



## **BUSINESS007 Service**

### **User Guide**

(Version 2.0)

**HKBN Enterprise Solutions is the brand / trading name of HKBN Enterprise Solutions Limited and/or HKBN Enterprise Solutions HK Limited**

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Congratulations on making the right choice with BUSINESS007.

It provides you with the best value for money when you make IDD calls or use other value added services. In the office, you can reach out and expand your business opportunities.

What's more, dialing BUSINESS007 means you can access our great value International Direct Dial from a BUSINESSLINE, all other telephone lines, your mobile phone and using our IDD007-CALLING CARD from any touch tone phone and have all your IDD calls on one bill.

### 1. How to Make an BUSINESS007 Call

No matter whether you are in your office, or using your mobile phone, for calls or faxes, all you need is a BUSINESS 007 registered telephone, then dial the following:

**0 0 7 + Country Code + Area Code + Destination Tel. No. + #**

(for faster connection)

For example, when making a call to New York, you can dial

**0 0 7 + 1 + 212 + New York's Tel. no. + #**

#### Note:

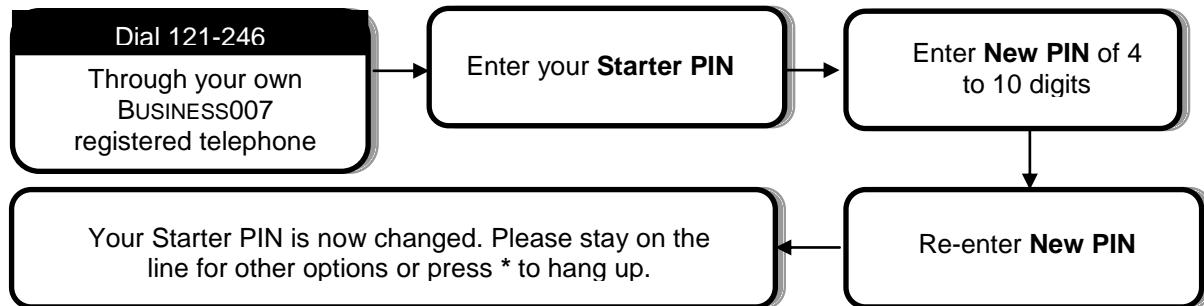
- If you have *chosen to use a Personal Identification Number (PIN)*, you will be *prompted to enter your PIN*.
- *If you want to obtain the detailed country code and area code tables*, please call our Customer Services Hotline 121- 000.

**2. PIN Setting**

If you choose to have a PIN for added security, please read the following instructions.

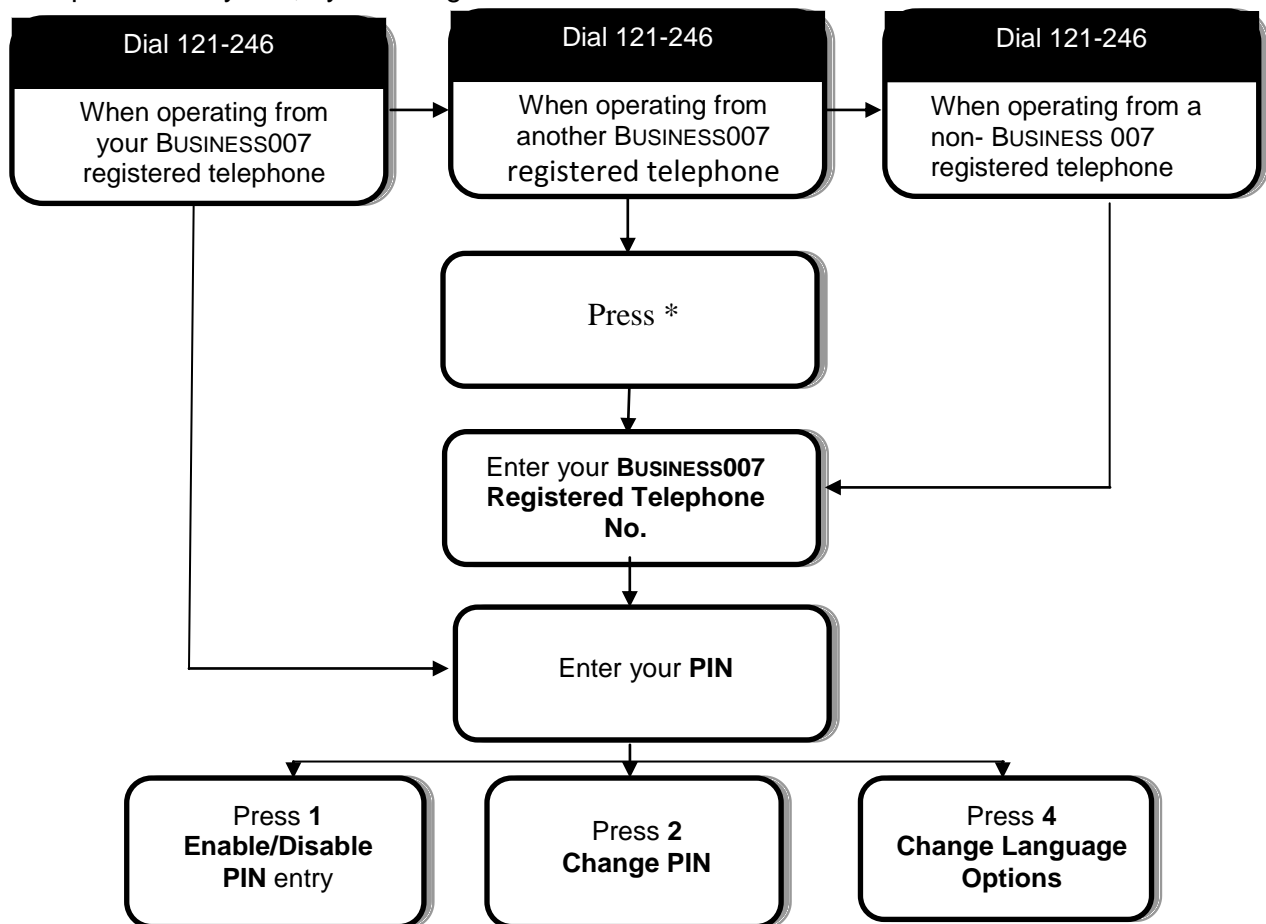
**2.1 Changing your Starter PIN**

The starter PIN is your first time PIN. The starter PIN can only be changed through your own BUSINESS007 registered telephone.



**2.2 Enabling / Disabling PIN entry and changing your PIN**

After making your first BUSINESS007 call, you can easily change your PIN and language options at anytime, by following the flowchart below.

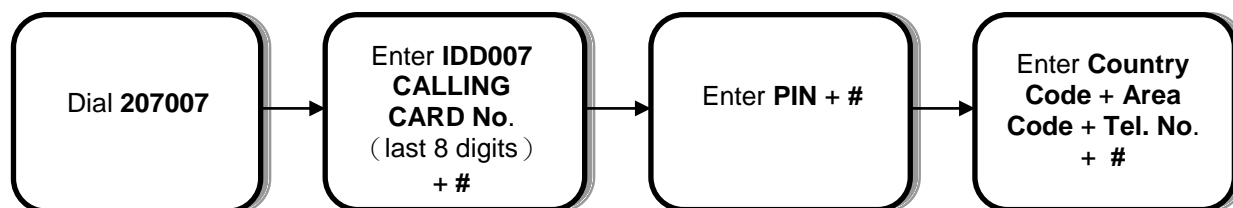


*Note: Please use a touch tone telephone to use BUSINESS007 and to access our PIN Hotline 121-246*

### **3. How to Make an IDD007 – Calling Card**

#### **3.1 Outbound Calls from Hong Kong**

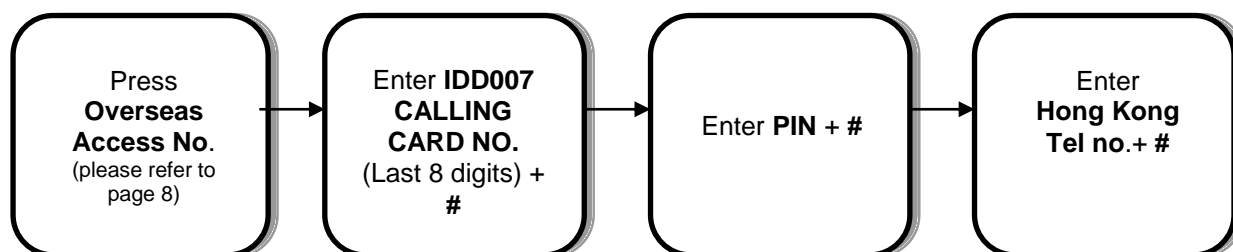
You may make an IDD007–CALLING CARD call from any touch tone phone.



*Note: Press # for faster connection*

#### **3.2 Home Direct – Inbound Calls to Hong Kong**

You may make an IDD007–CALLING CARD call from overseas to Hong Kong by using the Home Direct service.

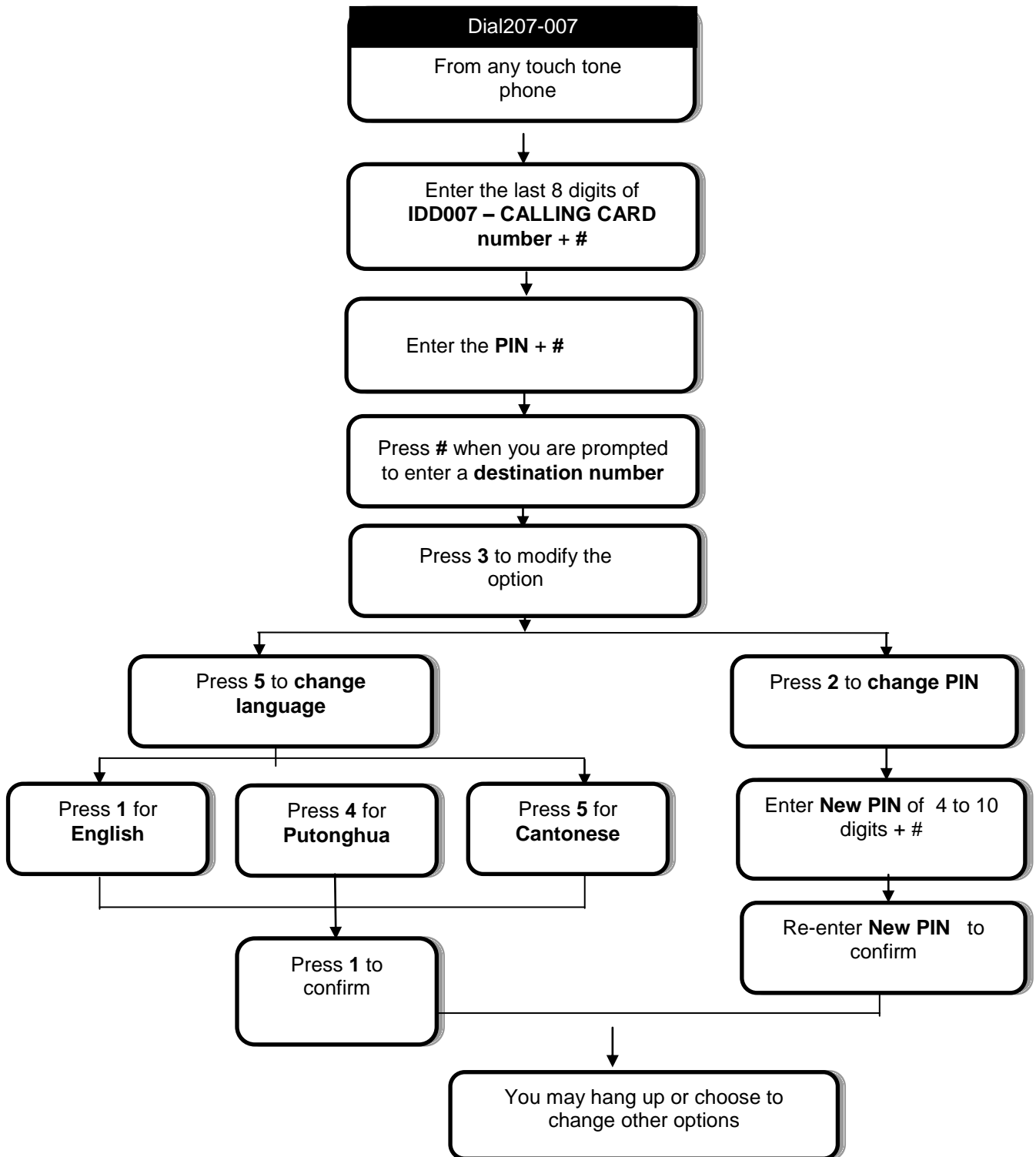


*Note: Press # for faster connection*

#### **Remarks:**

- You can press “\*” to re-enter your IDD007–CALLING CARD number, PIN or destination number if you have made a wrong entry.

#### 4. Change of PIN and Prompt Language



Note : After each entry, there will be voice prompts to indicate the next step.

## **5. Tips**

### **5.1 For Usage**

- Some privately operated telephone services, such as hotel telephones, may levy additional surcharges for the use of the overseas access number, please check before use.
- Payphones in some countries may require coins to initiate a calling card call.
- You can program your IDD007–CALLING CARD number and PIN into your personal computer to transmit data and facsimile. Please refer to your communication software manual for detailed instructions.

### **5.2 For Security**

- Please keep your PIN confidential to avoid unauthorised usage of your card.
- Please do not keep the PIN and card/card number together.
- After making phone calls from public payphones, please make sure the input IDD007
- CALLING CARD number and PIN was cleared on the display panel. This can be done through hanging up the phone and then lifting up the handset again to dial a few digits.

## 6. Home Direct Overseas Access Number Table

Countries/ Regions	Overseas Access Number
Australia	0011-800-20700-700
Austria	00-800-20700-700
Belgium	00-800-20700-700
Canada	011-800-20700-700
China	1088599 (for China Unicom Fixed Network)
	10828599 (for China Telecom Fixed Network)
Finland	990-800-20700-700
France	00-800-20700-700
Germany	00-800-20700-700
India	85237
Indonesia	00-180-30174694
Ireland	00--800-20700-700
Italy	800-870915
Japan *	010-800-20700-700
Korea Republic (South)	001-800-20700-700
Malaysia	00-800-20700-700
Netherlands	00-800-20700-700
New Zealand	00-800-20700-700
Philippines	10665852
Singapore	8000-852-941
Sweden	00-800-20700-700
Switzerland	00-800-20700-700
Taiwan	00-8001126266
Thailand	001-800-852-8888
United Kingdom	00-800-20700-700
U.S.A.	1-888-4042619

(\*) *The access numbers:*

- 001-010-800-20700700
- 0061-010-800-2070070
- 0041-010-800-20700700
- 0033-010-800-20700700

*are also available for Home Direct service from Japan to Hong Kong as well.*

**BUSINESS007 service is provided by HKBN Enterprise Solutions, information in this User Guide is subject to change without notice to the user**