

# CALL FORWARD ROAMING User Guide

## Quick Reference Guide

### Service Activation

- A. Call 2112-0852\*
- B. Press **1** for CALL FORWARD ROAMING service
- C. Enter your CALL FORWARD ROAMING number (8XXX-XXXX) and password▲
- D. Press **2** for English
- E. Press **1** to set up Overseas Call Forwarded Number
- F. Enter your call forwarded number e.g:86-138-1234-5678
- G. Press **1** to confirm
- H. Press **2** to set up Hong Kong Call Forwarded Number
- I. Enter your call forwarded number
- J. Press **1** to confirm

### CALL FORWARD ROAMING Tips

1 By using the following procedures, you can call-forward your mobile phone number to CALL FORWARD ROAMING number easily:

- Divert your mobile phone number before leaving Hong Kong:

\* \* 2 1 \* +822X-XXXX + # + (Send)

You can receive incoming calls from Hong Kong if you use a local SIM card when you arrive at China.

- Cancel the call forwarding procedure when you are back to Hong Kong:

# # 2 1 # + (Send)

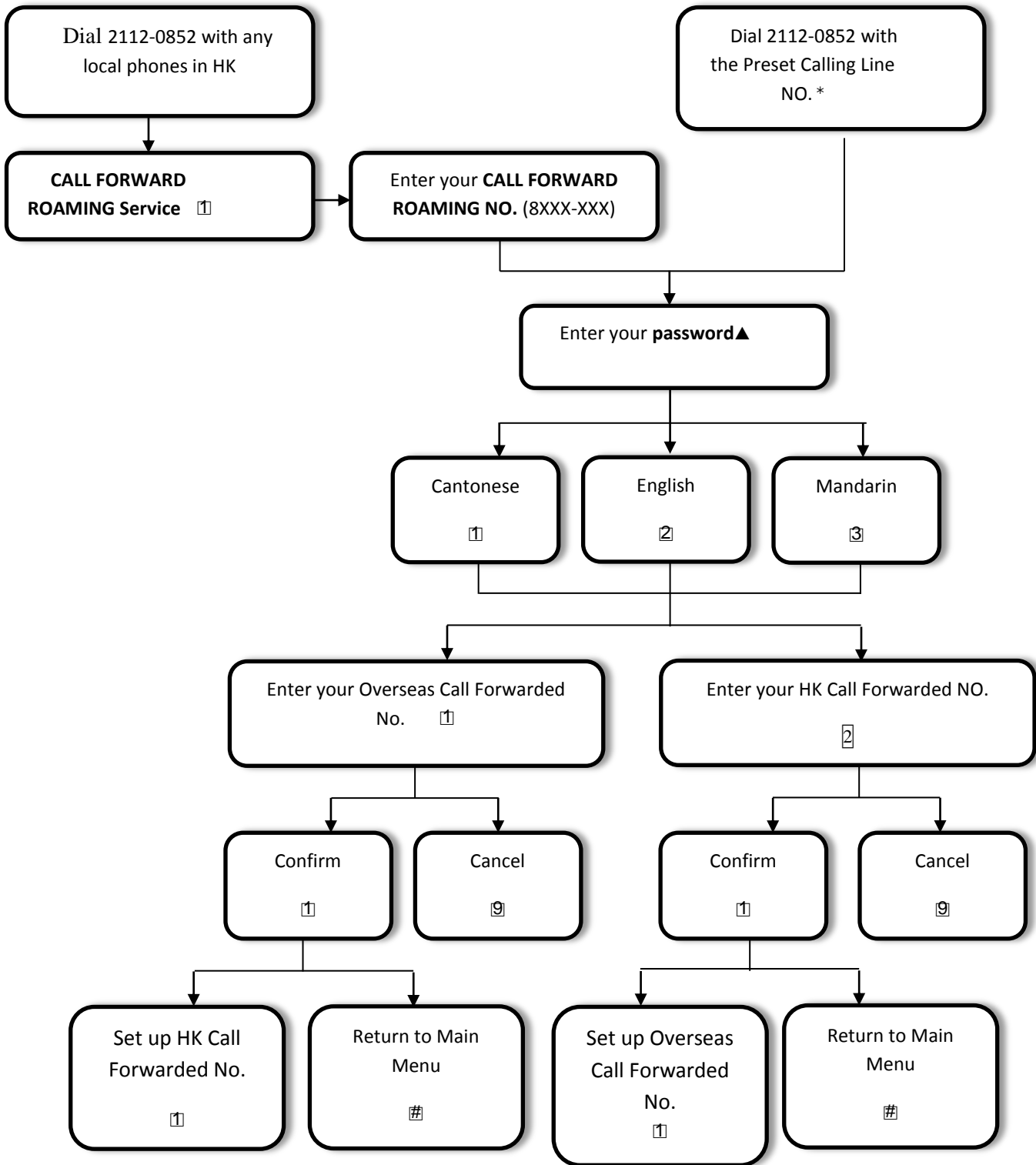
### 2 Smart Tips:

You can save the above call forwarding and cancellation procedures at your phone book (e.g ROAM ON/ROAM OFF)

\*You need not enter your CALL FORWARD ROAMING number when you call 2112-0852 with your Preset Calling Line No. Preset Calling Line Number is applicable to local mobile number only.

▲The Starter PIN for business customer is preset as the first 6 digits of the Business Registration Certificate (e.g 12345678-000-12-34-5, Starter PIN.123456)

# 1 CALL FORWARD ROAMING Service User Guide (Set up)

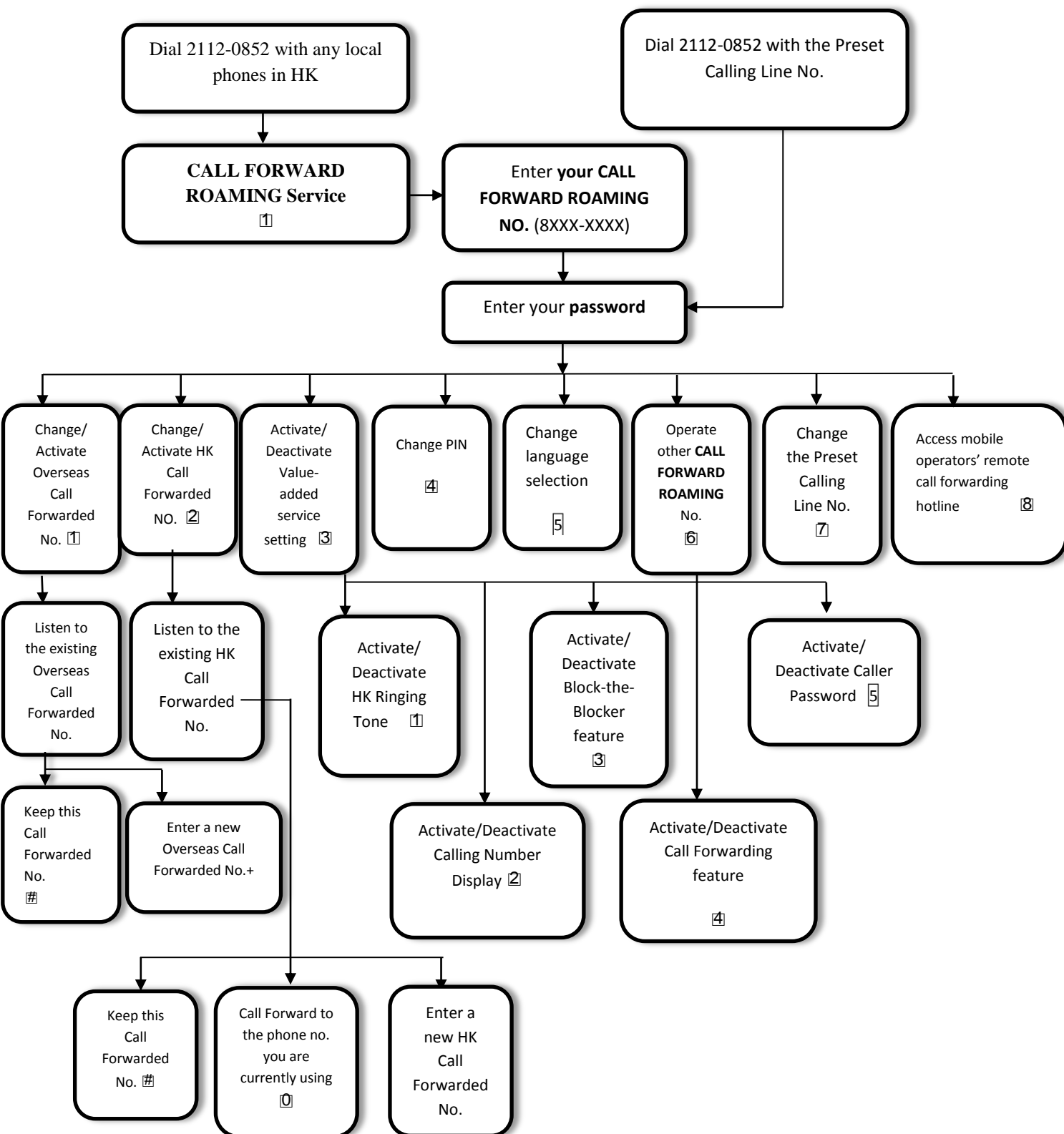


\*Preset Calling Line No.--For Express Call Forwarding.

Your call forwarded number is preset as 2112-0852.

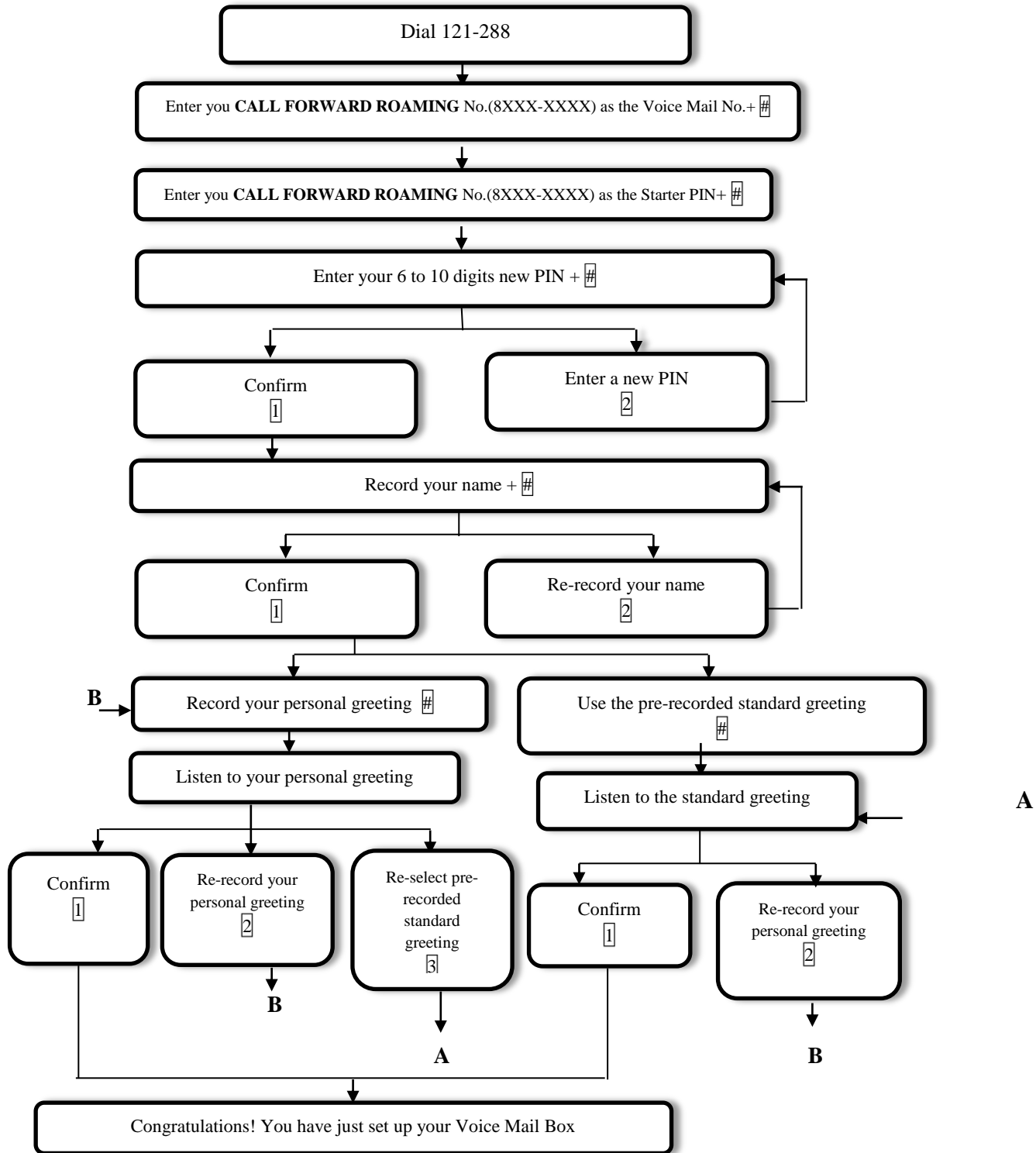
^ The Starter PIN for business customer is preset as the first 6 digits of the Business Registration Certificate (e.g 12345678-000-12-34-5, Starter PIN.123456).

## 2. CALL FORWARD ROAMING Service User Guide



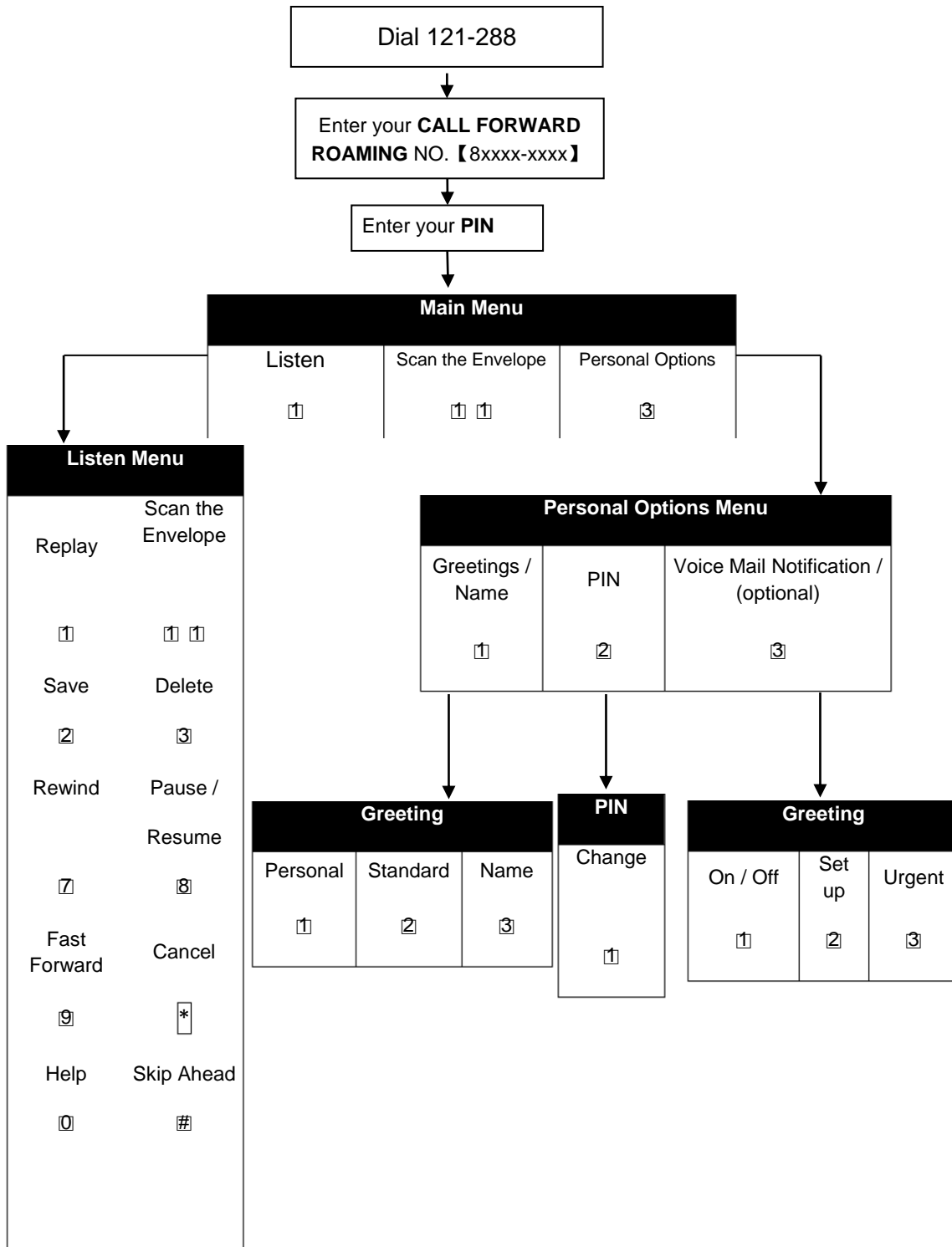
+ Please enter Country Code, Area Code (if any) and Destination Number.

### 3 How to set up your Voice mail?



Voice Mail service is only applicable to customers who have applied for this service.

# 4 Voice Mail Quick Reference Guide



CALL FORWARD ROMAMING service is provided subject to (1) HKBNES's General Terms & Conditions of service and applicable Tariffs as published and amended from time to time; and (2) the terms and conditions set out in the Order Confirmation Form.

Corresponding rates and information in this user guide is subject to change without advance notice to the user.

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