



IDD007 Calling Card and Home Direct Service User Guide

(Version 2.0)

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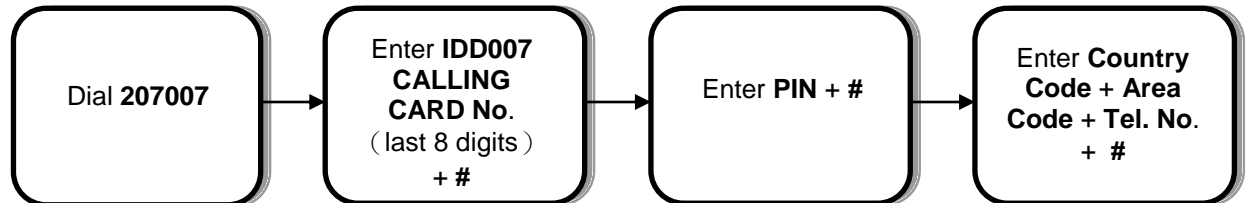
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1. How to Make an IDD007 – Calling Card Call

1.1 Outbound Calls from Hong Kong

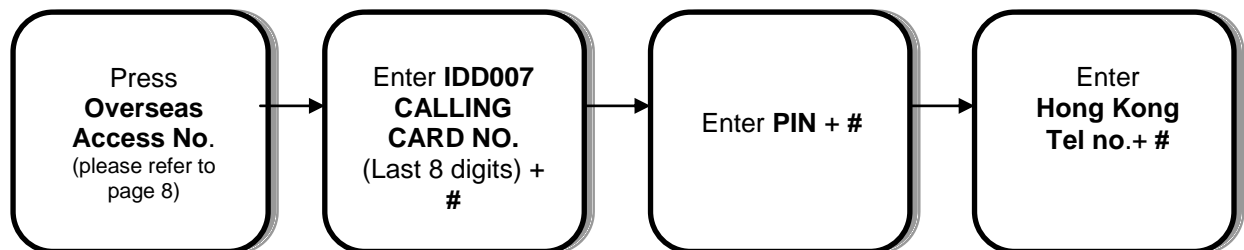
You may make an IDD007–CALLING CARD call from any touch tone phone.



Note: Press # for faster connection

1.2 Home Direct – Inbound Calls to Hong Kong

You may make an IDD007–CALLING CARD call from overseas to Hong Kong by using the Home Direct service.

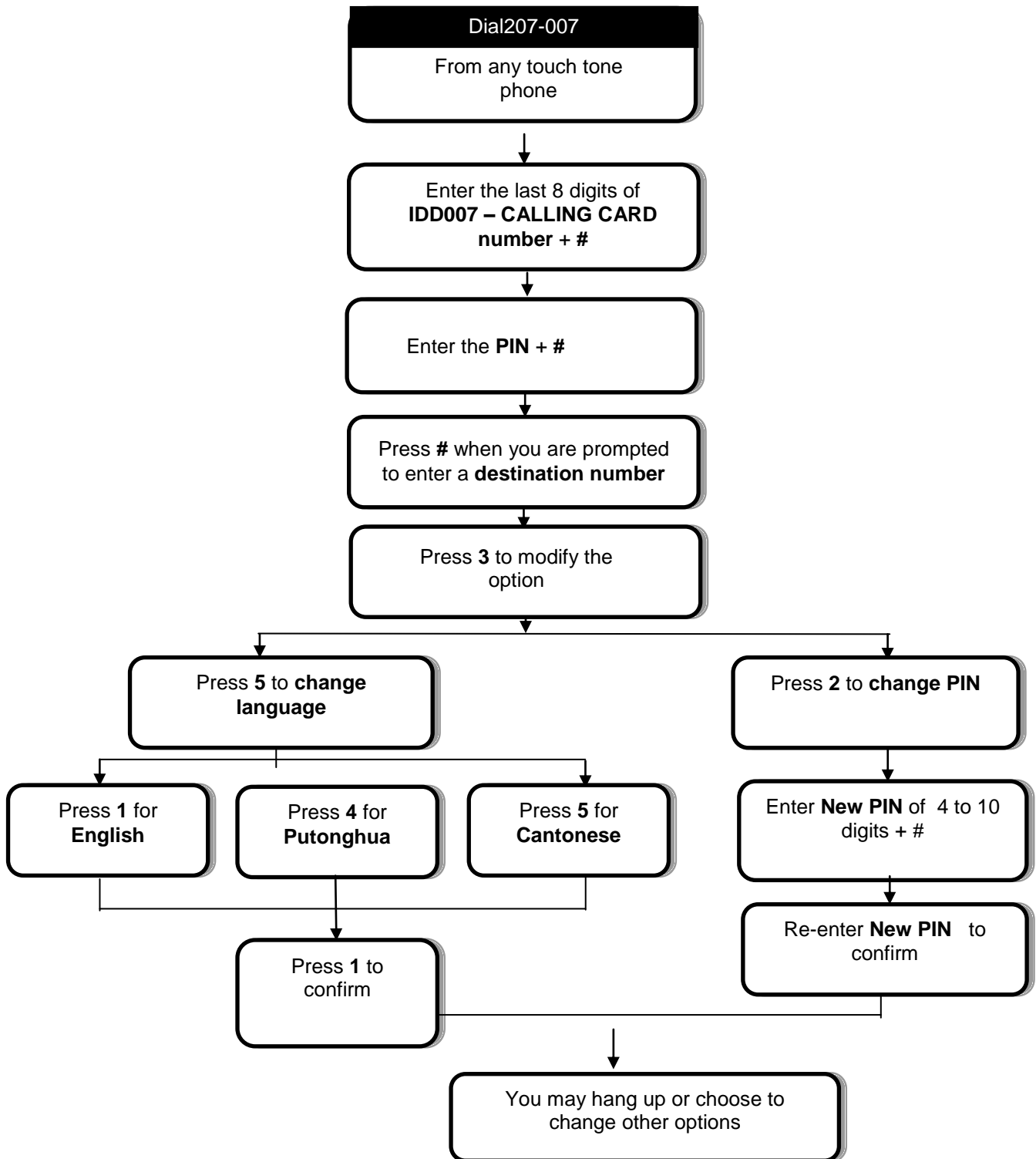


Note: Press # for faster connection

Remarks:

- You can press “*” to re-enter your IDD007–CALLING CARD number, PIN or destination number if you have made a wrong entry.

2. Change of PIN and Prompt Language



Note : After each entry, there will be voice prompts to indicate the next step.

3. Tips

3.1 For Usage

- Some privately operated telephone services, such as hotel telephones, may levy additional surcharges for the use of the overseas access number, please check before use.
- Payphones in some countries may require coins to initiate a calling card call.
- You can program your IDD007–CALLING CARD number and PIN into your personal computer to transmit data and facsimile. Please refer to your communication software manual for detailed instructions.

3.2 For Security

- Please keep your PIN confidential to avoid unauthorised usage of your card.
- Please do not keep the PIN and card/card number together.
- After making phone calls from public payphones, please make sure the input IDD007
- CALLING CARD number and PIN was cleared on the display panel. This can be done through hanging up the phone and then lifting up the handset again to dial a few digits.

4. Home Direct Overseas Access Number Table

Countries/ Regions	Overseas Access Number
Australia	0011-800-20700-700
Austria	00-800-20700-700
Belgium	00-800-20700-700
Canada	011-800-20700-700
China	1088599 (for China Unicom Fixed Network)
	10828599 (for China Telecom Fixed Network)
Finland	990-800-20700-700
France	00-800-20700-700
Germany	00-800-20700-700
India	85237
Indonesia	00-180-30174694
Ireland	00--800-20700-700
Italy	800-870915
Japan *	010-800-20700-700
Korea Republic (South)	001-800-20700-700
Malaysia	00-800-20700-700
Netherlands	00-800-20700-700
New Zealand	00-800-20700-700
Philippines	10665852
Singapore	8000-852-941
Sweden	00-800-20700-700
Switzerland	00-800-20700-700
Taiwan	00-8001126266
Thailand	001-800-852-8888
United Kingdom	00-800-20700-700
U.S.A.	1-888-4042619

(*) *The access numbers:*

- 001-010-800-20700700
- 0061-010-800-2070070
- 0041-010-800-20700700
- 0033-010-800-20700700

are also available for Home Direct service from Japan to Hong Kong as well.

IDD007 service is provided by HKBNES HK Limited, information in this User Guide is subject to change without notice to the user