



**Cloud Video Service**  
**Cisco DX650 User Guide**  
(Version 2.0)

HKBN Enterprise Solutions is the brand / trading name of HKBN Enterprise Solutions Limited and/or HKBN Enterprise Solutions HK Limited

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## Cloud Video Service

Cloud Video service is an advanced, state-of-the-art unified communications service. It helps to enhance the operational efficiency of your business and assures that your colleagues can always stay in touch with your business partners anytime, anywhere.

You can use the Cloud Video via different video endpoints, like DX650, as well via other video device like Mobility App S installed in iOS or Android device. Via Cloud Video, it can bring people closer at a click.

From now on, you can always 'meet' your overseas colleagues or customers at any time you like via this ease-of-use service.

### 1. Introduction


#### 1.1 Operation for Cisco DX650

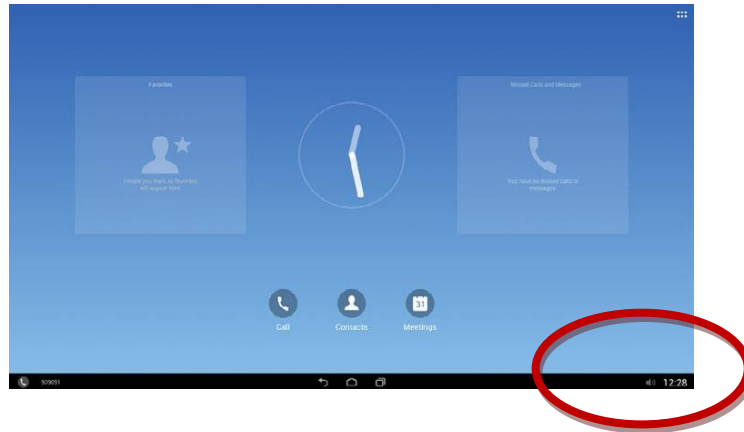
Item	Description
1	Camera
2	Touchscreen
3	12 key dial pad
4	Transfer button
5	End call button
6	Conference button
7	Hold button
8	Headset button
9	Speaker button
10	Mute button
11	Stop video button
12	Volume button



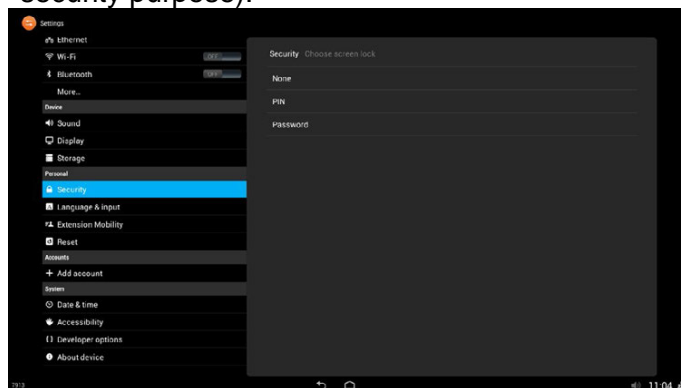
## 2. Preference Setup

Simply follow the following procedures, you can have different settings to suit your business needs on DX650.

1. Press the lower right corner and then press the **Settings** icon  .



2. Variety of preference settings will be displayed (e.g. PIN setting in DX650 for security purpose).



### 2.1 Setting A PIN or Password

1. Under the preference settings page, press **Security**.
2. Choose **Screen Lock Type**
3. Input the **PIN** (4 digits numeric only) or **Password** (suggest to be at least 8 digits alphanumeric).



4. Press **Continue** when done.

Note: For security reason, it is highly recommended that you change your PIN/ Password regularly.

### 2.2 Changing the Brightness of Screen Display

1. In the Settings application, tap **Display**.
2. Tap **Brightness**.
3. Slide the bar left to lower the brightness or right to increase the brightness.
4. Tap **OK**.

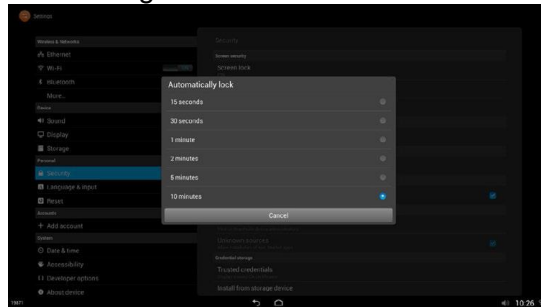
### 2.3 Adjusting the Volume of Speaker

1. Using the **Sound** menu in the **Settings** application on the endpoint or pressing the volume buttons to adjust the volume.

## 3. Basic Features

### 3.1 Locking and Unlocking Screen

1. To setup the screen-lock timeout, select a timeout value in the automatically lock setting.



2. To unlock the screen, enter your **PIN** or **Password**.

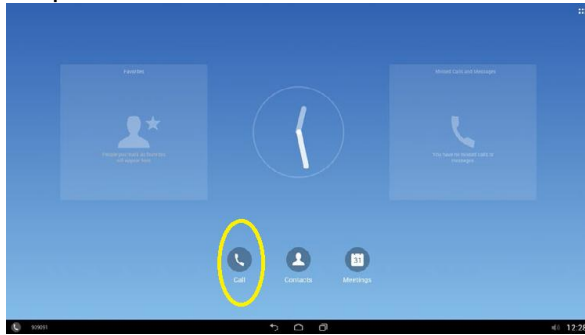


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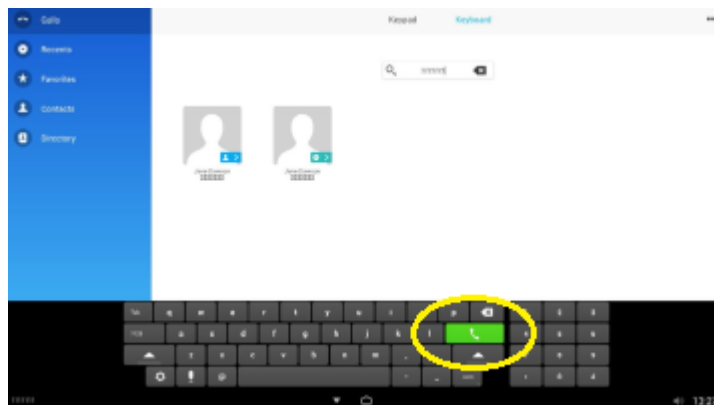
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### 3.2 Placing a 1-to-1 Video Call

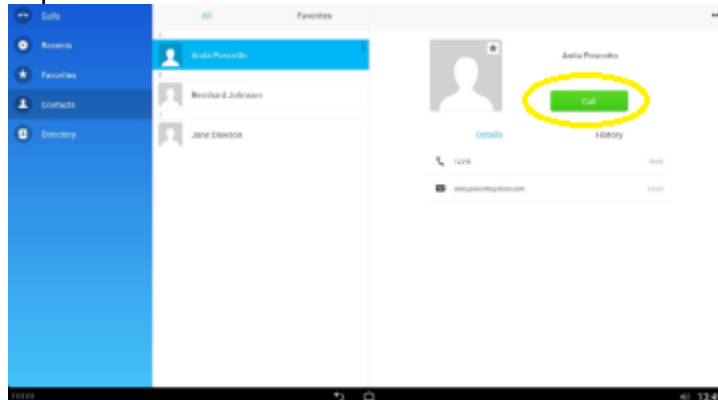
1. Tap the **Call** icon.



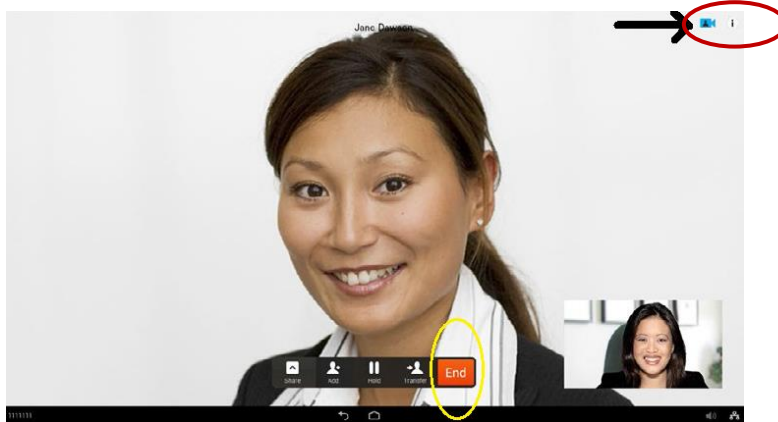
2. A 'virtual keyboard' will be pop-up
3. Use the virtual keyboard to enter Cloud Video extension number of your colleagues (e.g. '2345'), URI address of your external business partner (e.g. [21123456@cloudvideo.com.hk](mailto:21123456@cloudvideo.com.hk)), or Name (if you have stored it in the 'Contacts').
4. Press the green **Call** button.



5. If you want to have video call with parties previously dialed, press **Recents** or **Contacts** and then scroll the list vertically. Lastly, press the green **Call** button to place the call



6. If your business partner's device can receive video call, the video call will be setup successfully (otherwise it will be just changed to normal voice call).
7. If you want to know what the other party seeing you from your Cloud Video endpoint, press **Self-view** (in the upper right corner).

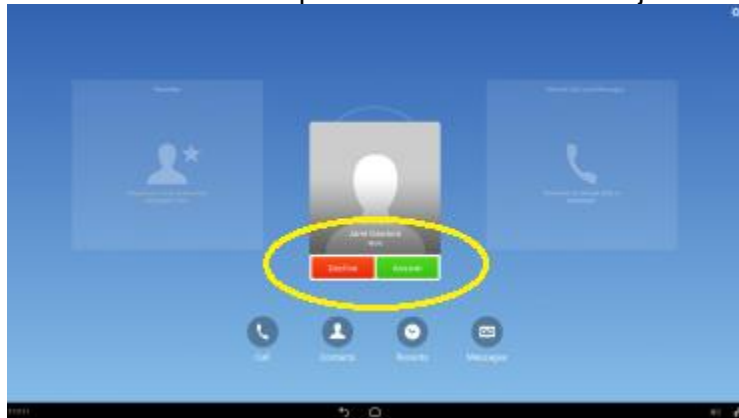


8. Press **End** to terminate the video call.

Note: Please note that the video image quality of your business partner displayed in your DX650 Cloud Video device is highly depended on the resolution of your business partner's video device, internet bandwidth of your business partner. For your DX650 device, HKBNES has already provisioned sufficient bandwidth in order to have the best quality displayed in your business partner's video device.

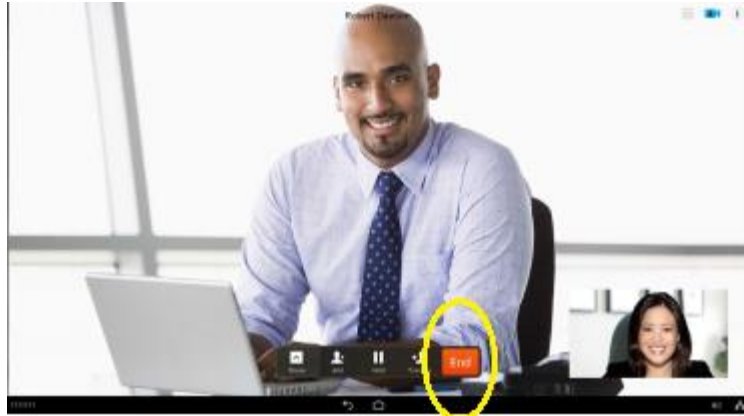
### 3.3 Answering a Call

1. Press **Answer** to accept the call or **Decline** to reject it.



2. If the calling party is originated from Cloud Video user (or external party calling you via URI dialing to your 3xxxxxxx@cloudvideo.com.hk), video call will be setup automatically.

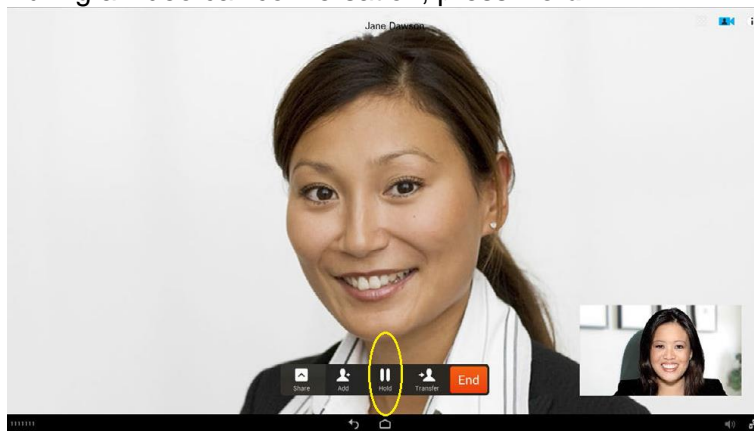




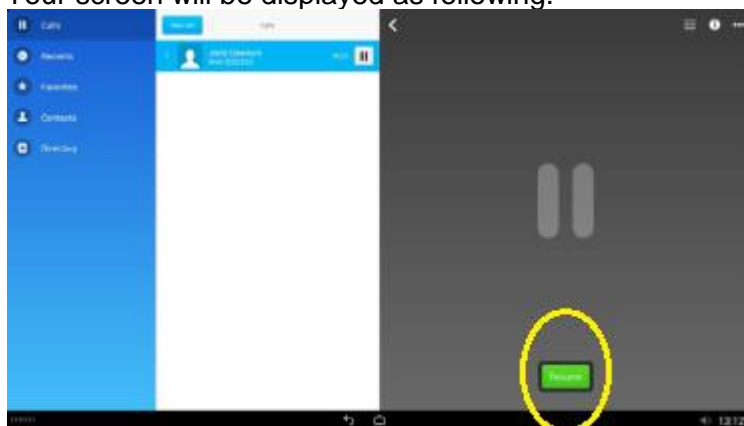
3. Press **End** to disconnect call after conversation.

### 3.4 Holding and Resuming a Call

1. During a video call conversation, press **Hold**.



2. Your screen will be displayed as following.

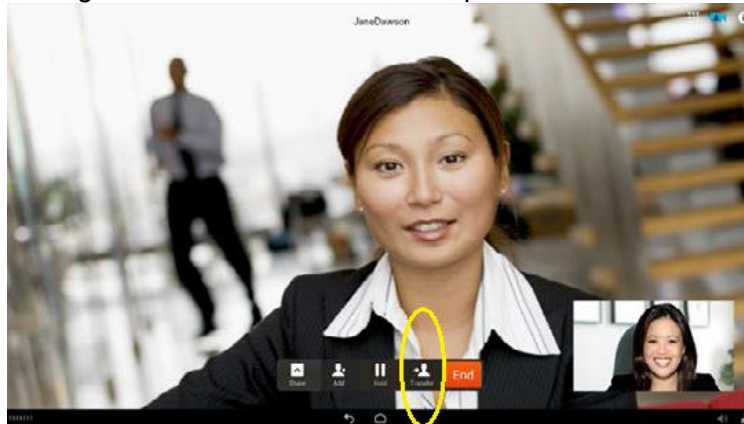


3. Your business partner will hear music while the call remains on hold.

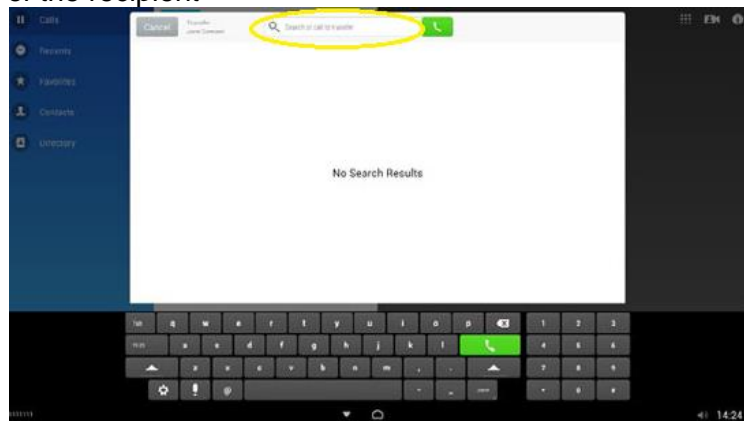
4. To resume the call, press **Resume**.

### 3.5 Transferring a Call to another Party

1. During the video call conversation, press **Transfer**.



2. Enter the extension number of your colleague, URI address (e.g. [3xxxxxx@cloudvideo.com.hk](mailto:3xxxxxx@cloudvideo.com.hk)), or name (if you have store it in Contact List) of the recipient



3. Press the green **Call** icon.



4. After your colleague answers the video call, you can talk with your colleague before transferring the call.
5. Lastly, press **Transfer** to complete the transfer of incoming call.

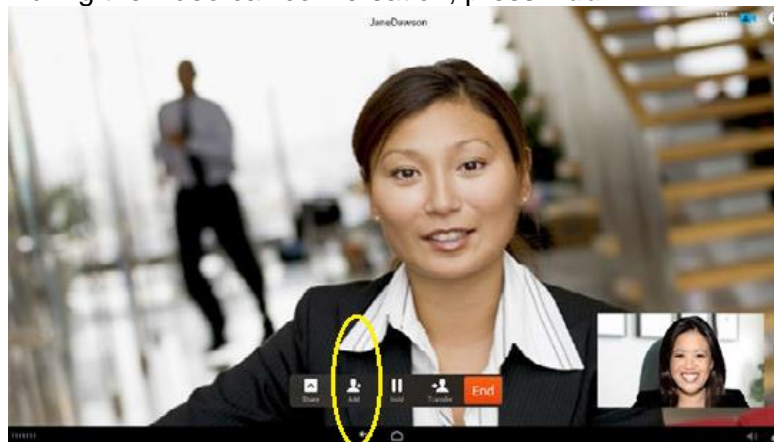
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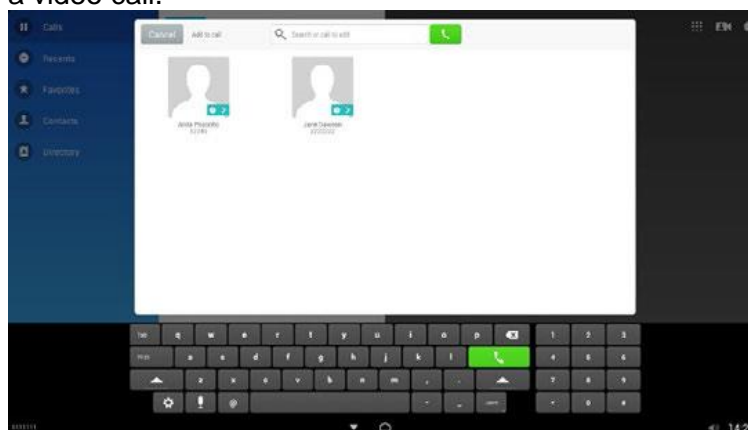


### 3.6 Creating a Video Conference Call

1. During the video call conversation, press **Add**.



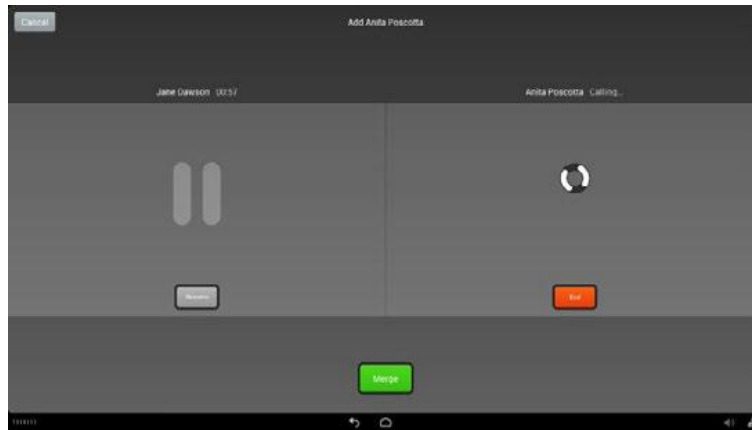
2. Invite another person to join call via dialing to him in the usual way as placing a video call.



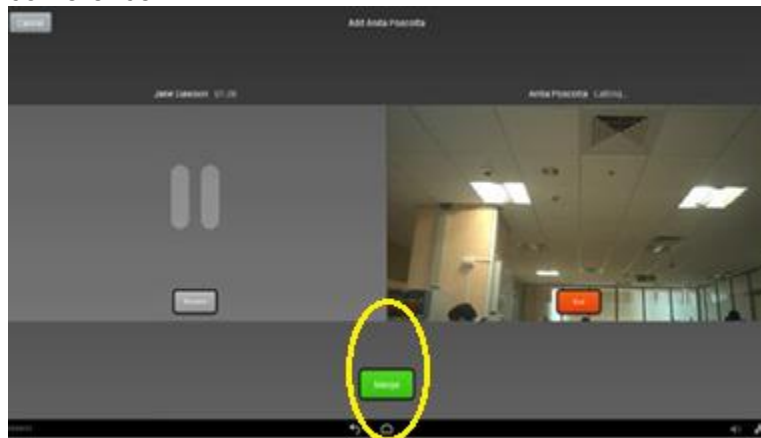
3. The person you were in a video call will automatically be put on hold while the new recipient is called.

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4. When the new recipient answers, press **Merge** to generate the video call conference.



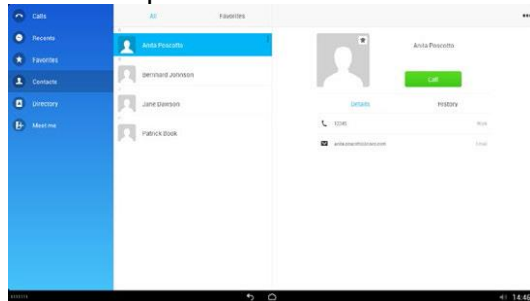
5. Press **End** to terminate the conference.



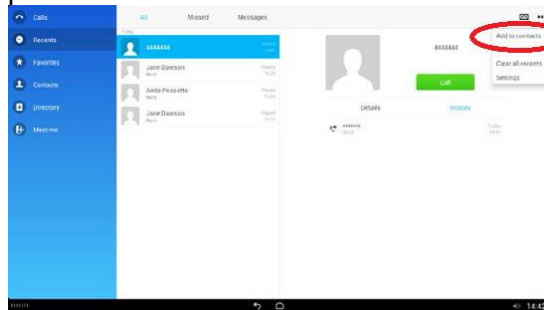
## 4. Advance Features

### 4.1 Storing Your Frequent Dialed Contacts

1. Select the person to become a contact in **Recents**.



2. Press **More (...)** in the upper right corner to show the drop-down menu, then press **Add to Contacts**.



3. Press **OK** to confirm.