

Installation Instructions for **BUSINESS BROADBAND**

Single User Plan (Dynamic IP Setting) / Standard Plan (with NAT):

Windows 95/98/2000

- 1. Click Start, select Control Panel from the Settings menu
- 2. Select Network (For Win2000, choose Network and Dial-up Connection and follow Windows instructions)
- 3. Select Configuration tap, then select TCP/IP and choose the name of your network card. Click Properties
- 4. Go to DNS configuration tap and then choose Disable DNS
- 5. And then go to WINS Configuration tap, choose Disable WINS Resolution
- 6. Select IP Address, then choose Obtain an IP address automatically
- 7. Click OK button to finish the set up procedures.

Windows XP

- 1. From the task bar, click Start and select Control Panel
- 2. Click Network & Internet Connection
- 3. Select Local Area Connection and right click of mouse; select Properties from the popup
- 4. From the General tab, select Internet Protocol (TCP/IP), and then click Properties
- 5. From the pop-up window, under the General tab, select Obtain DNS server address automatically, then click OK to finish the set up

procedures Windows Vista

- 1. From the task bar, click Start and select Control Panel
- 2. Click Network & Internet, and then choose Network Connections, then Connect to a network
- 3. Right-click the connection that you want to change, and then click Properties
- 4. Click the Networking tab, click either Internet Protocol Version 4 (TCP/IPv4) or Internet Protocol Version 6 (TCP/IPv6), and then click Properties
- 5. To specify IPv4 IP address settings, click "Obtain an IP address automatically", and then click OK to finish the set up procedures

Standard Plan (Without NAT) / Premium Plan (Fixed IP Setting):

Windows 95/98/2000

- 1. Click Start, select Control Panel from the Settings menu
- 2. Select Network (For Win2000, choose Network and Dial-up Connection and follow Windows instructions)
- 3. Select Configuration tap, then select TCP/IP and choose the name of your network card. Click Properties
- 4. Go to DNS configuration tap. Select Use the following IP address in the first section
- 5. Type in 'IP address', 'Subnet mask' and 'Default gateway' and select Use the following DNS server addresses in the second section. Type in 'Preferred DNS server' and 'Alternate DNS server'. Click OK button to finish the set up procedures

Windows XP

- 1. From the task bar, click Start and select Control Panel
- 2. Click Network & Internet Connection
- 3. Select Local Area Connection and right click of mouse; select Properties from the popup
- 4. From the General tab, select Internet Protocol (TCP/IP), and then click Properties
- 5. From the pop-up window, under the General tab, select Use the following IP address
- 6. Type in 'IP address', 'Subnet mask' and 'Default gateway' and select Use the following DNS server addresses in the second section. Type in 'Preferred DNS server' and 'Alternate DNS server'. Then click OK to finish the set up

Windows Vista

- 1. From the task bar, click Start and select Control Panel.
- 2. Click Network & Internet, and then choose Network Connections, then Connect to a network
- 3. Right-click the connection that you want to change, and then click Properties
- 4. Click the Networking tab, click either Internet Protocol Version 4 (TCP/IPv4) or Internet Protocol Version 6 (TCP/IPv6), and then click Properties
- 5. To specify IPv4 IP address settings, click Use the following IP address, and then, in the IP address, Subnet mask, and Default gateway boxes, type the IP address settings. Click OK button to finish the set up procedures

Remarks: System will ask you to reboot the computer. If the setting is right, then IP could be obtained by DHCP after the machine is boot up.

Trouble-shooting:

Ormally, the IP address should be obtained by DHCP when the machine is boot up like 192.168.1.x. If the address obtained is 169.254.x.x or 0.0.0.0, it means that the PC has failed to obtain an IP from DHCP server (the Instant Internet) and please check the cable connection. After the cable connection is fixed, follow procedure listed below.

Steps for Renewing your IP Address:

Win 95/98/ME

- Win2000/XP
- 1. Start -> Programs -> MS-DOS Prompt
- 2. Type *winipcfg*, then ENTER
- 3. In the IP Configuration window, select the network card connected for your PC
- 4. Click Renew, then OK

- 1. Start -> Run
- 2. Type *cmd*, then ENTER
- 3. Type *ipconfig/renew*, then ENTER
- 4. Type exit, then ENTER when IP renew is successful

Windows Vista

- 1. Start -> All Programs
- 2. Select Accessories
- 3. Select Command Prompt, Type ipconfig/ renew followed by "Enter" key

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