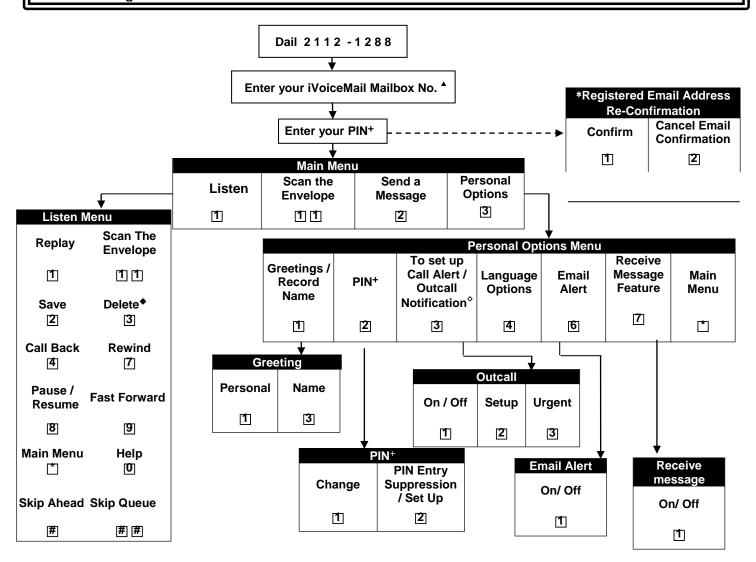


iVoiceMail Messaging Centre Users` Quick Reference Guide

Before you use this service, you must call 2112-1288 with your registered telephone to change your PIN⁺ and confirm the registered email address



Smart tips for personalizing your Messaging Centre

- ▲If you are using the telephone number other than the one you have registered for the service, please enter the registered mobile phone number when you call 2112-1288.
- ♦ If you delete a message by mistake, DON`T hang up. After listening to all your new messages, press 1, your deleted message will be replayed. Voice prompts will provide you with all the information you need.
- ⁺The default PIN is the same as your registered phone number. To protect your privacy, please change the PIN immediately upon your first login to the voicemail box.
- *If you have updated your email address via Hotline, you will be asked to re-confirm the newly registered email address.

Shortcut for Email Forwarding

You may use Microsoft Outlook or POP3 to auto-forward iVoiceMail's email to other email account, then you can retrieve and listen to your voice messages anywhere, anytime.

<u>Can I change the default telephone number / email address?</u>

Yes. Customers need to call 121-000 for changing the default telephone number or email address, and HKBNES will change HK\$20 each time for either change.