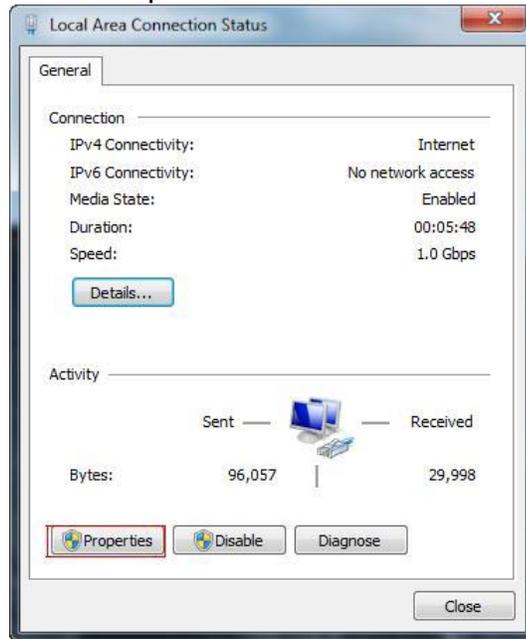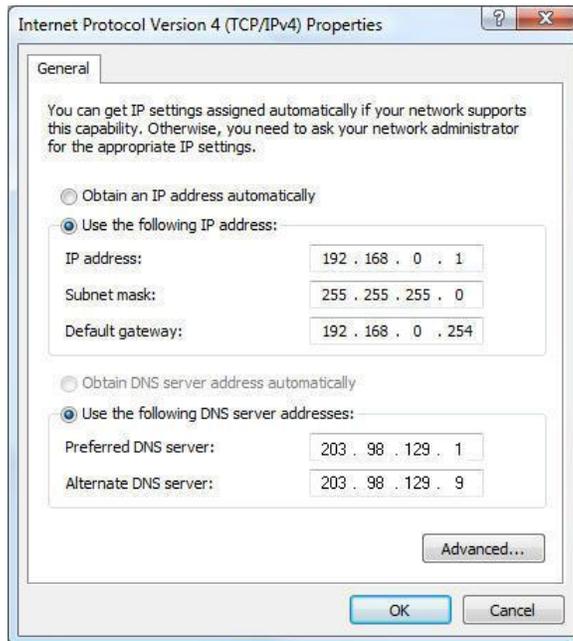
4.6. 點選「內容」
Click "Properties"

5.

5.1. 選擇「使用下列的 IP 位址」
Select "Use the following IP address"

5.2. 輸入香港寬頻提供的 IP 位址及子網路遮罩
Type in your ASSIGNED "IP address" and "Subnet Mask" provided by HKBN.

5.3. 選擇「使用下列的 DNS 伺服 器位址」Select "Use the following DNS server addresses"

5.4. 輸入香港寬頻提供的 DNS 伺服器位址, 並按「確定」
Type in your ASSIGNED "DNS server" addresses provided by HKBN, and click "OK".

(IV) 如何設定 **Internet Explorer**
Internet Explorer Set Up via HKBN Business Broadband

1. 設定首頁
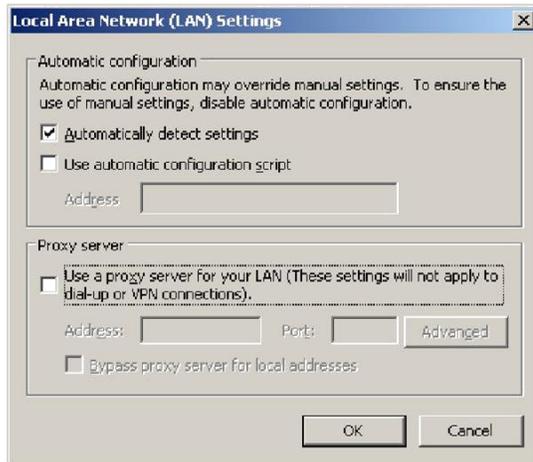   Configure home page
   1.1. 按「開始」及選擇「控制台」
      Click "Start" and select " Control Panel "
   1.2. 按兩次「Internet 選項」
      Double click "Internet Options"
   1.3. 選擇「一般」鍵
      Select "General" tab
   1.4. 在網址一欄輸入 http://hkbnes.net
      Enter http:// hkbnes.net in the "address" field of "Homepage" Section
   1.5. 按「確定」
      Click "OK" to confirm

2.

2.1. 選擇「連線」
   Select "Connection" tab
2.2. 如要每次上網時自動連線,可選擇「永遠使用預設的連線」
   Select "Always dial my default connection" if you want for automatically connection.
2.3. 如要每次上網時手動連線, 可選擇「網絡連線不存在時撥號」
   Select "Dial whenever a network connection is not present" if you want for manually connection
2.4. 按「區域網路設定」
   Click "LAN Settings"
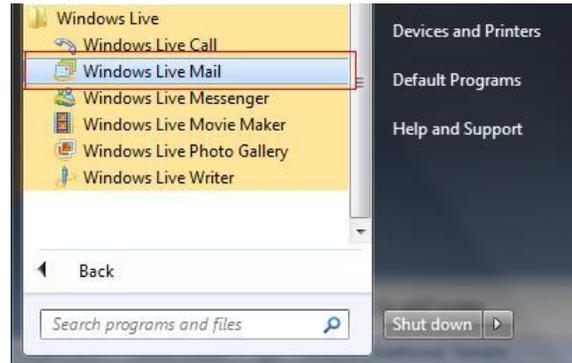
2.5. 在「區域網路設定」內選擇「自動偵測設定」

Select "Automatically detect settings" in "Local Area Network (LAN) Settings"

2.6. 按「確定」
Click "OK"

3. 然後重新啟動 Internet Explorer
Restart the Internet Explorer

(V) HKBN Broadband Mail POP3 用戶設定 Windows Live Mail 手冊

HKBN Broadband Mail Windows Live Mail Setup for POP3 User Guide

1. 按「開始」及選擇 Windows Mail
   Click "Start", and select "Windows Mail"

2. 按「新增電子郵件帳戶」
   Click "Add e-mail account".

3. 在「新增電子郵件帳戶」中, 請輸入:
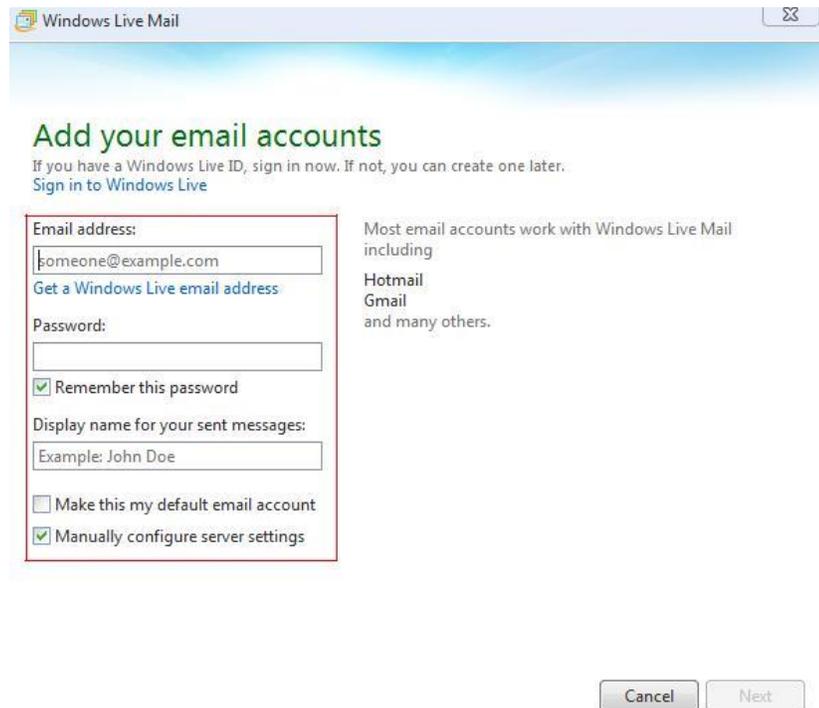   In "Add an E-mail Account", please enter:

   3.1. 在「電子郵件地址」填上你的個人電子郵件地址(Email Address)
        Enter your email address & password
   3.2. 在「顯示名稱」一欄輸入您的名稱, 此名稱將會在送出的郵件中寄件者一欄出現。然後按「下一步」
        Enter your "Display Name". This name will be displayed as "Sender" in all outgoing mails.
   3.3. 剔取"手動設定伺服器"。然後按「下一步」
        Tick "Manually configure server settings, then press "Next"

在「我的內送郵件伺服器是」選擇 "POP3" 伺服器。
Choose "POP3" in "My Incoming mail server is".

3.4. 在「內收郵件伺服器」一欄填上 "pop3.nwtbb.com"。
Enter "pop3.nwtbb.com" in "Incoming mail (POP3 or IMAP) server"
3.5. 在「外寄郵件伺服器」一欄填上 "smtp.nwtbb.com"。
Enter "smtp.nwtbb.com" in "Outgoing e-mail server (SMTP) name".
3.6. 在「外寄郵件伺服器資料」上剔取"要求認證"
Tick "Requires authentication" under outgoing server information
3.7. 之後按「下一步」。
Then press "Next".

4. 按「完成」離開。
Press "Finish"

ENTERPRISE SOLUTIONS

如何透過 **HKBN Broadband Mail** 網上電郵服務接收電子郵件 **How to Check E-mail via HKBN Broadband Mail Web-based E-mail Account?**

1. 進入 http://ecs.hkbnes.net。
   Go to http://ecs.hkbnes.net.

2. 於「網上電郵」選項中輸入「登入名稱」、「電郵域名」及密碼…。
   Enter "Username", "Email domain" and "password" in webmail box.

3. 按「遞交」。
   Click "Submit".

多謝您使用香港寬頻商業寬頻服務安裝指南! 現在您可享用我們為您提供的新一代互聯網服務。

Thank you for using this HKBN Broadband Service User Guide! You can now experience our HKBN Business Broadband Service.

如有任何查詢，歡迎致電商業客戶服務熱線或電郵至：
cscorp@hkbnes.net
Should you have any further queries, please feel free to call our Corporate Customer Services Hotline or email to:
cscorp@hkbnes.net.

商業客戶服務熱線 Business Customer Services Hotline : 128 180

24 小時維修服務熱線 24-Hour Fault Reporting Hotline : 2131 2131

香港寬頻商業寬頻網址 HKBN Business Broadband Website : http://hkbnes.net