

Real-name Registration of SIM Card(s) Registration Procedures

1. Login

You can login to register with your Account Number (Account No.) and Mobile Number (Mobile No.) or Business Registration (BR) Certificate No.

- 1.1 Enter the **Account No.** of your HKBN Mobile Services/ Global Pocket Wi-Fi service.
- 1.2 Enter the **Mobile No.** under the account. In case there are more than one Mobile No. under the same account, please enter any one of the relevant Mobile No.

Or

Enter the first 8 digits of **BR Certificate No.** of the account.

1.3 Click "Login".



2. Company Information

- 2.1 Enter the **English Company Name** as shown on BR Certificate, and/or;
- 2.2 Enter the **Chinese Company Name** as shown on BR Certificate.
- 2.3 Enter the **English Branch Name** and **Chinese Branch Name** as shown on BR Certificate or put a tick on the checkbox if the Branch Name is the same as the Company Name.
- 2.4 Enter your **Email Address** to receive a confirmation email. The confirmation email will also be sent to the contact email address of the account.
- 2.5 Enter the **BR Certificate No.** of the account (only applicable to login with Mobile No.).
- 2.6 Upload **BR Certificate**. Click "**Upload**" to locate the file, select the file and click "**Open**".
- 2.7 Upload **Business Address Proof**. Valid Business Address Proof is the document issued within the past 3 months with business address andcompany name (must be same as the Company Name used for registration) issued by governmental authorities, for example, Business Registration Certificate, utility bill issued or statement issued by financial institutions etc. Click "**Upload**" to locate the file, select the file and click "**Open**".
- 2.8 Click "Next".



3. Responsible Person Information

- Enter the English Name as shown on the Identification Document (ID), and/or;
- 3.2 Enter the Chinese Name as shown on the ID.
- 3.3 Click to open the datepicker to select your **Date of Birth** (**DD/MM/YYYY**), click "**OK**".
- 3.4 Click to open the dropdown menu and select the **Type of Identification Document** that you will submit.

Enter the **Identification Document No.** (and ID Type if applicable) of the selected ID Type. If Responsible Person is not making use of a Hong Kong Identity (HKID) Card as the ID for registration, click the orange button to declare the statement of "I DO NOT HOLD A HONG KONG IDENTITY (HKID) CARD".

3.5 Take photos of and selfie with the **Identification Document**. For the guideline of photo taking, selfie, and requirements of ID, please click HERE.

Click "Take Portrait", take photos of the Front View and Back View of the Identification Document, and click "Confirm".

Click "Take Portrait", take a selfie holding the Identification Document, and click "Confirm".

3.6 Click "Next".

4. Confirmation of Registration

- 4.1 Check the information and files on the Confirmation page to ensure the accuracy and clarity.
- 4.2 Click "Next".
- **4.3** Click the orange button to acknowledge your understanding of the statement and confirm submission.









5.1 Your submission has been successfully received. Confirmation emails will be sent to the registered email address and the contact email address of the account.



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Confirmation email has been already sent to the registered email address and the contact email address of the account.

If you have any further enquiries, please contact our Customer Service Hotline at 3595 2972 (Office Hours: 09:00 to 22:00, Monday to Saturday, excluding Public Holidays) or email to corpinfo@hkbnes.net.